

CHALLENGING POSSIBILITIES, CONTINUOUSLY INNOVATING IBK

Industrial Bank of Korea
Annual Report 2024

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The IBK 2024 Annual Report is also available in a digital version.

Edited by the Global Business Department.

INTERACTIVE USER GUIDE

This report is presented in PDF format and includes interactive features enabled by Adobe Reader.

CHALLENGING POSSIBILITIES,
CONTINUOUSLY INNOVATING IBK

As a steadfast partner to SMEs, IBK has contributed to the economic development of Korea for over 60 years. Through value-creating finance and a commitment to sharing value with customers, markets, and society, the bank has solidified its leadership in the SME financing market.

Empowered by innovation and trusted by customers, IBK remains dedicated to its mission as a responsible financial institution—committed to shaping a better, more sustainable future.



MESSAGE FROM THE CEO

Respected Shareholders and Customers,

I would like to express my deepest gratitude for your unwavering support for IBK over the past year.

In 2024, heightened geopolitical risks and increased financial market uncertainties triggered by shifts in the monetary policies of major economies persisted across the globe. Yet, even in the face of these unrelenting challenges, IBK achieved exceptional growth by duly fulfilling our fundamental mission as a policy bank.

For instance, IBK provided a record high of KRW 74 trillion in SME loans last year, achieving the largest-ever market share. The Bank also actively responded to digital transformation of the financial industry in both quantitative and qualitative aspects as a undisputed leader of the SME market. In addition, IBK laid the groundwork for future growth: we secured an approval to establish a subsidiary in Poland, the first for a Korean bank, and completed construction of the new Hanam Data Center. Last but not least, IBK posted a net income of KRW 2,428 billion on a separate financial statement basis and KRW 2,654 billion on a consolidated basis.

In 2025, the Korean economy is again faced with unprecedented internal and external uncertainties. The Trump administration of the U.S. has signaled significant shifts in its economic policies, exacerbating global uncertainties and exchange rate fluctuations. Meanwhile, a slowdown in domestic demand continues to put a growing pressure on SMEs and microbusinesses. In response, IBK is resolved to strengthen our commitment to our customers, helping them address their financial needs and delivering them with new value, so that we, together with the customers, can overcome the challenges and take a bold step forward for a sustained, robust growth.

To this end, IBK will focus our efforts on the following four areas.

First, IBK will take the lead in providing financial support for SMEs and strengthen our dominance in the SME market.

We will continue to extend SME loan supply for those under liquidity crunch and strengthen not just financial, but also non-financial support for the vulnerable companies and microbusinesses to help them overcome diverse business obstacles. Also, IBK will ensure that high-potential SMEs with advanced technological capabilities get practical, customized support throughout their corporate life cycle, so that they can grow into global companies. Through these initiatives, we aim to serve as a growth ladder for SMEs, while solidifying our leadership in the SME market and contributing to the national economic growth.

Second, IBK will work to enhance the future value of our customers and the entire community.

We will always place customer value at the center of all operations. We will ensure that our products and services are aligned with the best interest of the customers and are always innovative to meet their changing needs. Furthermore, we will remain committed to fulfilling our social responsibility as a policy bank: we will strengthen our inclusive finance programs for the vulnerable and assist SME employees with diverse welfare programs and wealth management solutions.

Third, IBK will pursue sound and balanced growth.

To ensure sustainable growth of the Bank, we will focus on revenue source diversification, particularly by strengthening competitiveness of the non-interest income businesses. For subsidiaries, more initiatives will be launched to create synergy within the IBK financial group. In addition, we will double up asset quality control efforts to reduce cost factors and enhance productivity. On the global front, we will expand IBK Financial Belt by soon-to-be-launched subsidiaries in Poland and Vietnam. In the process, we will pursue two-tracked approach to produce material results: investment banking and financial intermediation functions will be strengthened in developed economies, while localization will be the focus in emerging markets.

Last, IBK will ensure principled finance takes root to cement customer trust.

Should any unfair practices arise, corrective actions will be taken immediately. Also, on-going monitoring will take place to eliminate any chances of mis-selling. Customers will be protected from financial frauds and internal control will be reinforced to make IBK free of any financial incidents. All in all, IBK will spare no efforts to bolster customer trust.

Respected Shareholders and Customers,

While many challenges are expected in 2025, each and every member of IBK will uphold our commitment to customer-centric values. Armed with the lessons learned from overcoming numerous crises, we will make 2025 a year of shared growth where our customers, community and IBK rise together. We sincerely ask for your continued interest in and support for IBK along the way. May the year ahead bring good health, prosperity, and happiness to you and your families.



Kim Sung-tae

Kim Sung-tae
Chairman and CEO
Industrial Bank of Korea



SME Loan & Market Share
(KRW trillion)

247.2
(23.65%)



Net Income
(KRW billion)

2,654
(Consolidated)

2,428
(Separate)

Corporate Value-up

IBK will actively implement “IBK Corporate Value-up Plan” to enhance value of shareholders, customers, society and the Bank



BOARD OF DIRECTORS & MANAGEMENT



Kim Sung-tae
Chairman & CEO



Kim Hyungil
Deputy CEO (Board Member)
/ Head of Digital Group



Jeon, Byung Mok
Auditor



Lee Seungeun
Executive Vice President, Head of Card
& Annuity Business Group



Kim Tai Hyung
Executive Vice President, Head of
Business Strategy Group



Paek Sang Hyeon
Executive Vice President, Head of
Credit Management Group



Lee Gunhong
Executive Vice President, Head of
Corporate Banking Group



Kim In-tae
Executive Vice President, Head of
Innovative Financing Group



Beak Chang Yeol
Executive Vice President, Head of
Corporate & Investment Banking Group



Park, Bong-kyu
Executive Vice President, Head of
Business Support Group



Hyun Kwon-ik
Executive Vice President, Head of
IT Group



Kim Hak Pil
Executive Vice President, Head of Risk
Management Group



Yoo Il-kwang
Executive Vice President, Head of
Retail Banking Group



Oh Eun Sun
Executive Vice President, Head of
Wealth Management Group



Jung Sung Jin
Executive Vice President, Head of
Global & Capital Markets Group



Kim Gysup
Executive Vice President, Head of
Consumer Protection Group



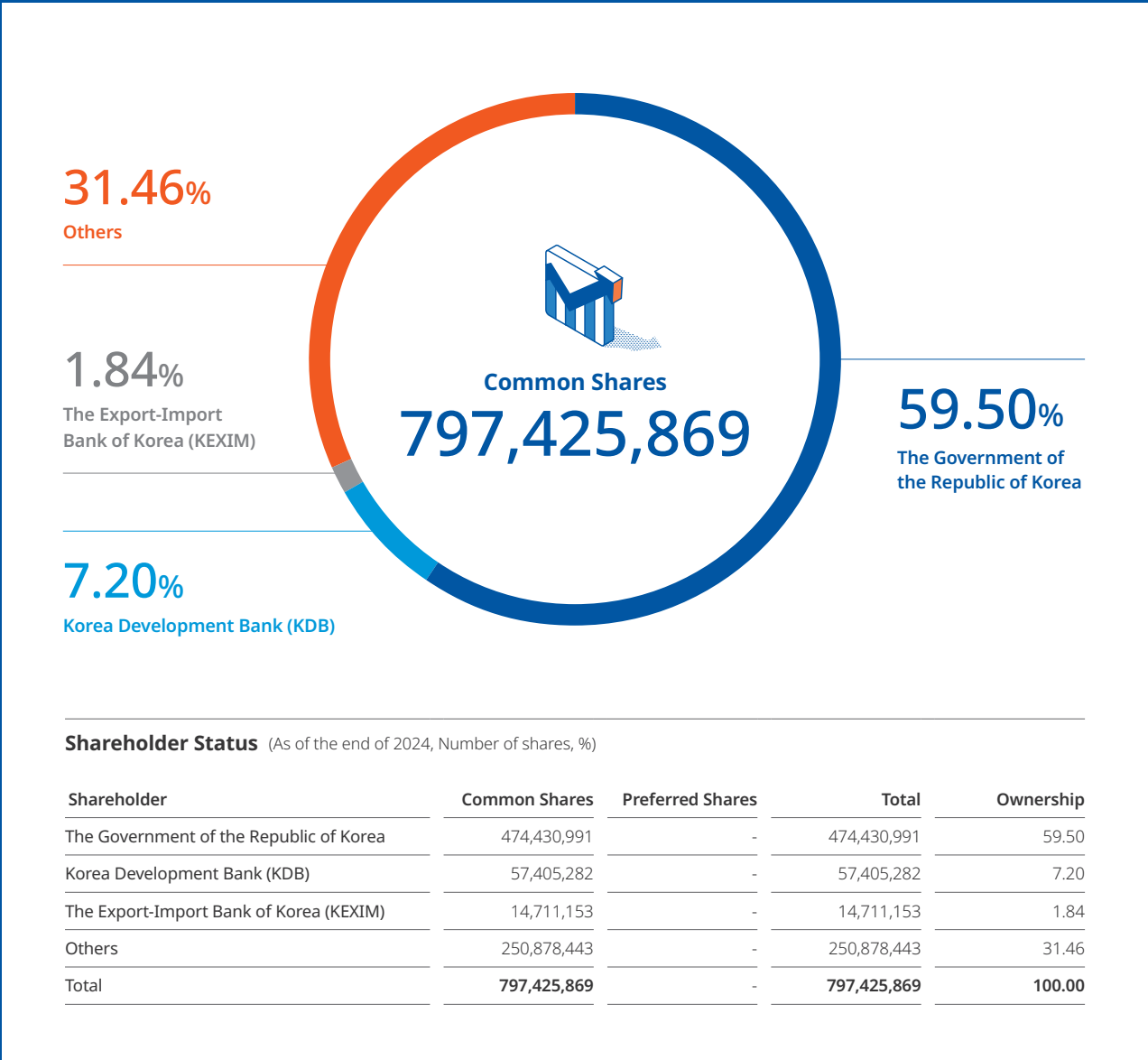
Lee Jangseob
Chief Compliance Officer

Outside Directors

Lee Jungsoo
Seok Byunghoon
Lee Geunkyung
Jeon Hyunbae

CORPORATE GOVERNANCE

Industrial Bank of Korea (IBK) realizes balanced decision-making based on transparency and accountability and operates a governance structure that considers the interests of all stakeholders. It enhances corporate value, drives sustainable growth, and further strengthens its role as a trusted financial partner through sound cooperation between the board and management.



VISION AND STRATEGY

IBK VALUE SYSTEM

VISION

World’s Leading Financial Group Providing
the Best Services in Innovative Ways

STRATEGIC DIRECTIONS

VALUE-CREATING FINANCE

ROBUST BANK



MARKET LEADERSHIP

- Strengthening support for SMEs
- Securing future growth drivers
- Stimulating technology ecosystem
- Enhancing Group synergies



SUBSTANTIAL MANAGEMENT

- Preemptive risk management
- Sustaining balanced growth
- Achieving digital competency
- Generating tangible global outcomes

PRINCIPLED FINANCE



CUSTOMER TRUST

- Customer-oriented management
- Protecting financial consumers
- Advancing internal control system
- Maintaining zero financial incidents



SOCIAL RESPONSIBILITIES

- Inclusive Finance
- Increasing financial accessibility
- Performing corporate citizenship
- Practicing global ESG

HAPPY AND FULFILLING ORGANIZATION

Fair personnel management

Equal opportunities

Competent talents

Work-life balance

Trust and harmony

Vibrant workplace

2025 BUSINESS STRATEGIES

IBK set its 2025 business slogan as “Customer Value First IBK.” This slogan conveys the bank’s commitment to solidifying a virtuous cycle of value-creating finance, where efforts to enhance customer value lead to strengthening the bank’s future competitiveness. To prioritize customer value and enhance the value of all stakeholders including the bank, employees, and society this year, IBK has established five strategic directions: customer-centric management, building a solid revenue base, securing future growth drivers, strengthening organizational pride, and sustainable finance. IBK will advance its business strategies based on these core directions at the forefront.

BUSINESS SLOGAN

CUSTOMER VALUE FIRST IBK

BUSINESS STRATEGIES

CUSTOMER VALUE (Customer-Centric Management)

- 1 Achieving results with the SME financial lifecycle support platform
- 2 Supporting overcoming business crises
- 3 Completing personalized Digital Finance

BANK VALUE (Building a Solid Revenue Base)

- 4 Refining pricing system
- 5 Managing robust financial soundness
- 6 Achieving 25% non-interest income ratio
- 7 Achieving 15% group profit ratio

FUTURE VALUE (Securing Future Growth Drivers)

- 8 Leading the era of 5 million monthly active users (MAU) with cutting-edge information technology
- 9 Expanding the global financial belt
- 10 Launching market-leading innovative products and services
- 11 Bold challenges in new markets and new businesses

EMPLOYEE VALUE (Strengthening Organizational Pride)

- 12 Smart workplace recognized by both customers and employees
- 13 Fully establishing Challenge & Innovation RISE IBK

SOCIAL VALUE (Sustainable Finance)

- 14 Bank with zero defects in customer protection and internal control
- 15 Strengthening IBK-style Inclusive Finance ESG management

Internalization of Value-Creating Finance:
Creating Value for All Stakeholders

ROLE AS A POLICY BANK

Key Articles of the IBK Act

IBK is a government-owned bank specialized in SME Financing in accordance with the IBK ACT

Purpose	Promotion of the independent economic activities of SMEs and their economic position in the national economy	Article 1
Appointment of CEO	Appointment of a Chair & CEO of IBK by the President of the Republic Korea	Article 26
Business Plans	Government approval of IBK's annual business plan	Article 35
Issuance of SMIF Bonds	IBK may issue SMIF Bonds (Small and Medium Industry Finance Bonds) up to 20 times of the paid-in-capital	Article 36-2
Government's Guarantee on Bonds	Government's guarantee on the payment of interest & principal of IBK's SMIF bonds, subject to approval from the National Assembly	Article 36-5
SME Research	Research and business consulting for SMEs	Article 33-3
Solvency Protection	Government's obligation to provide funds to cover in case of IBK losses	Article 43
SME Lending	Mandate to allocate at least 70% of total funding for SMEs	Enforcement Decree 31

Why SMEs?: SMEs are the Pillar of the National Economy

Number of Companies

99.9%

Of the 8.05 million companies, SMEs account for an absolute majority at 8.04 million

Number of Employees

81.0%

SMEs employ 19 million of the 23 million people employed by all Korean companies, playing a crucial role in maintaining a healthy society

Total Sales

44.2%

Of the total corporate sales of KRW 7,494 trillion, SMEs make up almost half, KRW 3,309 trillion, of the national economy

IBK's Role: Financial Safety Net of SMEs during Crisis Periods

IBK acts as an execution vehicle, the direct SME financing channel

Government Initiatives towards SMEs

- Increase financial support for SMEs and microbusinesses
- Promote deregulation to create a business-friendly environment
- Discover and incubate innovative ventures and startups

Execution Vehicles



IBK KODIT KIBO KOSME

Policy-Making Bodies



The Government of the Republic of Korea KBIZ

History: IBK since 1961

- 1961 Established by the IBK Act
- 1967 Began F/X business
- 1982 Started issuing SMIF Bonds
- 2003 Listed on KOSPI
- 2006 Joined USD 1 bil. Club in net income
- 2012 Exceeded USD 200 bil. in total assets, USD 100 bil. in SME lending
- 2016 First to cross USD 150 bil. threshold in SME lending; no. of retail customers exceeded 15 mil.; no. of corporate customers exceeded 1.5 mil.
- 2019 Launched PT Bank IBK Indonesia Tbk. Exceeded KRW 1 trillion in net income for 5 consecutive years
- 2020 Provided a total of USD 24 bil. to SMEs suffering due to COVID-19; retail finance balance exceeded USD 100 bil.
- 2021 SME loan balance exceeded KRW 200 tril., for the first time in Korea's financial sector, and IBK established a subsidiary in Myanmar
- 2022 Exceeded net income of KRW 2.4 tril.
- 2023 Exceeded KRW 233 tril. in SME Loans
- 2024 Issued a USD 800 mil. D&I Social Bond for the first time in Asia

Total assets (KRW trillion)

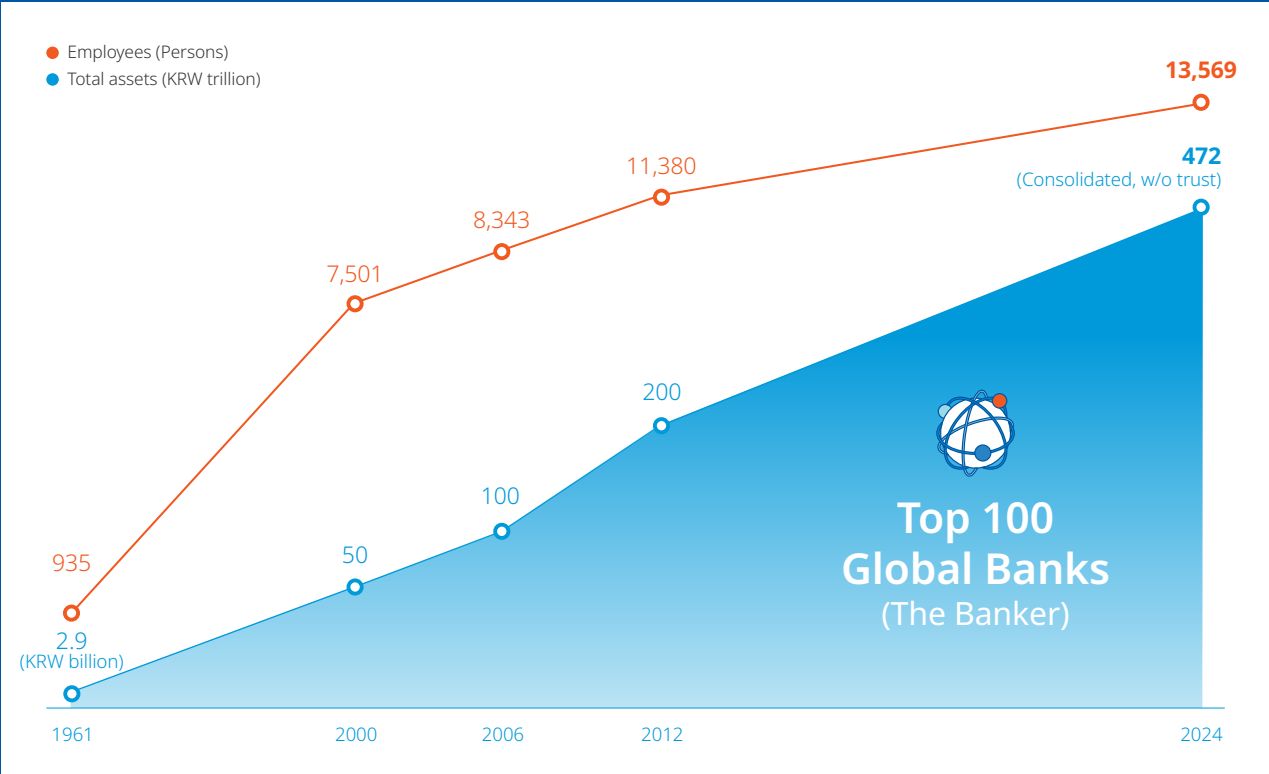
472



Employees (persons)

13,569





* Source: K-Biz (Korea Federation of Small and Medium Business), edited from KOSTAT as of 2022

FINANCIAL HIGHLIGHTS

Key Financial Data (KRW billion, %)

	2024	2023	2022
Net income (consolidated)	2,654	2,675	2,675
Total assets (consolidated)	472,220	448,427	431,186
Total loans	300,584	287,096	273,162
Total deposits	351,311	336,435	320,441
Total shareholders' equity	34,231	31,817	29,256
ROA (consolidated)	0.58	0.61	0.64
ROE (consolidated)	8.07	8.75	9.50
BIS CAR (consolidated)	14.69	14.87	14.68
Substandard-and-below loan ratio	1.34	1.05	0.85
Net interest margin (NIM)	1.70	1.79	1.78

Credit Ratings

	2024	2023	2022
Moody's	Aa2	Aa2	Aa2
S&P	AA-	AA-	AA-
Fitch	AA-	AA-	AA-

Total Assets

(Consolidated, KRW billion)

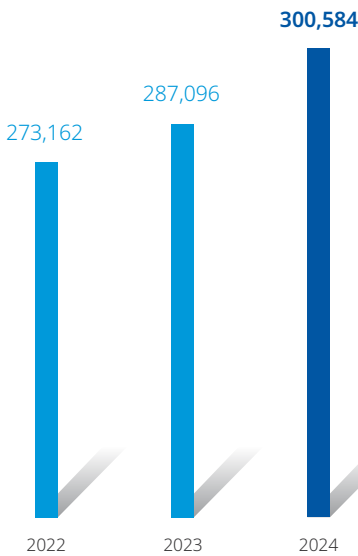
472,220



Total Loans

(KRW billion)

300,584

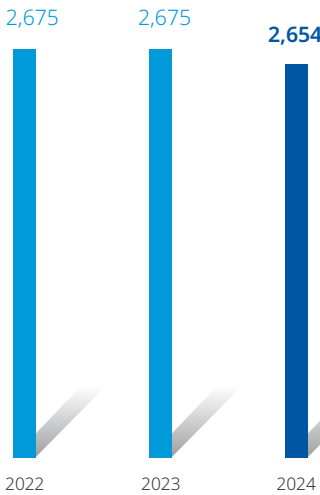


Net Income

(Consolidated, KRW billion)

2,654

Net income of KRW 2,654 billion, maintaining stable profitability amidst uncertainty



BIS CAR

(Consolidated)

14.69%

Securing a stable BIS capital ratio exceeding regulatory requirements



NIM

1.70%

Securing stable net interest margin despite the decline in market interest rates



ROE/ROA

(Consolidated)

8.07% / 0.58%

Maintaining solid profitability and capital efficiency



2024 FINANCIAL PERFORMANCE ANALYSIS

In 2024, IBK recorded a net income of KRW 2.4281 trillion (a 0.7% year-on-year increase) on a separate basis and KRW 2.6543 trillion (a 0.8% year-on-year decrease) on a consolidated basis. The result is attributable to sustained loan growth toward SMEs and microbusinesses, as well as a decrease in provisioning despite an uncertain business environment. The outstanding balance of IBK's SME loans reached a record high of KRW 247.2 trillion, with a market share of 23.65%. Additionally, the bank's key asset quality indicators remained stable: BIS ratio at 14.69%, delinquency rate at 0.80%, and NPL ratio at 1.34%.

Looking ahead, IBK aims to strengthen its role as a market stabilizer by supporting SMEs and micro-business owners while pursuing sustainable growth through value-creating finance that enhances the value of customers, the bank, and society together.

GROWTH POTENTIAL

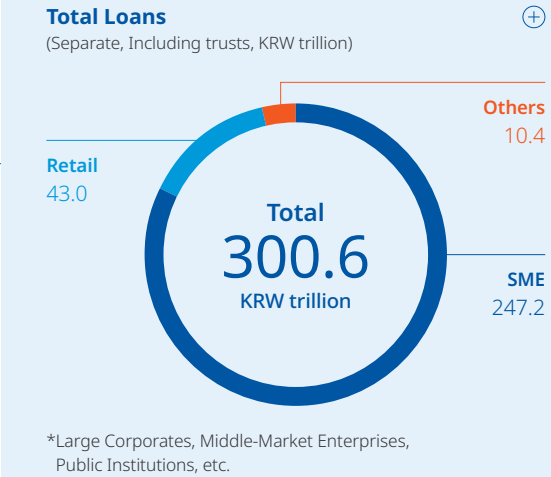


As the leading specialized bank for SME finance in Korea, IBK is maintaining a steady growth trajectory.

As of the end of 2024, IBK's total assets on a separate basis increased by KRW 26.1 trillion (5.8%) from the previous year, reaching KRW 478.9 trillion. This is attributed to an increase in SME loans (KRW 13.4 trillion, +5.7%), with the outstanding balance of SME loans reaching KRW 247.2 trillion, marking a record high market share of 23.65%.

Retail loans increased by KRW 0.9 trillion (2.1%) from the previous year to KRW 43.0 trillion, showing an upward trend due to the decline in interest rates and recovery in housing transactions in the metropolitan area in the second half of 2024. However, in line with the government's policy stance on managing household debt, IBK is focusing on maintaining market share through qualitative growth and continuing a growth strategy centered on profitability and asset quality. Other loans decreased slightly year on year to KRW 10.4 trillion.

In 2025, IBK plans to further strengthen its position as the market leader in the SME loan sector and sustain growth momentum by supporting promising companies in high-growth industries, particularly those within the government's five key strategic areas.



PROFITABILITY

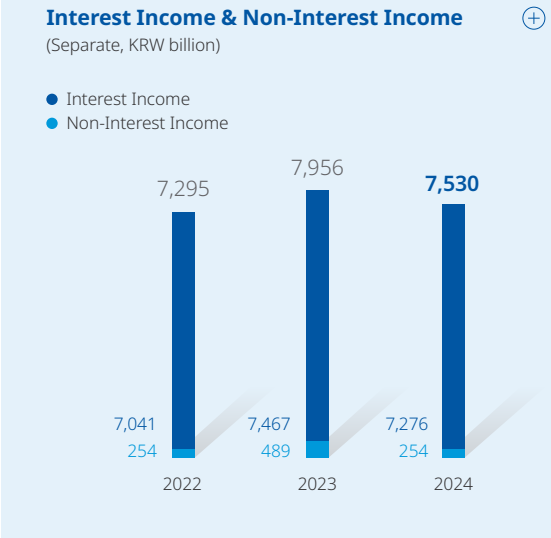
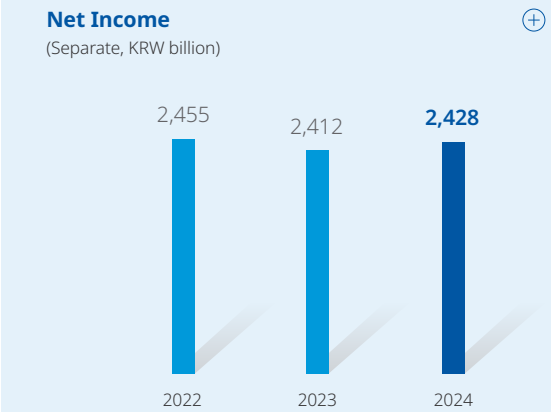


Despite the global economic slowdown, IBK has maintained a stable revenue base.

In 2024, IBK's net income on a separate basis increased by KRW 16.6 billion (0.7%) compared to the previous year, reaching KRW 2.4281 trillion. This is due to a decrease in provisioning by KRW 696 billion (-30.3%), which resulted in a KRW 147.8 billion increase in operating income.

The bank's interest income decreased by KRW 190.6 billion (-2.6%) year on year to KRW 7.2761 trillion. Although interest-earning assets grew by KRW 9.9 trillion, profitability was impacted by a 9bp decrease in net interest margin (NIM) due to falling market interest rates. Non-interest income recorded KRW 254.2 billion, affected by a KRW 151.4 billion foreign exchange valuation loss caused by a sharp rise in exchange rates and a KRW 73.8 billion decrease in gains on loan disposals due to reduced special sales by KAMCO.

In 2025, despite expected volatility in the global economic and trade environment due to policy uncertainties following the inauguration of the new U.S. administration, IBK will pursue balanced growth by expanding funding for SMEs and implementing systematic asset quality management. Additionally, the bank will lay a foundation for future growth by providing tailored financial services for each stage of an innovative company's lifecycle, strengthening the competitiveness of its subsidiaries, and expanding its global financial belt.



REVENUE DIVERSIFICATION

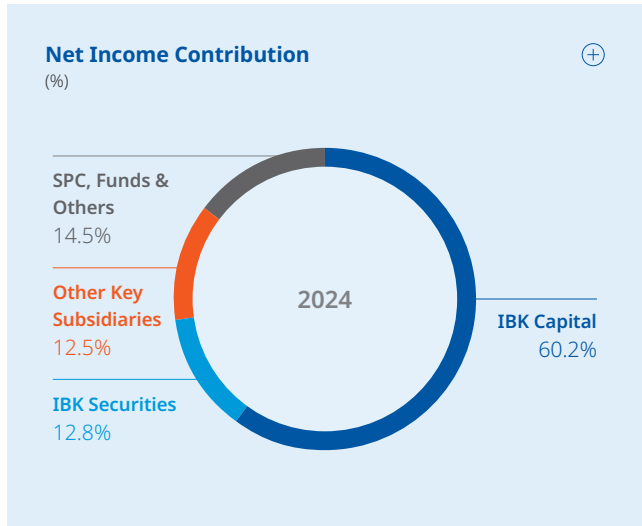


IBK is diversifying the revenue base of its subsidiaries to drive global business growth.

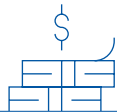
IBK's consolidated net income for 2024 was KRW 2.6543 trillion, an year-on-year decrease of KRW 20.9 billion. This decline was primarily due to a decrease of KRW 150.7 billion in net income from the private equity subsidiary, despite improvements in the bank's overall profitability. In the interest income sector, the bank's interest income decreased by KRW 190.6 billion due to factors such as falling market interest rates. Consequently, consolidated interest income also decreased by KRW 34.7 billion (-0.4%) compared to the previous year, recording KRW 7.8919 trillion.

Subsidiary performance varied by region. PT Bank IBK Indonesia Tbk achieved a net income of KRW 18 billion, an increase of approximately 15.7% compared to the previous year. This growth was driven by a reduction in provisioning and an expansion of earning assets, marking its highest performance since establishment. On the other hand, IBK China Ltd. recorded a net income of KRW 32.6 billion, a decrease of 14.3% year on year, due to economic slowdown and declining market interest rates. However, the subsidiary is focusing on establishing a foundation for medium- to long-term growth through digital transformation and strengthening local operations.

In 2025, IBK plans to further diversify its revenue base through tailored strategies for each global subsidiary while continuously pursuing management strategies focused on expanding its global financial belt and maintaining asset quality.



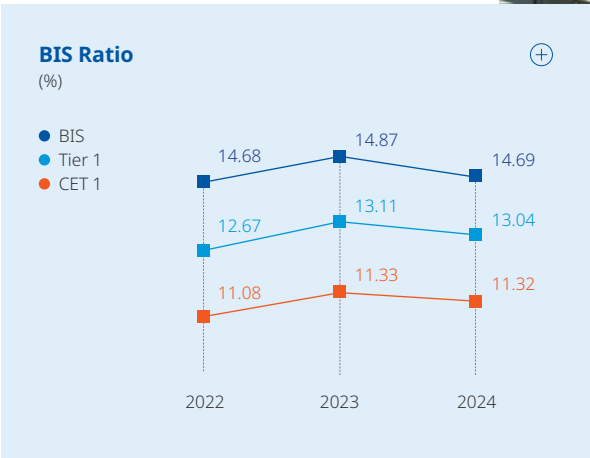
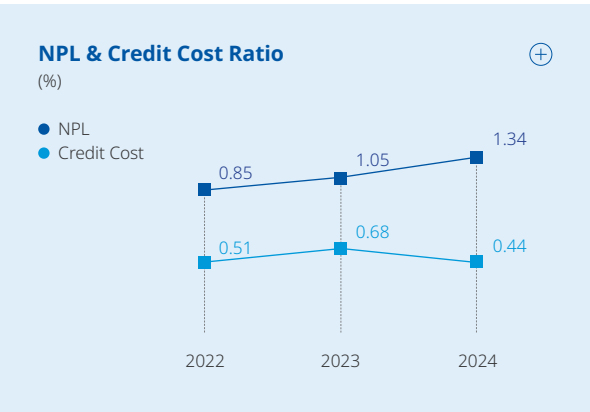
ASSET QUALITY



IBK is maintaining stable asset quality through proactive credit management and reduction of non-performing loans.

As of the end of 2024, IBK's non-performing loans (NPL) increased by KRW 1.0798 trillion compared to the previous year due to an increase in delinquent and defaulted loans, and the NPL ratio rose by 0.29%p to 1.34%. The coverage ratio (credit loss provision balance ÷ NPL balance) recorded a decrease of 29.5%p from the previous year to 114.03%, and the loan delinquency rate was maintained at a manageable level of 0.80%, despite rising interest rates and economic slowdown.

IBK plans to strengthen credit risk assessments for industries with high economic sensitivity and companies with potential insolvency concerns, and actively utilize restructuring systems to support the normalization of corporate management. The bank will continue to manage potential non-performing loans and actively reduce bad debts through sales and write-offs to ensure stable management of the NPL ratio and coverage ratio.



CAPITAL ADEQUACY

IBK is maintaining a stable capital ratio that exceeds the regulatory ratio.

As of the end of 2024, IBK's BIS total capital ratio stood at 14.69%, Tier 1 capital ratio at 13.04%, and Common Equity Tier 1 (CET1) ratio at 11.32%, maintaining a stable level that significantly exceeds the regulatory requirements (total capital ratio of 11.5%, Tier 1 capital ratio of 9.5%, and CET1 ratio of 8.0%).

CET1 capital increased by KRW 2.1587 trillion from the previous year to KRW 28.4504 trillion, influenced by factors such as an increase in consolidated net income of KRW 2.6543 trillion. Additional Tier 1 capital recorded an increase of KRW 189.5 billion from the previous year to KRW 4.3377 trillion, influenced by a net increase in hybrid capital securities (KRW 180 billion). Tier 2 capital recorded a year-on-year increase of KRW 56.8 billion to KRW 4.1379 trillion, due to factors such as an increase in excess provisions (KRW 60.3 billion).

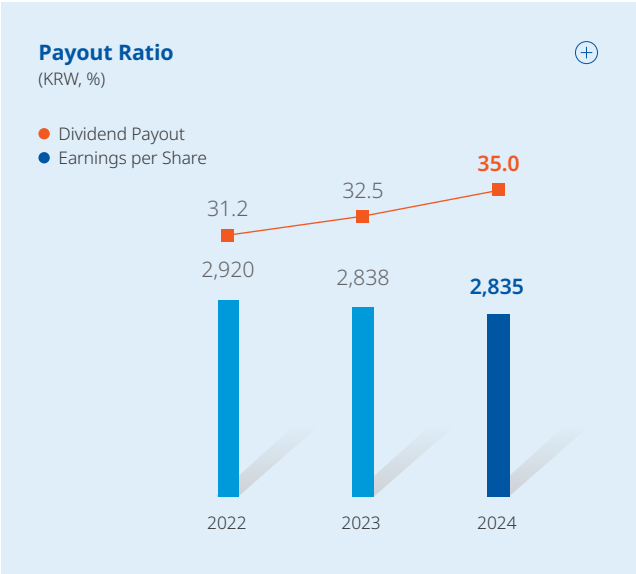
As of the end of 2024, risk-weighted assets amounted to KRW 251.4371 trillion, an year-on-year increase of KRW 19.3185 trillion, attributed to the net increase in SME loan assets (KRW 13.4406 trillion).

IBK plans to maintain capital adequacy at a stable level by continuously generating profits and securing an appropriate level of capital.

DIVIDEND POLICY

IBK is committed to enhancing shareholder value through a stable dividend policy.

Over the past five years, IBK's average cash dividend payout ratio has been 31.8%. In 2024, the payout ratio increased by 2.5%p year on year to 35.0%, reflecting the bank's continuous efforts to enhance performance and expand shareholder returns. IBK's earnings per share (EPS) for 2024 stood at KRW 2,835, demonstrating stable profitability. Moving forward, IBK plans to maintain a stable payout ratio in line with its corporate value-up plan. Additionally, the bank will continue striving to enhance shareholder value by increasing the dividend per share through improved business performance.



ACHIEVEMENTS 2024

The following IBK Top 10 News is a selection of 10 of the most important initiatives that IBK's executive officers and employees participated in during the year 2024.

February 2024

Kick-off of the RISE IBK Project: the Beginning of Organizational Culture Innovation

IBK has launched the RISE IBK project to promote a culture of challenge and innovation within the organization. This organizational innovation program aims to transform IBK into a company with a faster and more flexible corporate culture, with improved pay and benefits, as well as increased work efficiency and employee motivation.



March 15, 2024

One-Click Document Submission and Verification Service, Non-Face-to-Face Consent at i-ONE Bank

IBK has introduced the One-Click Document Submission and Verification Service, which allows customers to submit documents to administrative agencies at once by simply agreeing to the service. This has significantly enhanced customer convenience since customers can easily make consent and submit documents via the i-ONE Bank app without visiting a branch.

May 31, 2024

Establishment of ONE-SHOT Report and Application Process

IBK has introduced the ONE-SHOT Report and Application process, which allows 13 major reporting and application transactions to be handled on a single screen, reducing processing time from 12 minutes to 1.5 minutes. This enables quick processing without the need for customers to revisit a branch, and also maximizes the efficiency of the staff.

July 28, 2024

IBK Shooting Team's Oh Ye-jin Wins Gold at 33rd Olympic Games Paris

Oh Ye-jin, a competitor from IBK Shooting Team, won the gold medal in the women's 10-meter air pistol event at the 33rd Olympic Games in Paris, setting a new Olympic record. This is the first Olympic gold medal for the IBK Shooting Team since its establishment in 1977, marking a milestone in the history of the IBK Sports.

March 4, 2024

Launch of IBK Loan Assistance BOX: the First in the Financial Sector to Digitally Transform Corporate Lending

IBK launched the financial industry's first IBK Loan Assistance BOX, which allows sole proprietors and corporations to apply for loans non-face-to-face and quickly connect with branches for consultation. The number of loan applications surpassed 30,000 within 8 months of launch, and it is expected that loans amounting to KRW 1 trillion will be executed within the year.

April 4, 2024

Launch of IBK Venture Investment, Aiming to Invest KRW 500 Billion in Venture Capital over 3 Years

IBK has officially launched IBK Venture Investment, a policy-driven venture capital, to support the growth of Korea's startup ecosystem by complementing the private market and supporting government policies. The bank plans to establish new venture funds exceeding KRW 500 billion over the next three years to provide bold venture capital primarily to early-stage startups.

February to July 2024

**IBK Recognized by the World!
Winner of 12 Global Finance
Awards**

IBK has established itself as a globally recognized financial institution by winning awards in a total of 12 categories from four global financial magazines. These awards have officially proved IBK's international competitiveness in various fields such as SME Finance, ESG Finance, and Inclusive Finance.

*Asiamoney (December 2023), Global Finance & The Asian Banker (February 2024), Euromoney (July 2024)

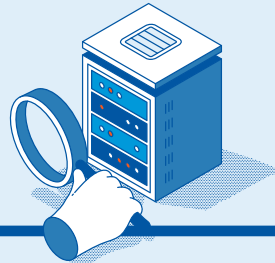




October 24, 2024

Launch of Policy Product “IBK SME Employee Preferential Savings”

IBK has launched the “IBK SME Employee Preferential Savings” to support wealth building for SME workers. The product is a collaboration between the government, companies, and banks to provide high-interest benefits for employees and loan interest reduction benefits for SMEs, thereby establishing a financial support system where the enterprises and employees can grow together.



September 24, 2024

Completion of the IBK Hanam Data Center, the Hub of Digital Financial Innovation

IBK completed the construction of the Hanam Data Center with an investment of KRW 273.8 billion over 5 years and 8 months. Built to compensate for the limitations of the existing IT infrastructure and enhance digital financial competitiveness, the Data Center has laid a foundation to lead future financial innovation through a stable and scalable infrastructure.



September 10, 2024

i-ONE Bank Wins the Top Honor at the 2024 Finovate Awards

IBK’s i-ONE Bank won the Best Financial Mobile App award at the 2024 Finovate Awards held in New York, United States. This award recognizes the significant enhancements in customer experience made following the launch of i-ONE Bank 2.0, including improvements in UX/UI, security, and usability, as well as the expansion of innovative services utilizing fintech technologies such as open banking and MyData.



VALUE INSIGHTS

Staying true to the essence of finance, IBK is pursuing value-driven growth to build a sustainable future alongside SMEs.

Grounded in transformation, innovation, and responsibility, we are committed to fulfilling the core mission of finance delivering meaningful growth that creates a positive impact for customers, markets, and society.

As the leading bank in SME finance, IBK will continue to provide practical financial support and uphold its social responsibilities, striving to create a healthier, more inclusive financial ecosystem.

026 Driving SME Success

030 Enhancing Value, Accelerating Progress

034 Enabling Sustainability

038 Redefining Digital Banking

042 Launching Start-Up Success

046 Expanding Global Horizons

Powered by IBK:

DRIVING SME SUCCESS



Evolving as a Reliable Financial Partner for SME Growth

As a key financial partner for SMEs in Korea, IBK continuously strives to provide tailored financial support and enhance global competitiveness. Since its establishment in 1961, this policy bank has been a leading force in Korea's economic development with its support for the growth and innovation of SMEs. The bank has secured a dominant position by ranking first in the SME loan market share. It provides customized financial products and innovative support programs to meet the funding needs at each stage of business growth.



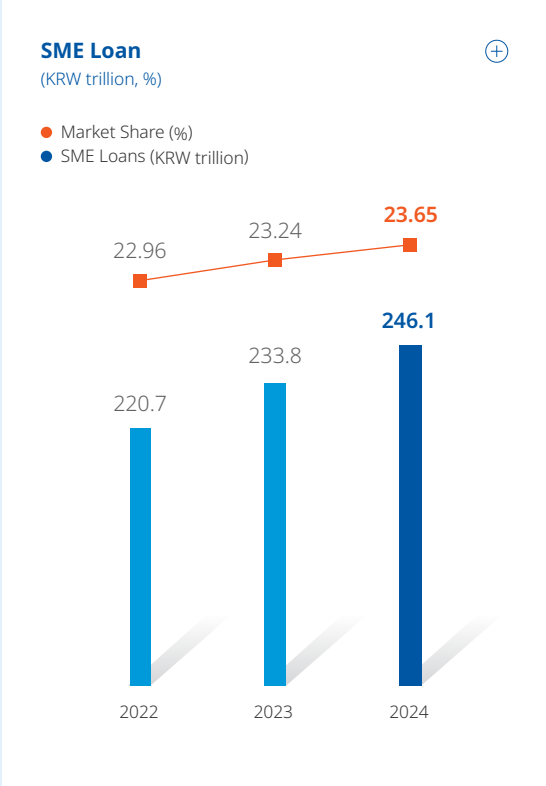
SME Loan Market Share
23.65%
Ranked No. 1 in SME Loan Market Share

Strengthening Financial Support for SMEs

IBK is focused on promoting the growth of SMEs and micro-business owners, and thereby strengthening the financial ecosystem. The bank has maintained the number one position in the SME loan market and continuously expanded its financial support tailored to the needs of businesses. As of the end of 2024, the outstanding balance of SME loans increased to KRW 246.1 trillion, with the market share expanding to 23.65%. These achievements have solidified IBK as the ideal financial partner for SMEs in their pursuit of sustainable growth.

In addition, IBK was ranked 92nd in the Top 1,000 World Banks by the British financial magazine “The Banker” in 2024, which proved its competitiveness in the global financial market once again. IBK has consistently been included in the top 100 banks worldwide since 2018, maintaining a stable financial structure and continuous growth. This recognition has demonstrated IBK’s continued competitiveness amidst the changing global financial environment and its role as a key source of financial strength for SMEs and microbusiness owners.

In 2025, IBK plans to further expand its financial support for SMEs and develop customized financial products to meet the funding needs at each stage of business growth. While maintaining a market share of 23.65% in the SME loan market, the bank will build an even stronger financial support system.



Financial Services for SMEs and Microbusiness Owners

IBK provides a wide range of financial services to enhance financial accessibility and provide customized support for SMEs and micro-business owners. These services not only alleviate difficulties in fundraising but also establish a foundation for sustainable growth. IBK provides a lifecycle support system for the stable management of businesses through early-stage funding, low-interest loans, and operational funding support. Additionally, the bank offers specialized financial products and consulting services for region-based microbusiness owners.

More specifically, IBK's Technology Finance initiative provides R&D investment support, technology finance, and IP-secured loans to outstanding technology companies. The bank's technology-based credit evaluation model facilitates the companies' access to finance. Furthermore, the IBK Supply Chain Finance (SCF) solution provides operating funds and financial support for partner companies and SME suppliers, facilitating the smooth flow of funds between businesses. This solution helps increase operational stability between distribution networks and manufacturers and facilitate the smooth flow of funds between large corporations and SMEs.



Top 1,000 World Banks

As of 2024, IBK was ranked 92nd among the Top 1,000 World Banks, receiving excellent evaluations in terms of asset size and financial soundness.

Global Market Development and Trade Finance

IBK provides export finance and foreign exchange consulting for SMEs entering overseas markets, utilizing its global network to connect them with international partners. By collaborating with overseas branches and partner banks, IBK provides prompt financial support and more customized consulting to ensure SMEs can grow stably in global markets. Also, to ease the financial burden on exporters, the bank operates a range of trade finance solutions, as well as provides international credit risk management and customized financial support services to enhance the exporters' global competitiveness.

In addition to that, IBK has expanded its digital trade platform to enhance its competitiveness in global markets and introduced a fast foreign exchange settlement system for more stable international transactions. It also provides customized financial solutions to help businesses navigate global legal and regulatory changes, while integrating finance with credit guarantee programs to reduce the financial strain on exporting companies. Through all these efforts, IBK pursues to actively support SMEs in sustainably expanding and thriving in overseas markets.



Customized Financial and Management Consulting

IBK has been expanding financial and non-financial support to enhance the sustainable growth and global competitiveness of SMEs. The bank continuously develops various programs designed to provide practical assistance for business operations as follows:

ONE-STOP Management Supporting Program
IBK BOX

As a platform that integrates financial and non-financial services, IBK BOX provides treasury management and business consulting across business operations.



Professional Experts' Customized Consulting
IBK Consulting

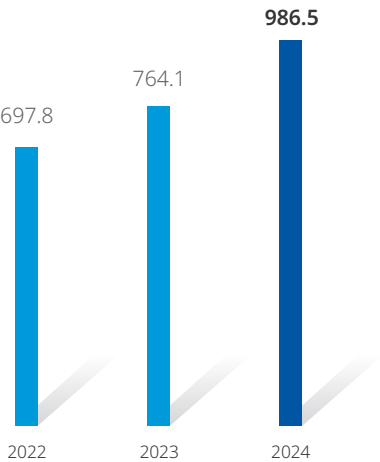
IBK Consulting covers a wide range of areas, including management, finance, legal, human resources, and ESG, depending on the needs.



Supporting Growth of Innovative SMEs
Venture Capital

(KRW billion)

Venture capital has been supplied in amount of KRW 2.5 trillion over three years to support the growth of SMEs and technology-based companies; Customized financial support is provided using venture loans and technology finance.



For the Sustainable Growth of Companies
IBK M&A Center

IBK M&A Center provides comprehensive merger and acquisition solutions for the successful business transition and growth of SMEs.

Connecting Companies with People
i-ONE JOB

As a recruitment matching platform, i-ONE JOB connects SMEs and job seekers by offering data-driven customization services.



Powered by IBK:

ENHANCING VALUE, ACCELERATING PROGRESS



Delivering 'Value Finance': Growing Value for Shareholders, Customers, Society, and the Bank

As Korea's only listed policy bank, IBK is dedicated to fundamentally enhance its corporate value through a balanced commitment to market performance and public responsibility. To accomplish this mission, IBK has set strategic priorities around increasing profitability, enhancing shareholder returns, and expanding market communication. Specifically, IBK aims to diversify revenue streams, innovate cost management, strengthen shareholder returns policies through increased cash dividends and the implementation of quarterly dividends, and enhance senior management's market interactions.

Corporate Value-up Plan

In an effort to improve the predictability and transparency of IBK's strategic direction towards shareholder return policy, IBK announced its very first Corporate Value-up Plan, aiming for a CET1 ratio of 12.5% and a gradual increase in the dividend payout ratio to a maximum of 40%.

As a first step in executing this plan, IBK achieved a CET1 ratio of 11.32% and the dividend payout ratio of 35% in 2024(Range 2).

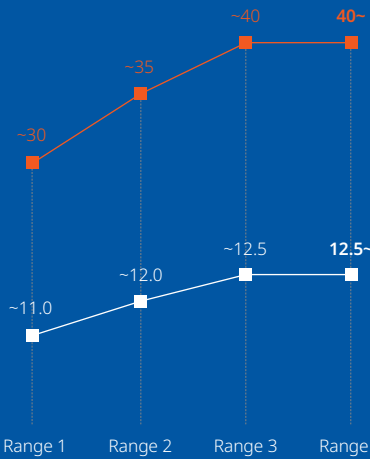
Continued profit improvement will support stronger BIS ratios, establishing "IBK Profit Virtuous Cycle" where accumulated capital is reinvested into SME financing and enhanced shareholder returns.



Shareholder Return Targets by CET1

(%)

- Dividend payout
- CET1

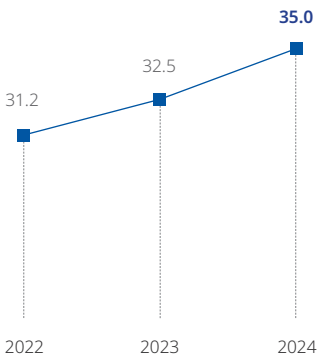


* Based on the Bank's separate F/S

Dividend Payout Ratio

(%)

As of the end of 2024, IBK maintained the industry's highest level of Dividend Payout Ratio at 35%.



*Based on separate F/S as per the government's Dividend Council



Distinctive Features of IBK’s Corporate Value-up Plan

IBK’s Corporate Value-up Plan is centered around the “IBK Profit Virtuous Cycle” structure. This involves increasing profit through balanced growth in both interest and non-interest sectors, and utilizing the secured capital capacity to further expand financing for SMEs and shareholder returns.

Enhancing Profitability

To fundamentally enhance corporate value, IBK has maintained a leading position in SME finance while expanding its customer base, increasing non-interest income, and diversifying its income source. Additionally, IBK has reduced costs through optimized loan processes and lower funding costs, while actively exploring future growth engines by expanding the Global Financial Belt and leading in Digital Finance.

Increasing Shareholder Returns

In terms of shareholder return policy, IBK plans to maintain the highest level of dividend payout ratio in Korea through stable capital accumulation. Additionally, the bank plans to introduce a quarterly dividend policy to improve cash flow, reduce ex-dividend impact on share prices, and enhance overall dividend visibility for investors.

Enhancement of Transparent Communication

IBK aims to increase market communication with senior management and enhance transparent communication with investors through the diversification of IR communication channels. The Bank plans to expand leadership presence in key investor forums, host regular meetings with analysts, enhance the accessibility of individual investors, and make more IR information public by increasing the scope of disclosure.

IBK’s Corporate Value-up Plan leverages its strengths as a bank specializing in SME Finance to increase profitability while focusing on enhancing shareholder value. Based on the plan, IBK will achieve sustainable growth and value creation.



Mid- to Long-term Targets

IBK plans to achieve continuous corporate value growth in the mid- to long-term by enhancing capital efficiency and diversifying its income source. To this end, the bank aims to improve its Return on Equity (ROE) and expand the dividend payout ratio up to 40% while seeking a gradual increase of Common Equity Tier 1 (CET1) ratio up to 12.5%, based on stable profit growth. Additionally, by expanding the Global Financial Belt and leading in Digital Finance, the bank has identified future growth drivers and secured capital stability to establish a balanced shareholder return policy. Through these strategies, IBK will achieve continuous growth and enhance shareholder value, further strengthening its competitiveness in the financial market.

IBK proposes below as the goal and action plans for corporate value enhancement

Ultimate Goal

ACHIEVE PBR OF 1.0x

Direction

Increased profit
▲ ROE

Enhanced shareholder returns
▼ COE

Better market communication
▼ COE

Target

ROE
10%+

Dividend payout (Bank)
40%+

IR communication
More in count & variety

Value-up Action Plan



- 1 Diversify income sources
- 2 Innovate cost management
- 3 Ensure future growth



- 1 Set mid-term return plan
- 2 Increase cash dividends
- 3 Introduce quarterly dividends



- 1 Facilitate communication with top management
- 2 Utilize new channels

*The above policy is subject to change, depending on economic conditions, regulatory changes and business circumstances. If/When a chance is deemed necessary, it will be communicated sufficiently.

Powered by IBK:

ENABLING SUSTAINABILITY

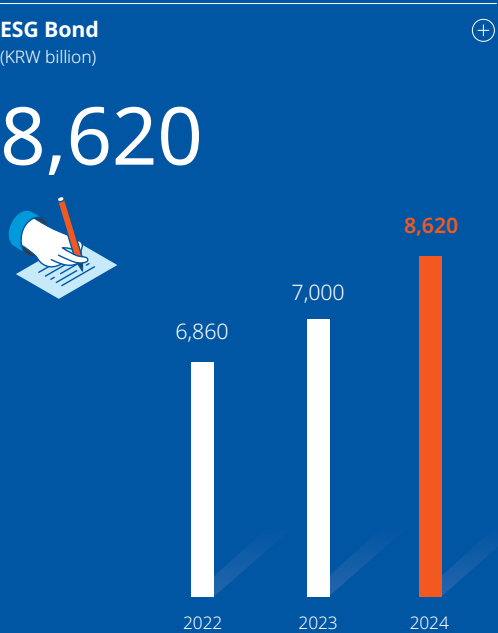
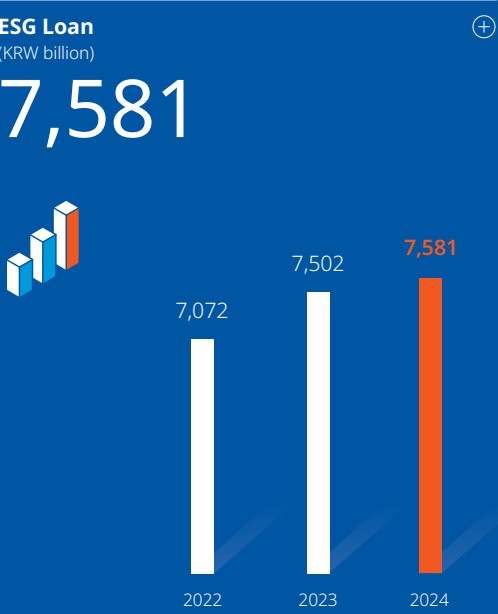


Practicing Sustainable Finance and Social Responsibility through ESG Management

IBK has adopted ESG (Environmental, Social, and Governance) management as its core strategy, expanding sustainable finance and leading global ESG standards. The bank strengthens green finance, ESG-focused consulting, and participation in global ESG initiatives, actively supporting the establishment of sustainable business models through eco-friendly investments and Inclusive Finance. Beyond providing financial services, IBK is committed to serving as a strategic partner for sustainable growth, fostering a future where both businesses and society thrive together.

ESG Finance

Support for ESG Finance for the Sustainable Growth Infrastructure of SMEs



Finance for a Sustainable Future

Under the vision of being a “sustainable bank faithful to the basics,” IBK has systematically promoted ESG management as follows: In 2021, it became the first financial public institution to establish an ESG Committee, formulating and implementing an organization-wide ESG strategy. By 2024, IBK had further strengthened its ESG finance, ESG consulting, eco-friendly management, and ethical and transparent governance as the key pillars of its ESG strategy. IBK has continuously expanded ESG finance to proactively support SMEs and eco-friendly businesses, thereby contributing to achieving sustainable development that balances economic and environmental interests. The bank has developed ESG-specialized financial products and provided customized consulting and financial support to enable SMEs to adopt sustainable, environmentally friendly responsible management practices.

Notably, in collaboration with SK E&S, IBK has established a renewable energy fund totaling KRW 1.9 trillion over three years, including Korea's first RE100 fund. In 2023, based on this partnership, IBK expanded financial support for renewable energy generation projects and signed a joint business agreement to share expertise between the two companies. Through this achievement, IBK has enhanced investment in solar and wind power plants and financial support for power purchase agreements (PPAs), contributing to the development of Korea's RE100 market. Additionally, IBK has reinforced gender equality and social responsibility through the issuance of gender bonds, and has obtained certification for the Science-Based Targets initiative (SBTi) to pursue practical strategies for achieving carbon neutrality. These efforts underscore IBK's commitment to building a sustainable financial model.



2024 ESG Achievements

Global Leading ESG Index

Achieving MSCI ESG Rating of A

In 2024, IBK achieved an overall A rating in the MSCI ESG evaluation, conducted by Morgan Stanley's subsidiary MSCI. In this assessment, IBK was recognized for its outstanding performance in various areas such as environmental impact, human resource development, and corporate ethics.



Europe's Leading ESG Index

Included in FTSE4Good for two consecutive years

IBK has been included in FTSE4Good Index, a leading sustainability index in Europe, for two consecutive years. The bank was recognized for expanding sustainable bond issuance, successful collaboration in global ESG initiatives, and the establishment of anti-corruption and compliance management systems, all of which showed notable improvements compared to the previous year. Based on these achievements, IBK plans to establish ESG as its core value and develop more substantial ESG activities.



FTSE4Good

ESG Initiatives

2006
Joined the United Nations Global Compact (UNGC)



Jun. 2020
Participated in the Task Force on Climate-related Financial Disclosure (TCFD)



Mar. 2021
Joined the Partnership for Carbon Accounting Financials (PCAF)



Mar. 2021
Joined the Science Based Targets initiative (SBTi)



Apr. 2021
Joined the United Nations Environment Programme Finance Initiative (UNEP FI)



Apr. 2021
Declared support for the United Nations Principles for Responsible Banking (UN PRB)



Apr. 2021
Participated in the Carbon Disclosure Project (CDP)



Jun. 2021
Participated in the World Bank CWI project as an observer



Sep. 2021
Joined the Net-Zero Banking Alliance (NZBA)



Nov. 2021
Participated in the Glasgow Financial Alliance for Net Zero (GFANZ)



Dec. 2021
Participated as a signatory bank of the UN's PRB Commitment to Financial Health and Inclusion



Jan. 2022
Participated in the Business and Biodiversity Platform (BNBP)



Mar. 2022
Participated in the Women's Empowerment Principles (WEPs)



Sep. 2022
Joined the Equator Principles



Jan. 2024
Participated in the Korea Social Responsibility Investment Forum (KOSIF)



Jan. 2024
Declared support for the Taskforce on Nature-related Financial Disclosures (TNFD)



Powered by IBK:

REDEFINING DIGITAL BANKING



Innovation in Digital Finance and the Establishment of a Customer-Centric Smart Financial Ecosystem

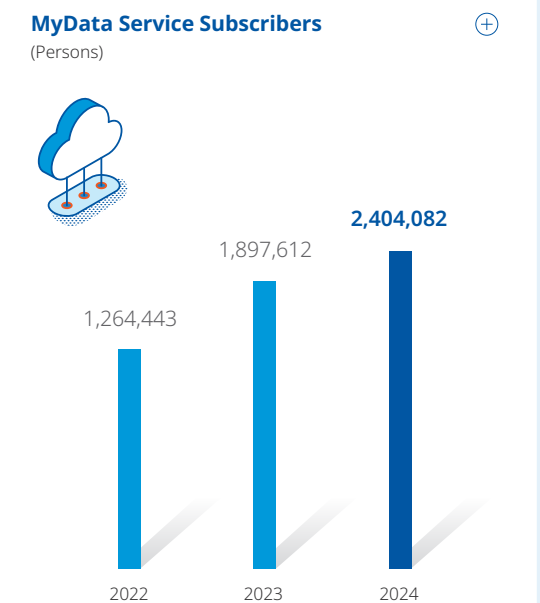
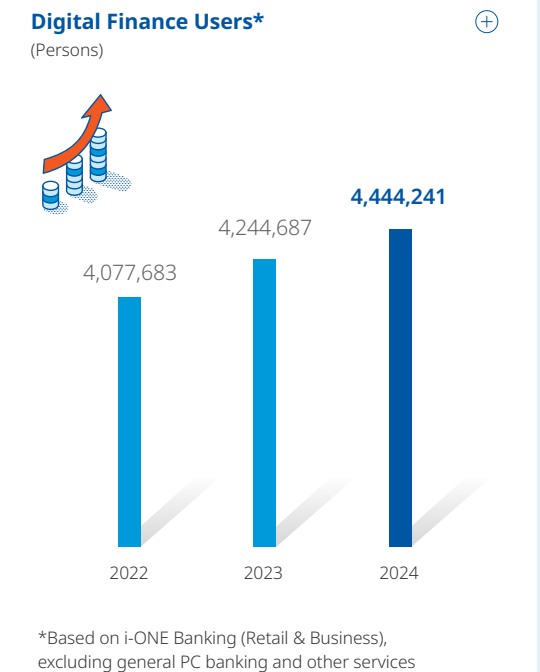
IBK has led the way in creating a customer-centric smart financial ecosystem through innovation in Digital Finance, paving the way for a sustainable digital future. Amid the rapid advancement of digital technology, the bank has actively adopted innovative technologies such as AI, Big Data, and Blockchain to enhance the efficiency and accessibility of financial services, focusing on strengthening customer convenience and security. IBK is committed to continuously driving Digital Finance innovation, expanding the global Digital Finance network, and creating a customer-centric smart financial environment.

AI and Big Data-Based Customized Financial Innovation

IBK has utilized digital technology to improve the efficiency and accessibility of its financial services. In 2024, the bank introduced an AI-based consultation system and Big Data analysis to enhance customized financial solutions and improve the loan review and risk management systems.

To enhance its mobile banking services, the bank has optimized the UI/UX to create a more intuitive and convenient financial environment. The bank has also improved its internal work processes by utilizing the Robotic Process Automation (RPA) technology. In addition, it has applied a blockchain-based security system to further enhance the reliability of financial transactions, and introduced an AI-based fraud detection system to improve its capabilities in preventing voice phishing and financial fraud.

That's not all: IBK has enhanced customer security and convenience by utilizing biometric authentication and digital ID verification technologies, and has further advanced its customized financial and management support services for SMEs through the IBK BOX 2.0 upgrade. As a result, the number of users has increased and the efficiency of business operations has been maximized.



Plus, by utilizing AI-based automation systems, the bank has optimized financial transaction and loan review processes. Also, through the expansion of non-face-to-face financial services, the bank has improved financial accessibility for foreign and global customers.

As a result of all these efforts, the number of Digital Finance users exceeded 4.4 million, and MyData service subscribers also surpassed 2.4 million. Notably, IBK's i-ONE Bank won the National Service Award for five consecutive years and became the first Korean bank to win the Best Financial Mobile App category at the Finovate Awards, demonstrating its Digital Finance competitiveness. In addition, IBK continues its strategic expansion in global Digital Finance: it introduced a non-face-to-face foreign account opening service and participated in the Central Bank Digital Currency (CBDC) usability test. In 2025, IBK will continue to lead the future of finance through AI-based personalized financial services, global digital network expansion, and increased Digital Finance revenue.



MyData service subscribers

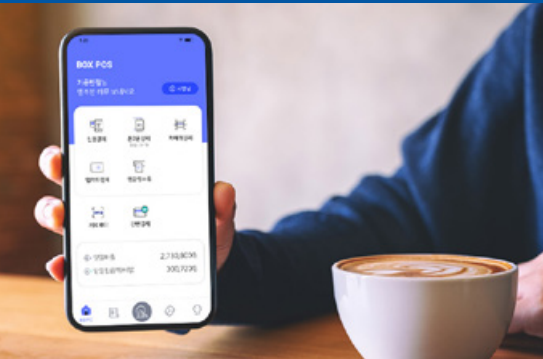
2.4million



IBK BOX

Digital Finance & Management Support Platform for SMEs

IBK BOX is a ONE-STOP Digital Finance & Management Support Platform for SMEs, providing integrated services for fund management, consulting, and business operation support. In 2024, the number of users continued to increase, while customized financial solutions and management support functions were enhanced to improve the efficiency of business operations. IBK is leading the way in expanding financial accessibility for SMEs and creating a smart management environment through IBK BOX.



2024 Achievements



Enhancement of IBK BOX 2.0 for improved business support for SMEs

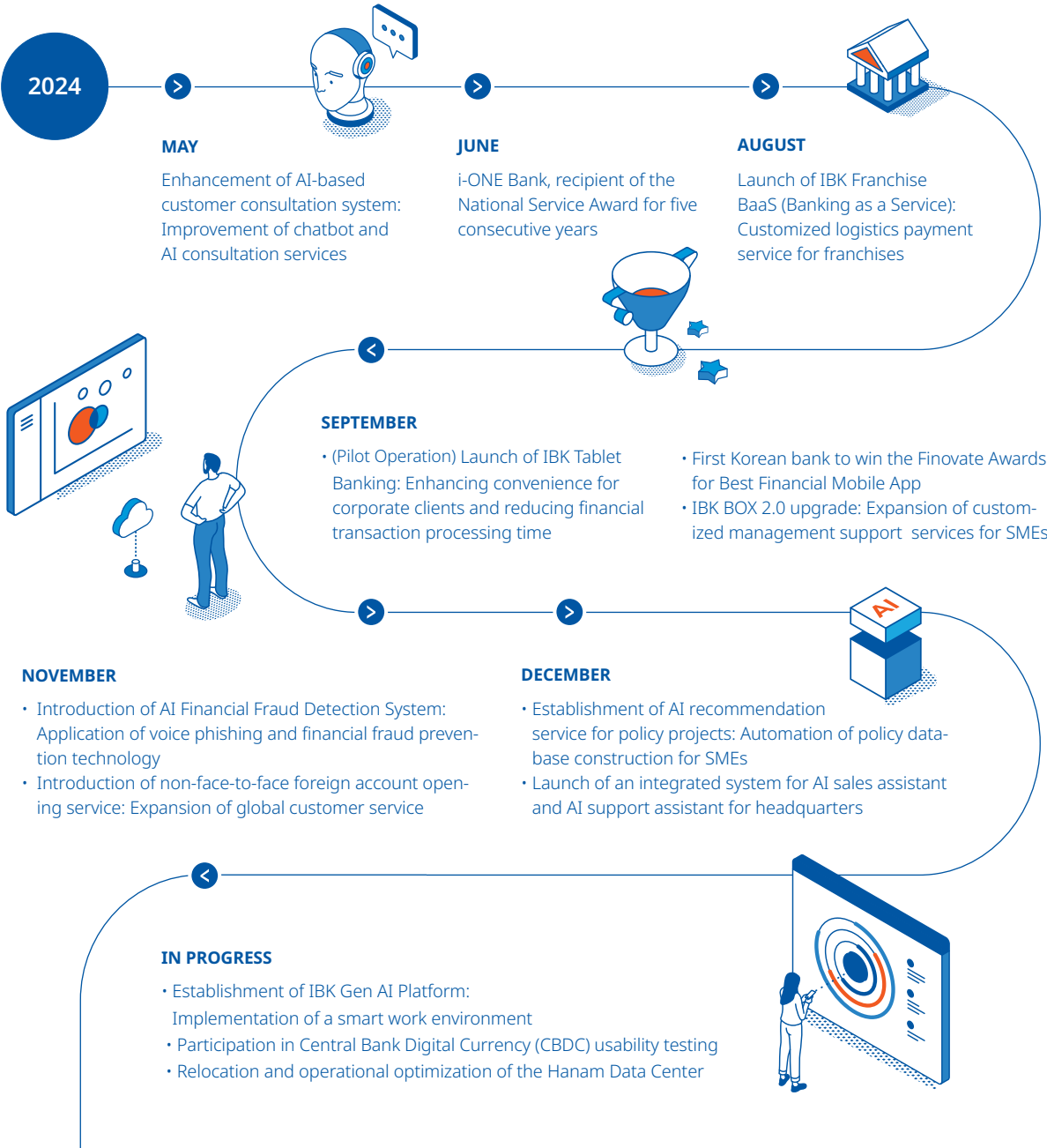


Official launch of "Loan Assistance BOX" in March 2024 (By the end of 2024: 38,000 loan applications, KRW 1 trillion in support)

Key Achievements of IBK Digital Finance Innovation in 2024

IBK has been leading changes in financial services through continuous digital innovation.

IBK has accelerated Digital Finance innovation using AI, Big Data, and Blockchain technologies, providing faster and more secure financial services.



Powered by IBK:

LAUNCHING START-UP SUCCESS



Fostering Innovation by Supporting Successful Launch and Growth of Start-Ups

IBK operates IBK Changgong and its innovative finance programs to support start-ups, SMEs, and venture enterprises with innovative technologies and high growth potential. To help early-stage companies address funding challenges, IBK provides venture capital investment, Technology Finance, and customized incubation programs, so that the companies can overcome the Valley of Death and scale up effectively. Beyond financial support, IBK also contributes to revitalizing the start-up ecosystem by expanding opportunities for start-ups to enter global markets and connecting them to robust networks for stable growth.

Driving Growth for Start-Ups and Venture Enterprises

IBK has built an integrated innovative finance platform that comprehensively supports start-up incubation, venture capital investment, and Technology Finance. Through the reinforcement of IBK Changgong and its Innovative Finance programs, IBK continues to promote start-up scaling, global start-up network expansion, and financial innovation for the growth of future high-tech industries. IBK Changgong is IBK's flagship incubation platform designed to foster the continuous growth and innovation of start-ups. As of 2024, the platform operated five main centers nationwide (Mapo, Guro, Busan, Daejeon, and Gwangju) and two university-affiliated camps (Seoul National University and UNIST). By 2024, IBK had incubated a total of 925 innovative start-ups and provided KRW 2,166.3 trillion in financial support.

To expand its entrepreneurial network, IBK launched a new center in Gwangju and partnered with KIST Europe in Germany. Moreover, the bank operates global accelerating programs in Silicon Valley and Europe, actively supporting global market entry for Korean start-ups.

IBK has expanded its financing based on technology and innovation. As of the end of 2024, IBK's outstanding balance of Technology Finance loans stood at KRW 113.2 trillion, maintaining the No. 1 market share. The bank also increased lending to companies in possession of one of the 12 National Strategic Technologies to KRW 20.4 trillion.



IBK Changgong Demo Day (November 8, 2024)



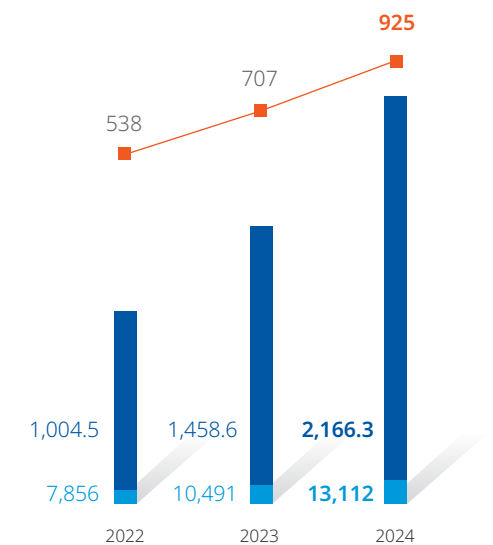
For companies with limited tangible assets but strong intellectual property (IP) portfolios, IBK offered IP Loans totaling KRW 101.6 billion to 187 companies in 2024.

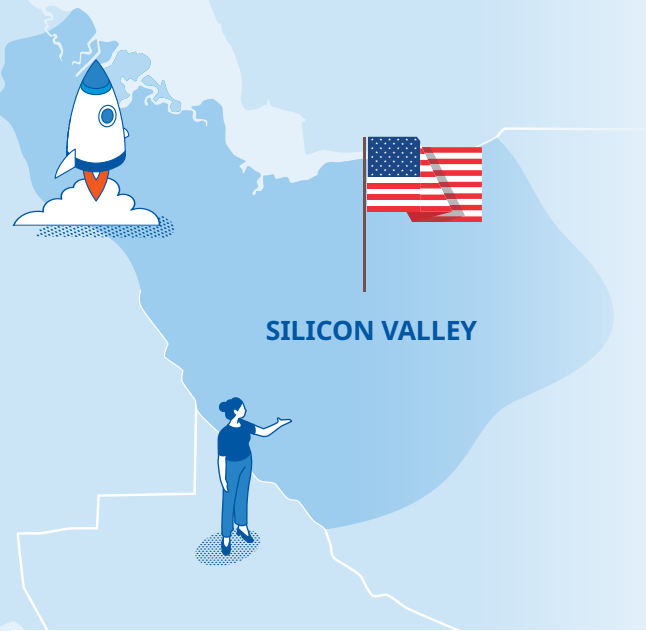
To help start-ups overcome the Valley of Death, IBK became the first in Korea to introduce a Venture Loan program, which disbursed KRW 182.5 billion to 162 companies by 2024. The program aims to expand total disbursement to KRW 300 billion by 2025. In parallel, IBK has committed to supplying KRW 2.5 trillion in venture capital from 2023 to 2025 and made a record-high investment of KRW 986.5 billion in 2024 to invigorate the venture investment market.

IBK Changgong Programs

(Cumulative as of Dec.31, 2024)

- Number of Companies
- Financial Support (KRW billion)
- Non-Financial Support (Cases)





Desk Interview

IBK Changgong Silicon Valley Desk

Yoo, Sang Hyun
Deputy General Manager,
Industrial Bank of Korea



IBK Changgong Silicon Valley Desk is a local hub established in partnership with 500 Global, a global venture capital firm, to support the global expansion of Korean innovative start-ups. The Desk operates the Silicon Valley Accelerating Program, where selected early-stage start-ups receive pre-investment, and then two months of intensive local acceleration supports, including local partner discovery, investor networking, and market validation. The Desk actively engages with investors and global companies within the local start-up ecosystem to build a strong network. This initiative will strengthen local infrastructure and expand IBK's role in supporting more Korean start-ups in their global expansion journey.

Start-up Interview



Promenade AI

Sylvia Woo
CEO



The IBK Changgong Silicon Valley Accelerating Program allowed Promenade AI to take its first steps into the global market and validate its growth potential through local engagement.

Thanks to the support of the program and 500 Global, Promenade AI successfully launched the beta service of its developed AI engine specialized in corporate research in the second half of 2024. Through the program, the company refined its Ideal Customer Profile (ICP) to target financial professionals involved in M&A or investment activities. This allowed the company to quickly improve its products to align with market demands and technology trends in the region. As a result, the company differentiated its solutions from existing ones by offering a specialized service that rapidly analyzes and processes financial and alternative data based on financial LLM to provide meeting-ready materials for financial experts, eliminating additional desk work.

With this support, Promenade AI is discussing collaborations and sales opportunities with local PE firms, VCs, and M&A Advisory houses following the conclusion of the beta service in 2025.



IBK Venture Investment

Launch of IBK Venture Investment

To further support the sustained growth and innovation of SMEs and venture enterprises, IBK launched IBK Venture Investment in April 2024. Founded with an initial capital of KRW 100 billion, the firm aims to form over KRW 500 billion in venture funds over the next three years, with a strong focus on early-stage start-ups. IBK Venture Investment will promote growth through expanded venture capital supply, global investment network development, and synergy creation in collaboration with IBK Changgong and other innovative finance programs.



Launch of IBK Venture Investment (April 4, 2024)

Launch of IBK Changgong Europe Desk (October 10, 2024)



Global Accelerating Program: Supporting Global Market Entry for Start-Ups

To assist Korean start-ups in entering global markets, IBK operates the Global Accelerating Program, offering professional consulting and investment opportunities tailored for overseas expansion. The program includes partnerships with Silicon Valley and KIST Europe in Germany, operating local acceleration desks that provide intensive acceleration programs such as investor and partner matching and local networking. In addition, the program offers customized consulting on legal, tax, and market analysis, and expands IR and investment attraction opportunities through global venture capital partnerships.



Europe (Germany)

Since 2023, IBK has accelerated 26 start-ups and supported their Europe market entry in partnership with the Saarland state government and KIST Europe.



United States (Silicon Valley)

Since 2023, IBK has accelerated 10 start-ups and supported their U.S. market entry through investments and IRs in partnership with 500 Global.

Powered by IBK:

EXPANDING GLOBAL HORIZONS



Expansion of Global Network and Support for SMEs' Overseas Market Entry

IBK has established overseas networks in regions where many Korean SMEs are active in order to promote their globalization. As of the end of December 2024, the bank had a total of 60 overseas networks in 13 countries, helping SMEs resolve financial difficulties and settle in the local market. It also collaborates with local banks to proactively support SMEs in regions where its network has not yet been established.



Global Strategies and Performances

IBK has formed strategic partnerships with 16 overseas banks including Unicredit in Italy and Deutsche Bank in Germany to expand its global network. Throughout 2024, the bank provided local financial support for 2,247 transactions totaling USD 705 million to SMEs expanding abroad. It also operates the non-face-to-face "Overseas Expansion BOX" platform to offer support for administrative reporting, branch establishment, real estate acquisition procedures, and pre-financing consultation services, assisting SMEs in entering the global market more smoothly.

IBK has expanded its presence by establishing additional networking channels within the existing Southeast Asia financial belt and extending its reach to new global supply chain hubs in Eastern Europe and the Americas. Additionally, through new expansions into promising growth regions like Singapore, the bank aims to complete the IBK Global SME Support Financial Belt connecting Asia, Eastern Europe, and the Americas. In developed countries with stagnant growth, the bank has restructured its revenue model to expand high-quality investment and loan assets, while in emerging markets with high-growth potential, it has maximized global profitability by securing high-quality assets through business localization and digital transformation. Through these efforts, IBK has strengthened its global network, expanded financial support for SMEs, and secured a stable revenue base, positioning itself as a key driver for future growth.



Establishment of IBK Poland Subsidiary

November 27, 2024

In November 2024, IBK became the first Korean bank to obtain approval from the Polish Financial Supervisory Authority (Komisja Nadzoru Finansowego, KNF) for the establishment of a local subsidiary. Leveraging its expertise in SME Finance accumulated in Korea, IBK has actively supported Korean SMEs operating in Poland to alleviate their financial difficulties. In May 2023, the bank opened an office in Wrocław, Poland; in March 2024, the bank promptly applied for the establishment of a subsidiary from the Polish financial authorities. By mobilizing its company-wide capabilities through an internal Task Force Team (TFT) and receiving strong support from FSC and other government agencies, the bank successfully obtained approval in a short period.

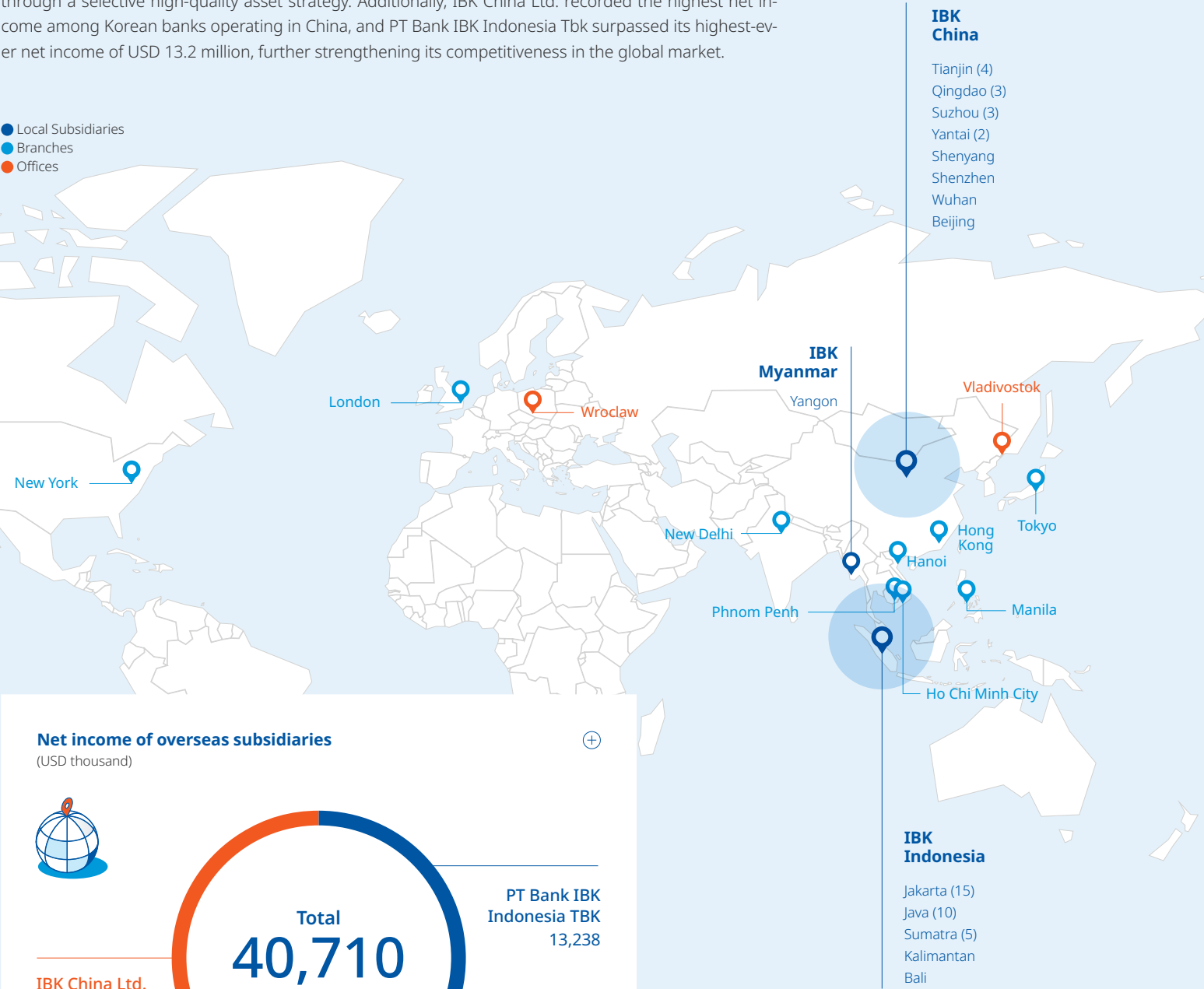
Poland serves as a key manufacturing hub in Europe, attracting significant investments from Korean large corporations and their SME partners. Following this approval, the bank plans to swiftly obtain a business license and launch its Poland subsidiary early in 2025. Building on this foundation, IBK pursues to expand its presence across Europe, including the Czech Republic, Hungary, and Slovakia, playing a strategic role in supporting SMEs with financial services and local market integration.



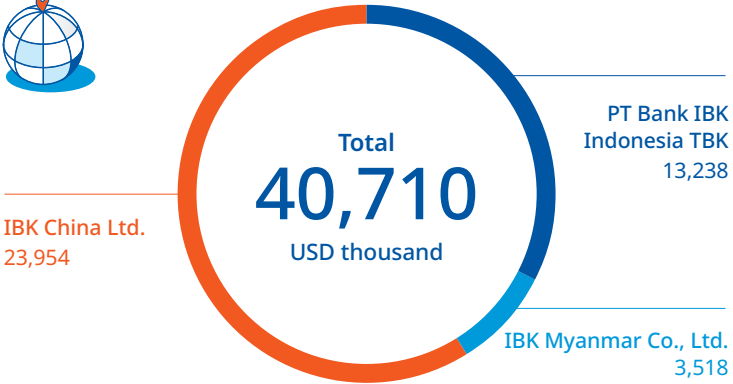
Expansion of Global Network

IBK operates a total of 60 overseas networks in 13 countries, pursuing strategies for expanding its presence in global financial markets and diversifying revenue sources. Despite increasing uncertainties in the international financial market in 2024, driven by global high interest rates and policy changes, IBK achieved a net increase of USD 600 million in overseas revenue assets through a selective high-quality asset strategy. Additionally, IBK China Ltd. recorded the highest net income among Korean banks operating in China, and PT Bank IBK Indonesia Tbk surpassed its highest-ever net income of USD 13.2 million, further strengthening its competitiveness in the global market.

Local Subsidiaries
Branches
Offices



Net income of overseas subsidiaries
(USD thousand)



BUSINESS & MANAGEMENT REVIEW

- 050 Corporate Banking Group
- 056 Innovative Financing Group
- 062 Corporate & Investment Banking Group
- 066 Retail Banking Group
- 071 Wealth Management Group
- 074 Global & Capital Markets Group
- 079 Card & Annuity Business Group
- 082 Business Strategy Group
- 086 Credit Management Group
- 092 Business Support Group
- 094 Digital Group
- 096 IT Group
- 098 Risk Management Group
- 101 Consumer Protection Group
- 103 Chief Compliance Officer
- 105 Specialized Departments



IBK strengthens the financial competitiveness of SMEs while expanding policy finance.

Lee Gunhong
Executive Vice President, Head of Corporate Banking Group

IBK's Corporate Banking Group pursues to expand financial support for SMEs as their growth partner, enhancing financial accessibility for SMEs and microbusiness owners and providing tailored policy finance. Also, the bank continues to bolster the competitiveness of corporate finance through digital innovation and support for global market expansion.

CORPORATE BANKING GROUP



EXPANDING THE COMPETITIVE EDGE IN SME FINANCE AND STRENGTHENING POLICY FINANCE

Amid ongoing uncertainties in the financial market, IBK has actively implemented policy finance to help SMEs and microbusiness owners overcome crises, thereby further strengthening its competitiveness in the SME finance market. As of December 2024, the balance of SME loans exceeded KRW 245 trillion, achieving a first-ever record in the banking sector, with a market share of 23.65%, an increase of 0.41%p compared to the previous year. This achievement reinforced IBK's dominant position in the SME finance market.

In addition, in line with the government's tailored corporate finance support initiatives, IBK has led policy finance and exceeded its targets. Notably, the bank has established the Regional Balanced Growth Support Program for SMEs located in industrial complexes, providing preferential loans amounting to KRW 0.3 trillion. It has also launched tailored financial products to ensure stable financial support even in volatile economic environments.



SME Loan Balance
(KRW trillion)

246.1

STRENGTHENING SUPPORT FOR MICROBUSINESS OWNERS AND SMEs

IBK continues to expand financial and non-financial support for microbusiness owners and SMEs facing difficulties amid high interest rates and economic slowdowns. In 2024, IBK established the IBK Microbusiness Value Finance Win-Win Fund, providing KRW 14 billion in new preferential loan and deposit support. Additionally, the bank has also operated a tailored financial cost reduction program, providing a total of KRW 0.8 trillion in financial relief. Beyond financial assistance, IBK actively supports and strengthens microbusinesses by offering various non-financial programs such as tax and Big Data utilization training and franchise support consulting to provide practical assistance in their business operations.

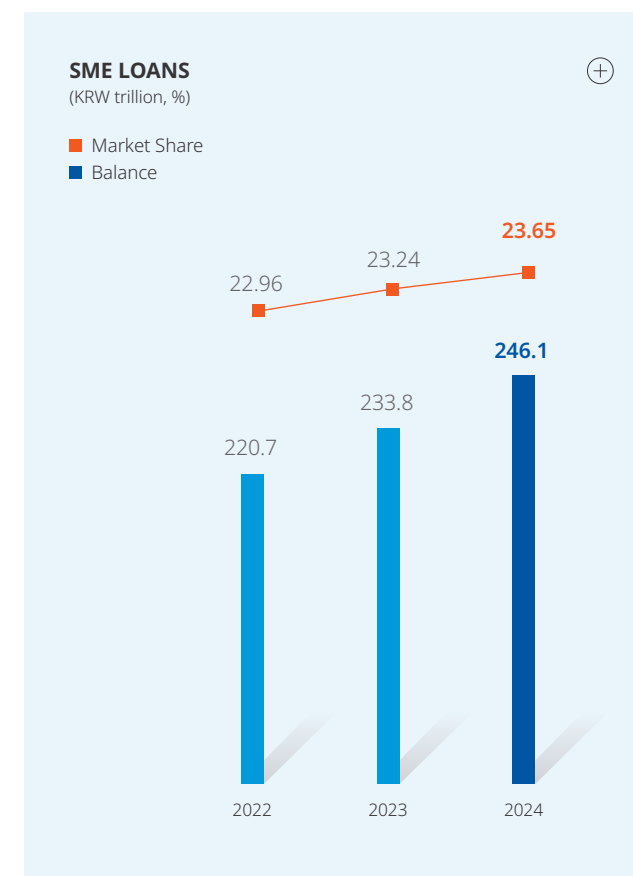
Furthermore, to enhance communication with SMEs, the bank expanded its CEO MBWA (Management by Walking Around) initiative. Throughout 2024, it held three on-site business meetings with SMEs, directly engaging with representatives from over 20 compa-

nies per session to listen to their challenges. As a result, over 10 suggestions were received from these meetings that led to actual improvements in financial policies and products.

Moving forward, IBK will continue to expand financial and non-financial support, strengthen on-site financial services, and actively promote the sustainable growth of SMEs and microbusiness owners.

IMPROVING FOREIGN EXCHANGE SERVICES AND SUPPORTING EXPORT COMPANIES THROUGH DIGITAL INNOVATION

IBK is committed to enhancing the efficiency of foreign exchange operations and supporting SMEs in expanding into global markets, ensuring continued growth. By improving digital-based foreign exchange services, expanding support for exporting SMEs, and increasing foreign exchange transaction volume, IBK has proactively adapted to the evolving global financial landscape.



SME on-site business meetings (June 2024, September 2024, November 2024)



Foreign Exchange Transaction Volume
(As of the end of December 2024, USD billion)

154.1

Achieved 104.1% of the target

Financial Support

As of the end of December 2024, IBK recorded a foreign exchange transaction volume of USD 154.1 billion, achieving 104.1% of the target. Also, its foreign exchange-related profits amounted to KRW 284.2 billion, exceeding the target by 117.4%. Such achievements contributed to the bank's continuous growth in the foreign exchange business and market share increase. Furthermore, IBK signed a Special Contribution Agreement for Export Package Preferential Finance with the Korea Trade Insurance Corporation (K-SURE) to secure smooth funding for exporting companies amid global economic uncertainties. Through this agreement, the bank has provided KRW 460 billion in financial support, along with benefits such as interest rate reductions, discounts on guarantees and insurance premiums, and preferential guarantee limits.



IBK & K-SURE Special Contribution Agreement Ceremony (December 2024)

In addition, to alleviate the financial burden on importing companies affected by rising exchange rates, IBK has implemented a special policy to extend the maturity of import letters of credit (L/Cs). From January to December 2024, the bank supported the 2,677 cases of L/C maturity extensions, offering collateral deposit exemptions and longer period extensions to enhance financial stability of importers.

Non-financial Support

IBK became the first financial institution to introduce the Digital Export Declaration Information Service, alleviating the inconvenience for companies of having to manually submit export declaration documents when processing bank transactions. With this service, customers can directly access and submit export declaration information via Internet banking, significantly enhancing operational efficiency. The Digital Export Declaration Information Service was selected as an outstanding initiative under the National Dream Project promoted by the Presidential Committee on the Digital Platform Government, receiving a commendation from the Committee Chairman. IBK will continue to expand digital-based trade finance innovations, improving operational convenience for exporting companies. To support Korean SMEs' expansion into overseas markets, IBK collaborates with major overseas banks and hosts export consultation meetings. In 2024, in collaboration with global financial institutions such as Santander UK and MUFG, IBK organized one-on-one business consultation meetings between domestic SMEs and overseas companies, providing tangible export opportunities. Additionally, IBK worked with the Industrial and Commercial Bank of China (ICBC) to help its client companies participate in the 7th China International Import Expo (CIIE), actively assisting SMEs' entry into global markets.



Digital Export Declaration Information Service Demonstration (March 2024)



Export consultation meeting (October 2024)

IBK also operates the IBK Trade Business Practice Academy to enhance the expertise of trade professionals in exporters and importers. In 2024, the bank held the 50th On-Tact IBK Trade Business Practice Academy to provide participants with practical training and up-to-date trade information regarding export-import operations, foreign exchange risk management, and international trade regulations. This program has successfully enhanced the capabilities of trade professionals and strengthened their global competitiveness.

CORPORATE DIGITAL FINANCIAL INNOVATION

IBK's Corporate Internet Banking and Mobile Banking have become essential online financial hubs where various corporate clients can freely access IBK's convenient banking services. To enhance the operational efficiency of SMEs and all corporate clients, IBK provides key digital financial services, including: non-face-to-face account opening, easy remittance, digital OTP issuance, and remote loan applications. Additionally, the bank has established an integrated platform that combines various services such as management support, personalized asset management, rapid information updates, and advanced security solutions, further strengthening their SME clients' competitiveness. Leading financial digital innovation, IBK will continue to prioritize customer-centric management and lay the foundation for the future growth of businesses.

Industry-First Launch of IBK Franchise BaaS

IBK has revolutionized the financial transaction environment for franchise headquarters and franchisees by launching "IBK Franchise BaaS (Banking as a Service)," the first-of-its-kind service in the domestic financial industry. Previously, franchisees primarily relied on cash payments for purchasing ingredients and logistics expenses, but now, transactions can be conducted using credit payment methods (such as cards), significantly improving liquidity. IBK plans to expand customer value by introducing additional financial services, including simplified card payments and exclusive BaaS loans.

Launch of New i-ONE Bank For Business:
Revamping Corporate Smart Banking

IBK has completely revamped its Corporate Mobile Banking platform with the launch of New i-ONE Bank For Business. This upgrade streamlines processes and facilitates authentication procedures, reducing processing time by more than 50%. Additionally, the non-face-to-face account opening process has been reduced from the existing 12 steps to 8 steps, maximizing customer convenience.

Launch of IBK Tablet Banking:
Strengthening Face-to-Face Channels

To enhance the convenience of corporate clients, IBK has introduced a new face-to-face channel, IBK Tablet Banking, offering 27 features across 6 key service areas. Within just 21 days of its launch, the service recorded a total of 2,196 transactions, with a cumulative 1,874 visitors and an average daily usage of 125 customers. This initiative enables SME clients to access financial services more conveniently, regardless of location.

IBK BOX: CUSTOMIZED DIGITAL FINANCIAL
SERVICES FOR SMEs

IBK's BOX Business Department is dedicated to improving financial accessibility and operational efficiency for SMEs and microbusiness owners through a variety of digital financial solutions. With the Real-Time Card Sales Deposit Service, microbusiness owners can receive card sale proceeds immediately without the 2-3 day waiting period, significantly improving cash flow. To further innovate corporate financial services, IBK launched Loan Assistance BOX in March 2024, recording 38,000 loan applications and KRW 1 trillion in loan support by the end of the year, successfully establishing itself in the market. This digital omnichannel (On-line to Offline) service allows businesses to apply for loans online and receive quick consultation at bank branches. It supports a variety of financial options, including unsecured loans, guaranteed loans, and collateral-backed loans.

Additionally, IBK has upgraded IBK BOX 2.0 to improve efficiency in daily operations of SMEs and microbusiness owners and boost their digital business competitiveness. This newly improved platform features a digital simplified ledger system (Business Ledger & Cash Flow Management), corporate promotion tool (Enterprise PR Center), and business messaging service (Biz-Talk). These enhancements streamline financial management, reduce administrative burdens, and improve business communication efficiency. Going forward, IBK remains committed to driving financial and non-financial service innovation for SMEs and microbusiness owners, solidifying its position as a leader in customer-centric digital financial platforms.

SUPPORT FOR JOB CREATION IN SMEs

IBK has operated and continuously expanded various supporting programs to alleviate the labor shortage of SMEs. Following the successful completion of the 100,000 Jobs Creation Project (2009–2017), which was the first of its kind in the financial sector in 2009, the bank's programs had resulted in cumulative 240,000 employed individuals by the end of 2024. The bank has operated the i-ONE JOB platform, hosted Job Fairs, and supported the Job Chaеum Fund, strengthening the connection between SMEs and job seekers and expanding practical employment opportunities.

i-ONE JOB Platform

“i-ONE JOB” is the only specialized job platform for SMEs and mid-sized companies in Korea with over 90,000 members and more than 25,000 job postings, facilitating smooth matching between SMEs and job seekers. IBK has also introduced the Level-up Program to enhance the job competencies of SME workers, which not only reduces the educational cost burden on companies but also supports practical competency development for workers.

Job Fairs

From 2009 to 2024, IBK held a total of 70 job fairs, providing employment opportunities to 8,440 individuals. In 2024, the bank held customized fairs targeting SMEs in need of local and technical personnel and contributed to revitalizing the regional economy by operating a recruitment center exclusively for international students and matching ICT SMEs with young talents.



Job Creation Performance
Cumulative Employed Persons
(As of the end of 2024, Persons)

243,238

Job Chaеum Fund

To support active job creation by SMEs, IBK has established a total of KRW 60 billion Job Chaеum Fund since 2018, providing KRW 500,000 per person to companies that have employed regular workers for more than three months. With this fund, IBK supported a total of 1,909 companies with KRW 28.9 billion by 2024, encouraging the hiring of personnel by SMEs.

IMPROVEMENT OF JOB QUALITY FOR SME WORKERS

IBK promotes welfare projects for SME workers to bridge the welfare gap between large enterprises and SMEs, as well as improve the quality of life for SME workers. In 2024, the bank established the Future Planning Camp and provided tailored educational programs for the children of SME workers to address educational imbalances caused by income disparities. Through this and the other three welfare projects, IBK has provided welfare benefits to 2,433 SMEs and 23,313 workers.



2024 Financial Sector Joint Recruitment Fair (August 2024)



Future Planning Camp for SME workers' children (August 2024)

SME Workers Welfare Promotion Program

1



Vacation Support

Providing a subsidy of KRW 200,000 to SME workers in collaboration with the Korea Tourism Organization (KTO) to enable them to travel at a lower cost

Support Performance

436 companies, 6,000 persons

2



Cultural Support

Providing cultural points worth KRW 100,000 per person and offering various cultural benefits (entertainment, travel, etc.) for workers who find it difficult to engage in cultural activities due to financial burdens

Support Performance

1,174 companies, 16,000 persons

3



Introduction of Worcation

Introducing a new work style that combines work with vacation, providing accommodations, shared offices, and local government experience programs

Support Performance

771 companies, 1,200 persons

4



Support for children's education

Conducting a customized career program and guest lectures by renowned speakers for children of SME employees over three days at the IBK training center to foster future talent

Support Performance

52 companies, 113 persons

STRENGTHENING THE NETWORK OF SME CEOs

IBK resumed the IBK 3 Clubs management strategy seminar after five years to strengthen the network among SME CEOs, hosting seminars both domestically and internationally. In the first half of the year, the bank conducted overseas seminars in Vietnam and Thailand, sharing international economic trends and local business cases. In the second half, it held customized lectures and cultural programs in Jeju to further enhance communication among executives. Additionally, after nine years, the IBK Entrepreneurial Hall of Fame induction ceremony was held, honoring Chairman Han Seung-il of AR Co., Ltd. and Chairman Shin Hong-beom of Remote Solution Co., Ltd. This event celebrates indomitable entrepreneurial spirit as a part of efforts to support the growth of SMEs. Since its establishment in 2004, a total of 41 entrepreneurs have been inducted.

IBK also operates various management support programs centered around the IBK Best CEO Club, IBK Female CEO Club, and IBK Rising CEO Club, further enhancing the network among SME CEOs. Notably, the bank held an integrated seminar for the first time in five years to strengthen communication with regional members and expanded opportunities to hear on-site opinions for overcoming crises in SMEs through regional and club-specific exchange meetings. Furthermore, the IBK Best CEO Club Seminar was attended by former group heads and former regional heads, providing a meaningful opportunity to directly hear the voices from SMEs and strengthen communication with key clients. At each event, IBK conducted management lectures, where it emphasized its role as a policy bank and delivered messages supporting the growth of SMEs to reinforce customer trust.

IBK 3 CEO Clubs

IBK Best CEO Club

Established: 1993
Membership: 1,506 persons
To promote exchanges among successful SMEs

IBK Female CEO Club

Established: 2012
Membership: 295 persons
To promote exchanges among female CEOs

IBK Rising CEO Club

Established: 2005
Membership: 649 persons
To support future leaders' business management skills



IBK supports the growth of startups and SMEs through innovative financing.

Kim In-tae
 Executive Vice President, Head of Innovative Financing Group

IBK's Innovative Financing Group provides tailored financial services for each growth stage through Technology Finance, Venture Loan, and venture capital provision to foster a sustainable financial ecosystem. The Group's IBK Changgong program nurtures startups and provides SMEs with financial solutions to enhance their global competitiveness.

INNOVATIVE FINANCING GROUP



SUPPORTING SUSTAINABLE GROWTH THROUGH INNOVATIVE FINANCE

IBK provides tailored financial services for each growth stage from startups to mid-sized companies through Technology Finance, Venture Loan, and venture capital provision, thereby creating a sustainable and innovative financial ecosystem. The bank will continue to lead in innovative finance to shape the bright future of SMEs together.

Technology Finance

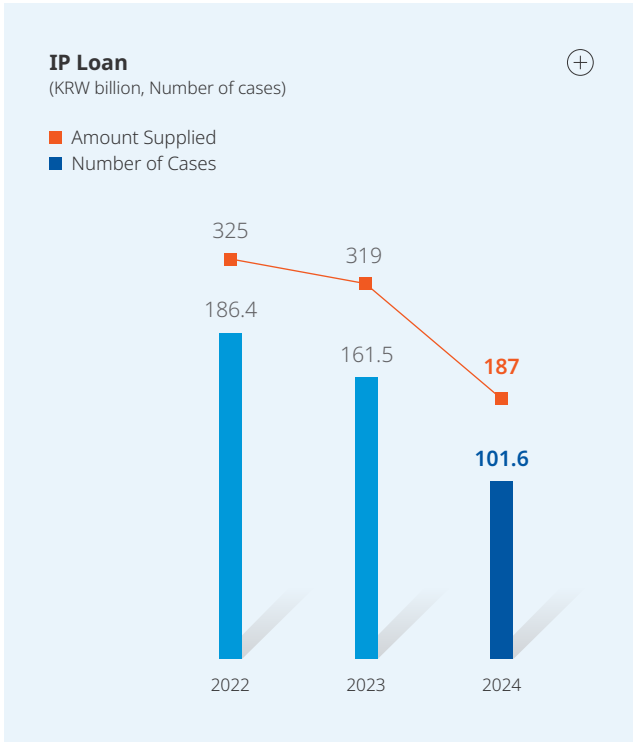
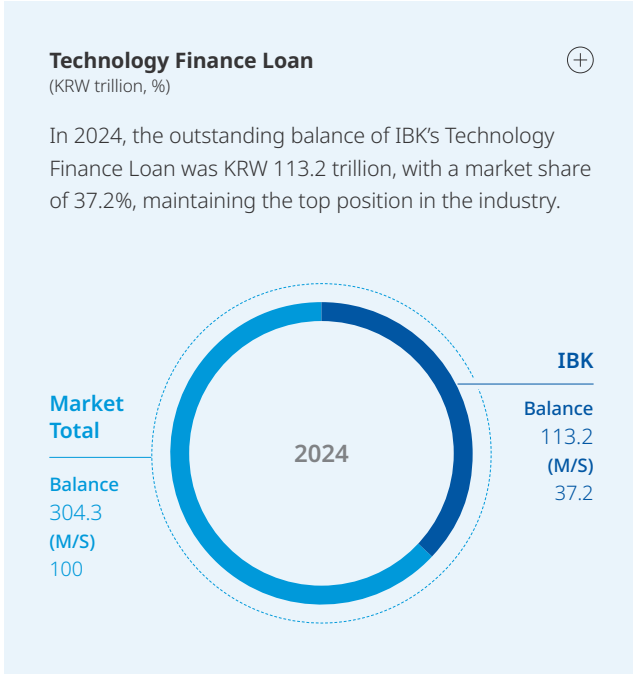
IBK has actively expanded Technology Finance to support the growth of technology-based companies. By the end of 2024, IBK solidified its market leadership with a Technology Finance Loan balance of KRW 113.2 trillion, representing the highest market share of 37.2% in Korea. This is an increase of KRW 2.5 trillion compared to the previous year, resulting from strengthened support for companies possessing the 12 major national strategic technologies.



Technology Finance Loan
 (KRW trillion)

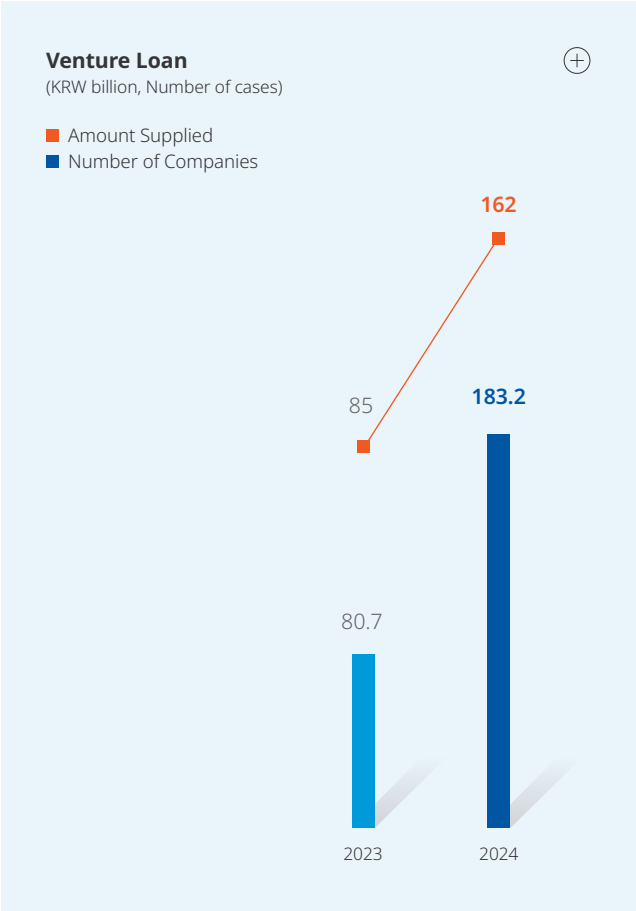
113.2

Additionally, IBK's IP Loan targeting companies with insufficient tangible assets but possessing excellent intellectual property (IP) provided a total of KRW 101.6 billion to 187 companies throughout 2024, contributing to strengthening the technological competitiveness of SMEs.



Venture Loan

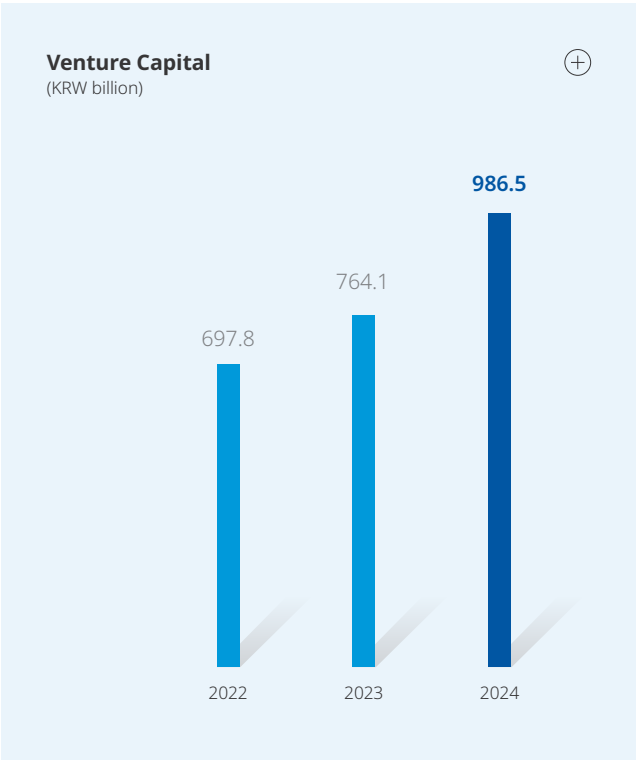
IBK introduced Venture Loan for the first time in Korea in 2023 to help startups overcome the Death Valley and continue sustainable growth. Venture Loan is a financial program that supports startups with insufficient collateral or financial performance but possessing high technological capabilities and growth potential. IBK provides funds to companies with high potential for follow-up investment and shares the benefits of increased corporate value through stock acquisition rights upon successful Initial Public Offering (IPO). By 2024, IBK provided 162 companies with Venture Loan amounting to KRW 183.2 billion, and plans to supply an additional KRW 100 billion by 2025, operating a total of KRW 300 billion in Venture Loan over three years. This supply will contribute to promoting the growth of promising startups and revitalizing the venture ecosystem.



Venture Capital

IBK has set a target to supply a total of KRW 2.5 trillion in venture capital over three years from 2023 to 2025. In 2024, the bank contributed to the revitalization of the venture investment market by supplying a record high of KRW 986.5 billion. The bank supports startups to overcome the Death Valley by expanding investments, and continues to expand scale-up investments in companies that lack collateral or financial stability but possess excellent technology. As a result of these strategic investments, the bank successfully supported the growth and market entry of 14 companies during 2024, leading to their IPO.

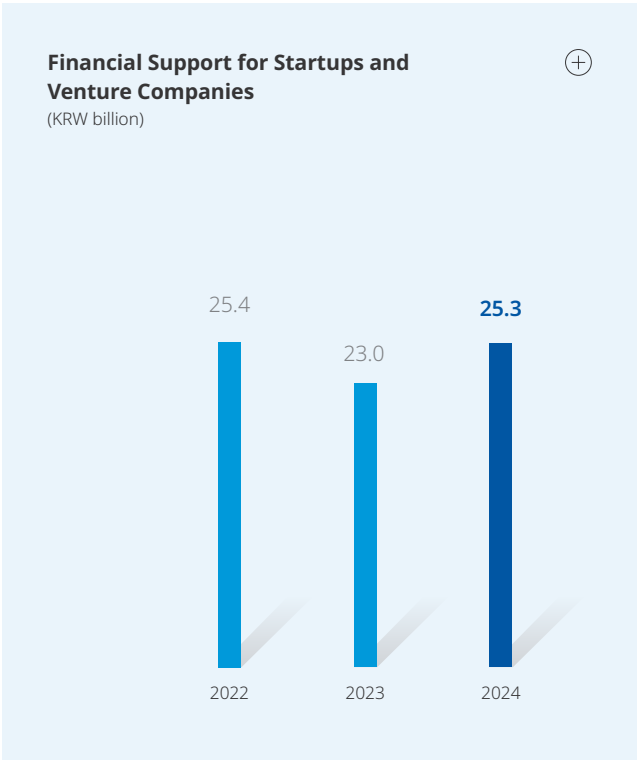
Additionally, to further strengthen its influence in the venture capital market, IBK has established the first public offering investment project, the IBK Innovation Fund. The bank plans to invest a total of KRW 200 billion, including KRW 100 billion for Future-Leading Initiatives, KRW 45 billion for Specialized VCs (AI, energy/environment, and mobility), and KRW 55 billion for Growth to Mid-Sized Company, matching the investments with private funds to create a fund exceeding KRW 500 billion. This initiative will enable the bank to revitalize the venture ecosystem and secure future customers, while realizing sustainable innovative finance.



CUSTOMIZED FINANCIAL SERVICES FOR STARTUPS AND VENTURE COMPANIES, AND SUPPORT FOR ENTERING GLOBAL MARKETS

Financial Support for Startups and Venture Companies

IBK has expanded both financial and non-financial support to promote the growth of startups and venture companies, actively pursuing the expansion of the startup ecosystem domestically and internationally. In 2024, the bank exceeded the funding supply target for startup companies by 126.4%, providing a total of KRW 25.3 trillion to facilitate the capital procurement of early-stage startups. It operates specialized loan products that offer preferential interest rates and preferential loan limits to startups and venture companies to enhance their financial accessibility. In addition, the bank operated a new financial program with the budget of KRW 858.9 billion for companies with innovative growth and investment attraction within 7 years of establishment.



Loan Products for Startups and Venture Companies

IBK Venture Loan

- Financial support for venture companies recognized for their technological capabilities
- Up to 1.0% interest rate reduction, preferential loan limits, etc.
- Support performance: KRW 1.38 trillion (as of the end of December 2024)

IBK Venture Capital Matching Loan

- Scale-up funding support for companies attracting investment
- Up to 1.3% interest rate reduction, preferential loan limits, etc.
- Support performance: KRW 648.9 billion (as of the end of December 2024)

IBK Innovative Startup Loan

- Provision of guaranteed collateral funds for innovative startup companies
- Up to 1.3% interest rate reduction, preferential guarantee fees, etc.
- Support performance: KRW 273.4 billion (as of the end of December 2024)

IBK Changgong

Since the opening of the Mapo Center in 2017, IBK Changgong has established itself as a core platform for nurturing startup companies by supporting approximately 925 companies through five centers (Mapo, Guro, Busan, Daejeon, and Gwangju) and two camps (Seoul National University, and UNIST). The platform has strengthened the growth foundation of startup companies by providing financial support amounting to KRW 2.17 trillion and 13,112 instances of non-financial support such as mentoring and consulting services. To revitalize the domestic startup ecosystem, the IBK Changgong Gwangju Center, which opened in September 2024, selects 20 companies annually, providing investment attraction, market development, commercialization support, and office space, thereby contributing to regional balanced development.

To expand the global startup network, IBK opened the IBK Changgong Silicon Valley Desk in Silicon Valley, United States, in September 2023. In October 2024, IBK launched the IBK Changgong Europe Desk in collaboration with Saarland, Germany, and the KIST European Research Institute. Through these platforms, the bank supports startups in entering the European market and establishing a global foothold. IBK will continue to expand financial and non-financial support for the growth of startups and venture companies, and build a competitive startup ecosystem not only in the domestic market but also in the global market.



Support was provided to 925 startups through IBK Changgong, with financial support amounting to KRW 2.1663 trillion and non-financial support provided 13,112 times.



IBK Changgong Gwangju Center Opening Ceremony (September 2024)

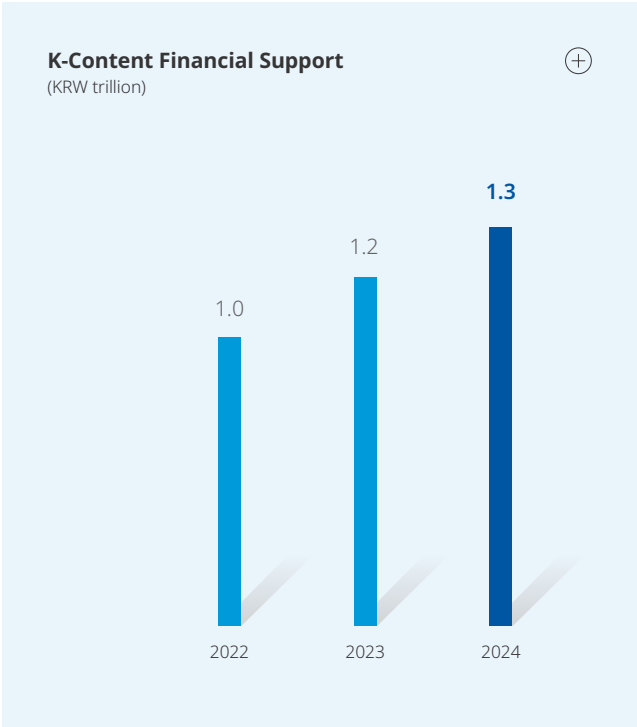


IBK Changgong Europe Desk Opening Ceremony (October 2024)

PROVIDING FINANCIAL SOLUTIONS TO STRENGTHEN THE COMPETITIVENESS OF THE K-CONTENT INDUSTRY

IBK has actively supported the cultural content industry to discover future growth engines and strengthen the global competitiveness of K-Content. Since 2012, as the only bank in Korea to operate a dedicated K-Content Finance Department, IBK has contributed to the development of the K-Content industry by supporting loans and investments amounting to approximately KRW 9 trillion over the past 12 years. In 2024, the bank supported the production of excellent K-Content by supplying K-Content venture capital exceeding KRW 40 billion, the largest amount ever. Additionally, in collaboration with the Korea Technology Finance Corporation (KO-TEC), it launched a loan product to help small and medium-sized K-Content producers secure IP rights, further enhancing the accessibility of funding for them.

As a policy bank, IBK has also closely cooperated with the government's content industry policies. In June 2024, Kim Seong-tae, the IBK Chairman and CEO, was appointed as the representative private member for the finance sector in the Korea Content Industry Promotion Committee, the highest decision-making body in the content industry policy of the Republic of Korea. In October 2024, he signed a memorandum of understanding with the Ministry of Culture, Sports and Tourism and the Ministry of Science and ICT to establish the K-Content Media Strategic Fund. Based on these achievements, IBK plans to support the sustainable growth of the K-Content industry and enhance its competitiveness in the global market.



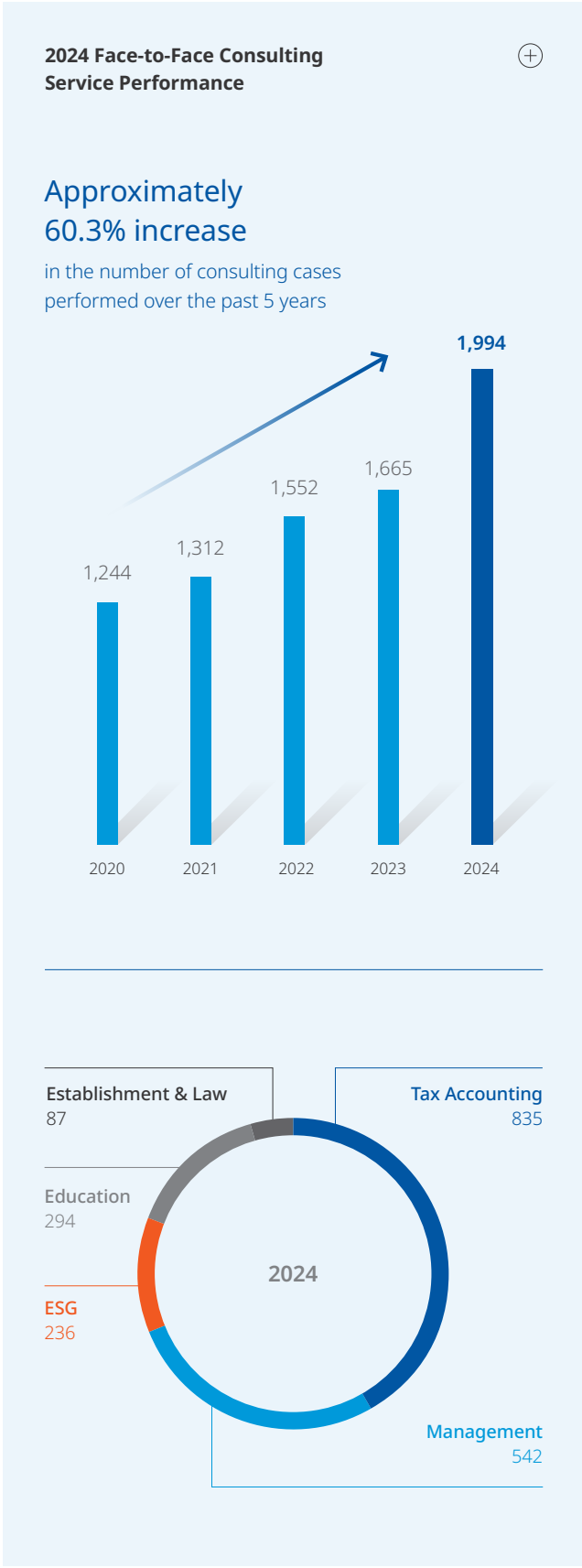
Signing of the agreement for the establishment of the K-Content Media Strategic Fund and collaborative projects (October 2024)

CUSTOMIZED MANAGEMENT SUPPORT FOR SMEs THROUGH IBK CONSULTING

The IBK Consulting Center provides tailored consulting services to support the sustainable growth of SMEs in an environment of economic uncertainty and low growth. The Center operates the largest consulting organization in the financial sector, composed of 42 experts including business consultants from global consulting firms, accountants from large accounting firms, and tax accountants. These experts reside within companies to provide practical consulting in various fields such as tax and accounting, ESG, management, and labor.

Throughout the year 2024, the Center conducted a total of 1,994 face-to-face consultations, supporting various business issues such as business succession, risk management, and legal and regulatory compliance. It has expanded its consulting service areas to provide further customized solutions for companies, such as business succession based on revised tax laws, fire prevention and safety management, HR management capabilities and Ministry of Employment and Labor inspections.

Additionally, IBK has introduced the ESG-related Safety Self-Diagnosis Tool for the first time in the financial sector, enabling SMEs to independently assess the level of industrial safety at their workplaces and immediately identify key areas for improvement. Through this, IBK has laid the foundation for SMEs to strengthen their management system for the prevention of serious industrial accidents and industrial safety, supporting their sustainable growth.





IBK provides tailored financial solutions for SMEs and large enterprises.

Beak Chang Yeol
Executive Vice President, Head of Corporate & Investment Banking Group

IBK's Corporate & Investment Banking Group assists in the growth and competitiveness of companies through the support for SME M&A, project financing (PF), and infrastructure finance. As a policy bank, it has also promoted the expansion of sustainable finance and ESG investments, supporting the sustainable growth of companies.

CORPORATE & INVESTMENT BANKING GROUP



INVESTMENT BANK

IBK provides tailored financial solutions to support the activation of the SME M&A market and continuous growth. To this end, IBK has operated the SME M&A Financial Support Package (investments and loans) to support companies with high growth potential in facilitating their M&A activities.

In 2024, the bank executed financial support totaling KRW 400 billion, achieving a market creation effect of KRW 1.8250 trillion. The package consists of KRW 250 billion in investments and KRW 150 billion in loans, focusing on promoting business restructuring and growth strategies. In the investment sector, the bank supported corporate growth and business restructuring through the IBK Win-Win Leap Fund and the SME Growth M&A Fund, while, in the loan sector, it operated a special loan program for SME acquisition financing to provide the necessary liquidity for companies pursuing M&A. Based on this, the bank plans to create a market formation effect totaling KRW 4.9 trillion over three years from 2023 to 2025.



SME Financing Support in 2024
(KRW billion)

400

To fulfill its role as a policy bank, IBK has led the expansion of the SME M&A market by providing a combination of investment and loan supports. The bank will continue to provide financial support to ensure that SMEs can achieve stable growth and competitiveness.



PROJECT FINANCE

IBK has actively provided industrial facility project financing (PF) to support SMEs in securing their own business premises and revitalize the local economy. In 2024, the bank provided a total of KRW 630 billion in PF for major industrial facilities, such as industrial complexes and data centers, fulfilling the role of policy finance to support corporate growth and job creation.

Additionally, the bank has established a Real Estate PF Normalization Fund to stabilize the real estate PF market, and promoted the restructuring of projects with insolvency concerns and the provision of new funding. To this end, a KRW 400 billion NPL (Non-Performing Loan) fund has been established in collaboration with UAMCO, with IBK and its subsidiaries contributing KRW 190 billion. The fund is operated through various methods such as bond acquisition, new capital injection, and equity investment, aiming for a company's soft landing in the real estate PF market.

IBK will expand support for industrial facilities and real estate PF, continuously strengthening its role as a policy bank contributing to the stable growth of SMEs and the stabilization of the financial market.



PF Provision Performance
(KRW billion)

630

UAMCO-IBK Financial Group Real Estate PF Normalization Fund

Operational Strategy	Bond purchases, new capital injections, equity investment, etc. on the condition of restructuring		
Phase	Phase 1	Phase 2	Phase 3
Scale	KRW 15 billion	KRW 25 billion	Additional fundraising based on market stabilization conditions and existing fund utilization rate
	In IBK*	KRW 7 billion	KRW 12 billion
Date	January 2024	December 2024	
Utilization Rate	90%	-	

* Subsidiaries (including IBK Securities and IBK Capital)

INFRASTRUCTURE FINANCE

IBK has realized sustainable finance through the expansion of ESG Finance, the creation of the RE100 market, renewable energy development, and global infrastructure investment, while further strengthening its role as a policy bank to expand green industries and infrastructure.

Expansion of ESG Investment for a Sustainable Future

IBK has actively expanded ESG assets and strengthened support for green finance in line with the government's 2050 Carbon Neutrality goal. It has been fulfilling the role of realizing sustainable finance as a policy bank by supplying ESG assets in amount of KRW 532.2 billion in 2024, a 216% increase from the previous year (KRW 246.1 billion).

In particular, the bank has expanded investments in renewable energy projects actively promoted by the government, and diversified its existing ESG portfolio, which was primarily focused on solar and wind power. The bank continues to act proactively to secure a leading position in the renewable energy market.

Leading the Establishment of the Domestic RE100 Market

In 2023, IBK established the first RE100 fund in the domestic financial sector, supporting companies striving to achieve RE100 in line with the renewable energy expansion policy. In 2024, the bank established a fund of KRW 640 billion and invested KRW 360 billion in RE100-related projects, contributing to market expansion through collaboration with large enterprises and partner companies.



Investment in Offshore Wind Power Project
(KRW billion, 3 cases)

200



Investment in Hydrogen Fuel Cell Project
(KRW billion, 3 cases)

248.2

Financial Support for the First Onshore Wind Repowering Project in Korea

IBK arranged financing for Korea's first repowering project at Gangwon Wind Power, the largest onshore wind power plant in Korea, located in Daegwallyeong, Gangwon-do, and invested KRW 170 billion out of the total project cost of KRW 270 billion. The project involves dismantling the existing outdated generators (15 units, 30 MW) and installing new high-efficiency generators (21 units, 90.3 MW). Furthermore, IBK signed an RE100 contract with SK E&S to ensure the price of electricity produced at the power plant remains fixed for 20 years.

Additional Establishment of Renewable Energy Development Fund

Since 2023, IBK has proactively participated in renewable energy projects from their early stages through the Green Value Growth Fund to secure financial arrangement rights, aiming to lead the green finance market. In 2024, the bank additionally established the Green Value Growth Fund No. 3 to No. 5 and invested a total of KRW 30 billion to further expand renewable energy projects.

Strengthening the Role as a Policy Bank through Increased Social Investment

IBK has invested KRW 414 billion in Public-Private Partnership (PPP) projects to support infrastructure expansion and public infrastructure projects. Securing stable investment assets based on government payments, the bank has enhanced public convenience through public facility construction and community improvement projects and contributed to the support of small and medium-sized construction companies.

Social Investment
(KRW billion)

	Investment in construction of public facilities (school, dormitory, and military barracks)	140
	Support for modernization of aging sewage treatment facilities	130
	Fund for acquisition of existing infrastructure (roads and schools)	110
	Construction of eco-friendly municipal waste treatment facilities (ESG expansion)	34

Expansion of Global Infrastructure Investment

In collaboration with its overseas branches in New York, London, and elsewhere, IBK has pursued investments in long-term, stable global infrastructure assets with full force, strengthening its competitiveness in the global financial market.

INSTITUTIONAL CLIENTS

IBK has strengthened financial support for public institutions and Research and Development (R&D) centers to further solidify the growth foundation of domestic innovative companies and research institutions.

Expansion of Financial Support for Public Institutions

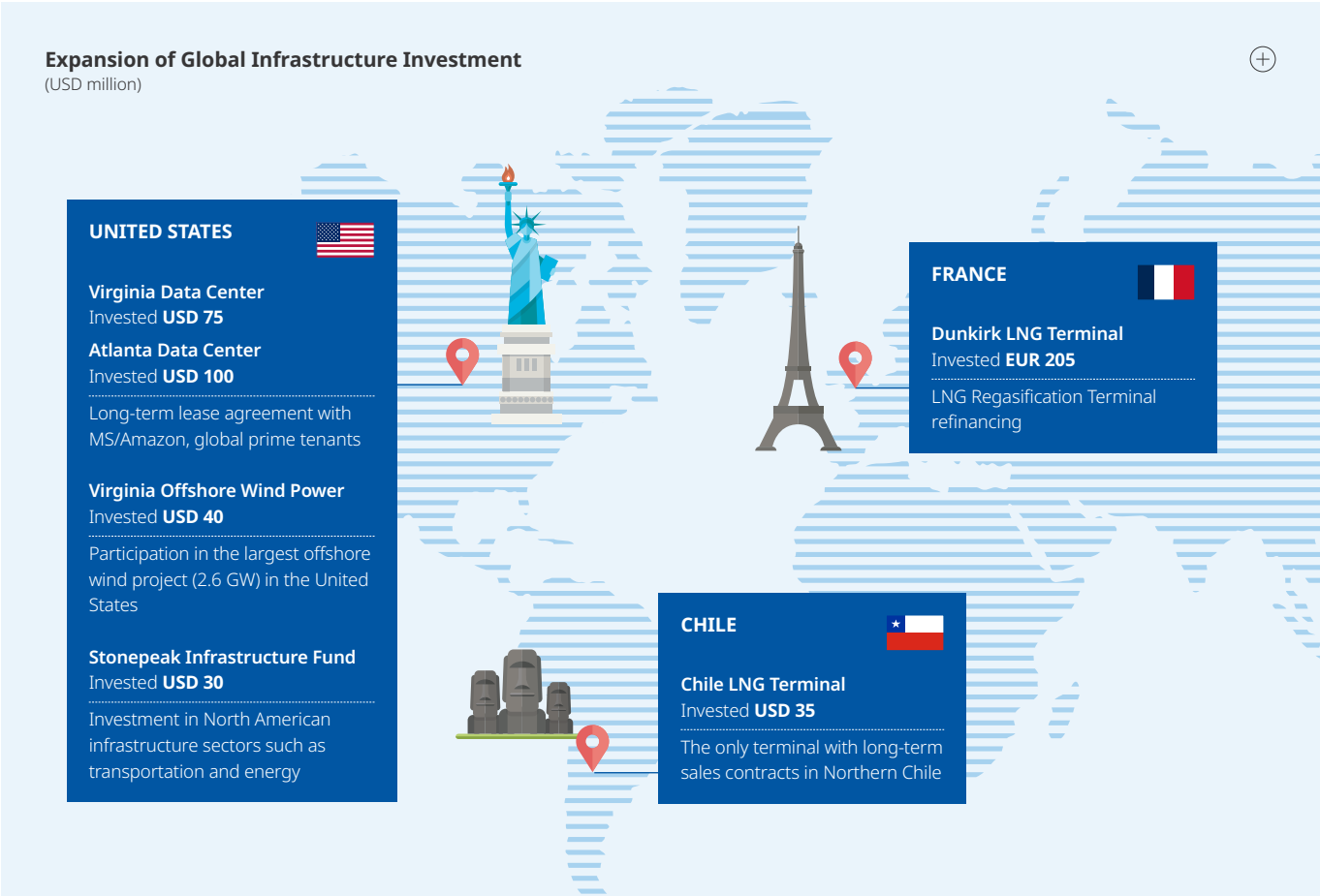
IBK has expanded the Companion Support Agreement Loan for local governments and public institutions nationwide, securing 19 new agreements and an additional loan limit of KRW 1.6 trillion throughout 2024. Through this, the bank has supported win-win partnership projects, provided customized financial products for each local government, and strengthened the substance of business. Accordingly, the cumulative limit of the Companion Support

Agreement Loan expanded to a total of KRW 2.2 trillion; as of the end of October 2024, the limit exhaustion rate improved to 24.3%.

Strengthening the Role as a Dedicated R&D Bank

IBK was selected as the new Dedicated R&D Bank by the Ministry of Science and ICT in 2024, which further expanded the bank's presence in the governmental R&D financial market. Based on this, IBK managed KRW 6.9 trillion (31%) of the total KRW 22.4 trillion government R&D budget in 2024, achieving the number one market share.

With the selection as a dedicated bank, IBK has become responsible for managing R&D funds from a total of 13 ministries, including the Ministry of Science and ICT (KRW 2.7 trillion), in addition to the existing Ministry of Trade, Industry and Energy (KRW 3 trillion), Ministry of SMEs and Startups (KRW 0.8 trillion), Ministry of Oceans and Fisheries (KRW 0.4 trillion). Also, based on the collaboration of 6 departments, IBK has provided specialized financial and non-financial services—such as innovation fund investment, loan support, and consulting—and created comprehensive financial solutions for R&D companies.



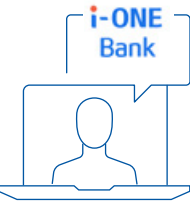


IBK provides customized financial solutions for individual customers and continues to achieve sustainable growth.

Yoo Il-kwang
 Executive Vice President, Head of Retail Banking Group

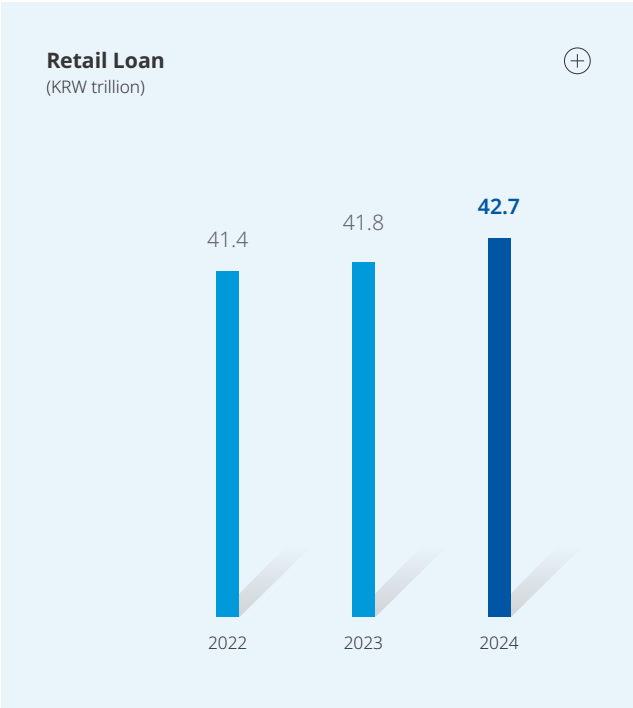
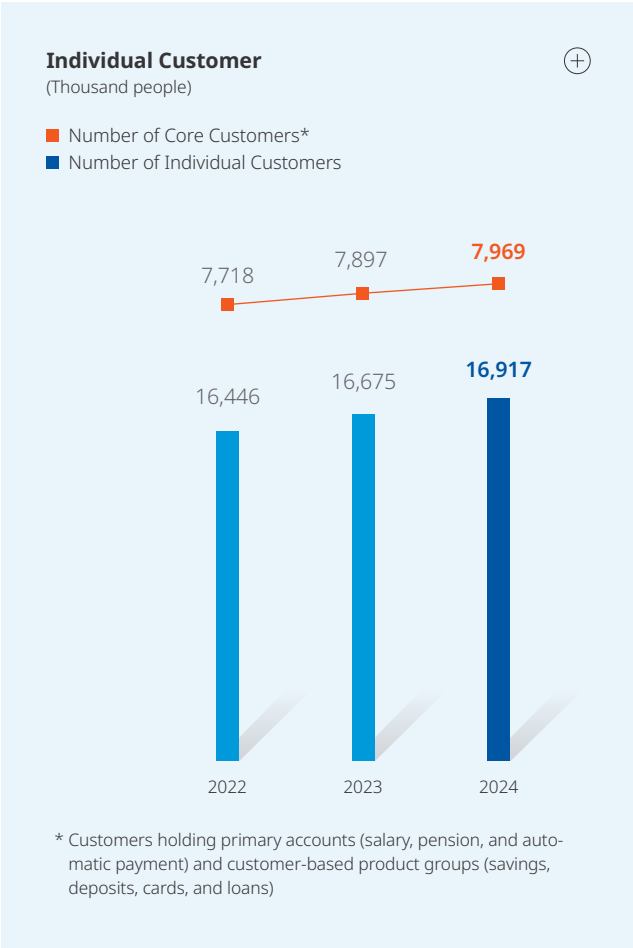
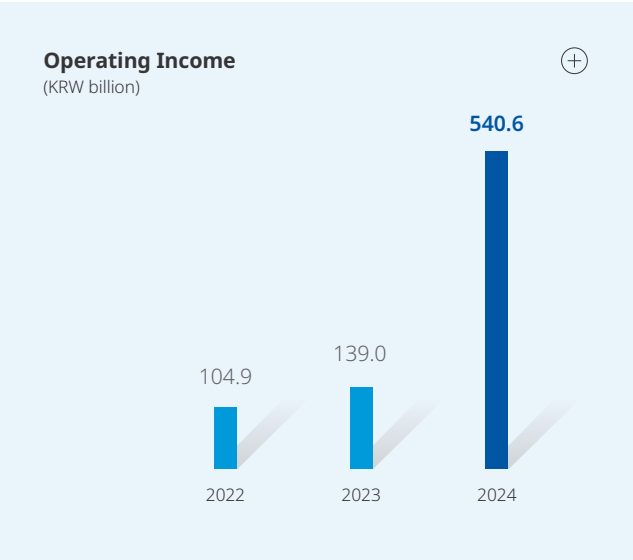
IBK's Retail Banking Group formulates retail finance strategies, oversees deposit procurement and retail loan operations, and provides financial services for individual customers. IBK continuously pursues customer-centric financial innovation, expanding financial accessibility through digital transformation and strengthening Inclusive Finance.

RETAIL BANKING GROUP




EXPANDING PROFITABILITY AND CUSTOMER BASE

In 2024, IBK's retail finance operating income reached KRW 540.6 billion, marking a 288.9% increase from the previous year and achieving the highest performance on record. The number of individual customers increased by 243,000, and retail deposits grew by KRW 5.7 trillion, resulting in 16.917 million individual customers and a total of KRW 91.3 trillion in retail deposits as of the end of 2024. This accounted for 41.1% of IBK's total branch-sourced deposits (KRW 225 trillion), representing the highest proportion compared to SMEs and mid-sized companies (37.9%) and large enterprises and institutions (21.0%).



New Retail Loan Products


Mortgages



5-year or 10-year periodic mortgage loan
A long-term fixed-rate product designed to prevent a sharp increase in repayment burden even when interest rates rise

IBK Akim e-Bogumjari Loan
Electronic contract and electronic registration methods introduced to simplify documentation procedures; offering an interest rate 0.1%p lower than existing products


Non-face-to-face Loans



i-ONE Live-Work Apartment Mortgage Loan
Able to be processed non-face-to-face and paperless without visiting a branch

i-ONE Professional Credit Loan
Able to be processed non-face-to-face and paperless without visiting a branch

Microfinance Products



Sunshine Loan 15 (Korea Inclusive Finance Agency)
A product to support for living expenses for low-income and low-credit individuals and refinance Sunshine Loan 17

Personal Debt Restructuring Refinancing Loan
A new debt restructuring product that allows refinancing of overdue credit loans into long-term installment payments (a product in response to the implementation of the Debtor Protection Act)

Sole Proprietor Restart Loan
Refinancing the credit loans of closed businesses into long-term installment repayment to reduce repayment burdens and provide opportunities for a fresh start

Retail Loan

As of the end of December 2024, the balance of retail loans of IBK was KRW 42.7 trillion, an increase of KRW 874.8 billion (2.09%) compared to the previous year. Mortgage loans (including lump-sum housing lease loans) increased, led by real demand loans. Credit loans also rose slightly. The balance of mortgage loans (including lump-sum housing lease loans) was KRW 27.7 trillion, an increase of KRW 1 trillion compared to the previous year, while secured loans other than mortgage loans decreased slightly to KRW 8.5 trillion. Credit loans increased by KRW 7 billion from the previous year to KRW 6.5 trillion.

IBK operates retail loan products and policy finance to support financially vulnerable groups, continuously developing customized loan products to expand their financial accessibility. To minimize customer interest rate volatility, the bank launched a periodic mortgage loan. Also, through the introduction of new non-face-to-face loans and microfinance products, as well as the enhancement of existing products, it improved financial accessibility and expanded support for financially vulnerable groups.

IBK received the Domestic Retail Bank of The Year award at the 2024 20th ABF Awards for the SME Employee Preferential Program, marking its first international award in the retail finance sector. The SME Employee Preferential Program offers differentiated benefits based on the length of service to encourage long-term employment of SME workers and alleviate the manpower shortage in SMEs. By October 2024, a total of 178,000 customers had enrolled, providing financial support for 268,000 deposits and loans, amounting to a total of KRW 5.8 trillion. Additionally, in the 2024 government deposit insurance premium differentiation assessment, IBK achieved the highest rating for the sixth consecutive year, recognizing its top-tier financial stability in the country. Since 2019, the bank has maintained the highest rating for six consecutive years, recognized by financial authorities for its stability and excellence, resulting in savings of approximately KRW 53 billion in deposit insurance premiums over six years.

To enhance operational efficiency, IBK introduced the ONE-SHOT Report and Application process and innovated branch processes to increase customer convenience. The result is a reduction of 11,000 working hours, 360,000 sheets of paper, and 480,000 cases of business procedures in a year. Additionally, IBK has continuously expanded non-face-to-face financial services, implemented automated systems, and simplified unnecessary documentation procedures to reduce customer inconvenience.

Government Cooperative Projects

External Evaluation

Government-run Bank Management Evaluation

Expansion of Inclusive Finance support for ordinary people and financially marginalized groups

Regional Reinvestment Evaluation

SME employees by region, microfinance support, and microcredit foundation operations

Microfinance Support Activities Evaluation

Sales of non-face-to-face microfinance products within the Comprehensive Microfinance Platform

Government Policies

Management of Total Retail Loan Volume

Management of total volume through 3 price measures and 4 non-price measures

Improvement of Mortgage Structure

Expansion of fixed interest rates, including the main sale of 5-year cycle mortgages

Management Purpose DSR

Expansion of management of total retail loan DSR and periodic reporting to the Financial Supervisory Service

Stress DSR Stage 2

Strengthening preemptive soundness assessment through enhanced Stress DSR



Job fair for international students

Policy Finance

IBK has promoted government cooperative projects and strengthened its role as a policy bank. To manage the total amount of retail loans, it has implemented price and non-price measures and expanded the five-year cycle mortgage products through the improvement of mortgage structures. It has also expanded financial service support for foreign students and workers, and enhanced financial inclusivity by participating in events such as the 20th anniversary of the Employment Permit System and job fairs for foreign students. To drive customer-centric financial innovation, IBK has launched four new products, offering the maximum benefits in the financial sector with simple preferential conditions. The IBK Retail Deposit and Withdrawal Account offers exemption from all financial transaction fees, the Money Box provides up to 3% preferential interest rates, and the IBK Mougi Account and IBK Gulligi Account support the formation of customers' financial assets with a simple and intuitive structure.

Inclusive Finance

IBK operates the SME Employee Preferential Program to encourage long-term employment of SME employees and support job stability. Through the program, a total of KRW 4.1 trillion in retail loans was supported, and interest reduction benefits amounting

to KRW 14.08 billion were provided as of December 2024. Additionally, the bank expanded Inclusive Finance and was selected as a “meritorious institution for inclusive and mutual growth finance” by the Financial Supervisory Service for two consecutive years. The bank has strengthened financial support for financially vulnerable groups by supplying microfinance policy products, such as the Living Stabilization Fund and New Hope Seed Loan, with a total scale of KRW 754 billion. The bank exceeded the target especially for the New Hope Seed Loan, with 99% of the supply amount provided through non-face-to-face methods, significantly improving financial accessibility.

Consumer Protection

IBK has improved the loan agreement content and maturity notification system to enhance customer protection. It regularly informs customers of additional agreement details such as housing purchase restrictions and conditions for disposing of existing housing to prevent their disadvantages. Furthermore, it provides customers with advance notice of interest rates and maturity information when the loan matures, supporting smoother interest rate comparisons and extension procedures. It has also introduced a notification service that provides real-time updates on loan progress, allowing customers to check the loan review and processing stages without needing to contact individual branches directly.

Major Microfinance Policy Products (As of the end of December 2024, %, KRW billion)						
Category	Launch	Target	Maximum Limit	Interest Rate	Amount Supplied	Balance
New Hope Seed Loan	November 2010	Low-income, low-credit individuals	KRW 350 million	4.25–9.50	348	477.6
Living Stabilization Fund*	August 2008	Low-income workers, unemployed, etc.	KRW 200 million	1.00–1.50	180.4	796.5
Sunshine Loan 15	July 2021	Low-income, low-credit individuals	KRW 200 million	4.50–5.00	130.1	221.5
Sunshine Loan Youth	January 2020	Low-income youth	KRW 120 million	3.50	79.1	323.1
Sunshine Loan Bank	July 2021	Low-income financial users	KRW 200 million	Maximum 8.90	4.0	6.2
Stepping Stone Mid-rate Loan	July 2016	Medium credit users	KRW 200 million	Maximum 11.00	1.2	3.7
Others (including Mid-interest Credit Loan)	-	-	-	-	11.2	18.4
Total					754.0	1,847.0

* Either under policy product terms or IBK exclusive agreement, the product is funded by the Korea Workers' Compensation & Welfare Service. (All other products in the table are financed by IBK.)

** Guarantee institution: National Happiness Fund (July 7, 2021 – June 30, 2024) → Korea Inclusive Finance Agency (August 6, 2024)

DIGITAL FINANCIAL INNOVATION

IBK, as a leader in digital financial innovation, has continuously provided enhanced customer-centric financial experience through i-ONE Bank and i-ONE Personal Finance Management (PFM) Service. In 2024, i-ONE Bank won the National Service Award in the mobile banking (finance) category for the fifth consecutive year. Additionally, it became the first domestic bank to win the Best Financial Mobile App award at the global fintech competition, the Finovate Awards. Furthermore, i-ONE PFM was named Consumer’s Choice Brand of the Year for three consecutive years in the MyData Services category, making it the only company in the financial industry to be recognized.

Enhancing Security for Consumer Protection

To prevent digital financial fraud and enhance security, IBK has introduced Mobile Safe PLUS and the Suspicious Account Automatic Inquiry Service. Mobile Safe PLUS is a system that checks the number of lines and whether a customer is using the mobile virtual network operator (MVNO) system when they perform identity verification, thereby preemptively blocking the risks of identity theft and voice phishing. Suspicious Account Automatic Inquiry Service has further strengthened IBK’s security system by automatically checking and informing customers if the accounts they are transacting with have potential links to fraud, thereby protecting them from financial fraud.

Expansion of Non-face-to-face Financial Services

IBK has continuously expanded services that allow financial transactions to be conducted non-face-to-face without visiting a branch. It has improved the i-ONE Bank global app to allow foreign customers to use their residence card or permanent residence card for non-face-to-face identity verification and account opening. Additionally, it has introduced a simple membership system that allows customers to use i-ONE Bank without opening an account, thereby establishing an open platform for easier access to financial and non-financial services. IBK has enhanced convenience by allowing customers to issue, store, and submit necessary documents using electronic certificates in i-ONE Bank without installing the Government 24 app. The bank has also introduced a facial recognition system that automatically verifies the authenticity by comparing and analyzing the photo on the identity verification document with the actual face in real-time, enabling customers without financial accounts to safely conduct non-face-to-face identity verification.

Enhancement of Customized PFM Services

IBK has continuously improved and launched i-ONE PFM Services, taking into account the age group and lifestyle of its customers. It has launched the IBK Military Lounge for men in their 20s to provide customized financial and lifestyle services for military personnel, and introduced the Today’s Fortune service for women in their 30s and 40s, connecting finance with lifestyle services. Additionally, it provides My Data-based Pension Management Service for middle-aged and older adults in their 50s and 60s to support their stable finance management before or after retirement.

Digital ESG Management Practice

IBK continues to expand its social contribution activities utilizing digital technology to strengthen ESG management. One such initiative is the Stray Animals Support service, where it donates on behalf of customers when they click the “Donate” button, reinforcing ESG values through finance. Also, IBK collaborates with the eco-friendly lifestyle platform ECOYA Earth to enable customers to engage in environmental protection activities through resource recycling.

Expanding Customer Acquisition through Digital Marketing

IBK utilizes efficient digital marketing strategies to acquire new customers and enhance existing customers’ service usage. It has maximized the attraction of new customers by focusing Cost Per Action (CPA)-based advertisements on channels with high reward responses such as webtoons and games. It also utilized Cost Per Engagement (CPE) reward advertisements to expand customized targeting and external media partnerships, thereby encouraging app usage by customers. IBK has introduced various digital benefits and promotions beyond financial services to increase the monthly active users (MAUs) of i-ONE Bank: for example, the Lotte Resort room discount event (March), My Data Roulette event (May), Military Service Agency new issuance event (September), and foreign customer non-face-to-face subscription event (November).

Launch of i-ONE Bank FUNS Game – Expanding Metaverse-Based Financial Services

IBK has launched the i-ONE Bank FUNS Game service to enhance customers’ digital financial experience. This metaverse-based financial platform allows users to participate in virtual financial-related games, share rankings with friends, and enjoy a fun and practical financial experience. It also increases user service retention time and maximizes the LOCK-IN effect.

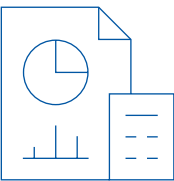


IBK provides customer-centric comprehensive wealth management solutions.

Oh Eun Sun
Executive Vice President, Head of Wealth Management Group

IBK’s Wealth Management (WM) Group has established a customized wealth management system that combines financial and non-financial elements and operates an asset allocation strategy based on the IBK House View. The bank has also enhanced its wealth management product lineup, including VIP consulting, bancassurance, and trusts, to expand its customer-centric services.

WEALTH MANAGEMENT GROUP



PROVIDING COMPREHENSIVE WEALTH MANAGEMENT SOLUTIONS

IBK continues to enhance its customer-tailored wealth management services based on differentiated financial solutions. It has established a comprehensive wealth management system that combines financial and non-financial services, developed professional personnel, and promoted digital innovation to realize sustainable financial services.

Establishing a Customer-Centric Wealth Management Strategy

IBK has introduced a customer-tailored asset allocation strategy based on the IBK House View to enhance face-to-face consulting, establish a financial consumer protection system, and prevent incomplete sales. The IBK House View operates as an asset allocation strategy council in collaboration with IBK Securities to derive IBK’s unique and consistent market outlook and provide differentiated wealth management services.



Asset Allocation Strategy Based on the IBK House View

IBK House View

Providing market outlook and investment strategies in a rapid and systematic way to support investors’ strategic decision-making.



Daily
Providing issue materials, market conditions, and key economic indicators from the previous day



Weekly
Weekly market outlook and model portfolio analysis



IBK Investment Strategy Guide
Monthly market outlook and portfolio strategy development

Wealth Management Professionals Training and VIP Consulting Services

IBK pursues customer-tailored wealth management innovations in response to changes in the financial market. Starting from July 2024, IBK has provided comprehensive wealth management consulting, including finance, taxation, real estate, corporate succession, IPO, retirement pension, and M&A, to top-tier corporate clients with total deposits exceeding KRW 10 billion. Through this, it supports SME CEOs and corporate clients in establishing long-term financial strategies and managing their assets efficiently.

IBK also operates systematic education and training programs to nurture the next generation of wealth management experts. In 2024, the bank selected 5 “Young Star PBs” (senior) and 17 “Super Rookie WMs” (staff) to foster young and talented financial experts at an early stage, thereby strengthening IBK’s wealth management capabilities. IBK has also expanded differentiated services for its VIP clients. It offers high-quality cultural programs, such as the WIN CLASS Customer Love Concert for top VIP clients, to enhance customer satisfaction.



2nd Super Rookie WM (Wealth Manager) Launch Ceremony (May 2024)

STRENGTHENING THE COMPETITIVENESS OF THE WEALTH MANAGEMENT BUSINESS

IBK has expanded customer-centric wealth management services to provide differentiated financial solutions across wealth management, including bancassurance, beneficiary certificates, and trusts.

Bancassurance: Expanding Competitive Products and Establishing a Complete Sales System

IBK is discovering competitive bancassurance products and expanding market share even amidst the adoption of International Financial Reporting Standards (IFRS 17) and regulatory changes. As one example, the bank strengthened the marketing of Dollar Insurance products, achieving an insurance sales commission of KRW 8.5 billion (KRW 600 million including deductible sales commissions).

In September 2024, the bank completed the Bancassurance System Reconstruction, overhauling the outdated system, enhancing operational efficiency, and laying the foundation for the continuous growth of the Bancassurance industry. Meanwhile, the bank introduced a new Yellow Umbrella channel (i-ONE Bank Retail) to expand access to products and enhance customer convenience. Furthermore, it has improved the binding verification process for fire insurance to prevent incomplete sales, and strengthened its consumer protection system by conducting self-mystery shopping inspections.

Mutual Funds: Strengthening Product Strategy Formulation and Post-Management

IBK optimizes its fund product lineup by reflecting customer investment preferences and market trends, and enhances the post-management system to expand customer protection. In 2024, the bank launched 10 new products, including the U.S. Treasury Long-term Fund and High Yield Fund, and streamlined 46 existing products, including the Shin Young Marathon Fund, to build a more competitive portfolio.

Additionally, the bank has expanded the operation of the Fund Post-management System under headquarters’ leadership to strengthen financial consumer protection. It has introduced services such as Fund Care Reports, Fund of the Month Recommendation Review, and Fund Automatic Redemption Account Pre-notice to offer more systematic investment information to its customers.

To enhance operational efficiency, IBK computerized foreign currency fund settlement operations and introduced an electronic approval process for daily fund closing. Based on these efforts, IBK received a ‘Good Rating’ in the Financial Supervisory Service’s Mystery Shopping Inspection in the second half of 2024, which recognized its thorough management system for investor protection.

Trust: Expansion of Wealth Management Services and Development of Innovative New Products

(Cash Trust)

As of December 2024, IBK’s trust balance recorded KRW 21.8 trillion, with a market share of 13.76% and revenue of KRW 28.96 billion, indicating stable growth. In particular, IBK maintained the No. 1 market share in the short-term financial market share among banks by achieving a balance of KRW 17.9 trillion in the Money Market Trusts (MMTs). Additionally, by expanding the supply of tax-saving products such as financial bonds (approximately KRW 2.2 trillion), it met the tax-saving needs of customers subject to comprehensive financial income taxation.

In the exchange-traded funds (ETFs) sector, despite changes in the external environment such as the introduction of the Financial Investment Income Tax, the bank strengthened product competitiveness by establishing a lineup of 100 ETF products, and maintained stable growth with an ETF trust balance of KRW 100 billion.

(Property Trust)

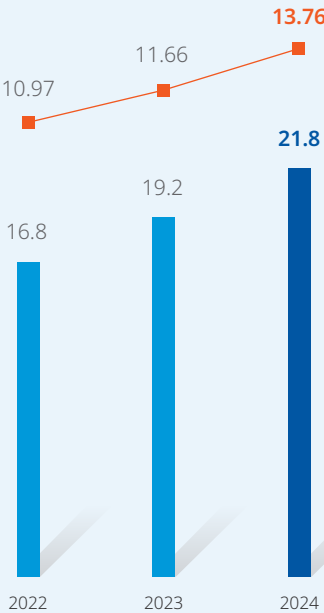
In January 2024, the establishment of the Property Trust Team and the launch of the IBK My Will Living Trust strengthened inheritance and asset transfer functions. By expanding the business scope to a comprehensive property trust that includes real estate, in addition to the existing cash trust, IBK enhanced its competitiveness in the trust market.

In 2025, IBK plans to expand the assets eligible for inclusion in the living trust products to include securities (such as stocks and physical bonds) to meet the business succession needs of SME CEOs. In addition, the bank will maximize non-interest income and customer value by launching new MMT products for institutional customers, expanding the ETF lineup, and introducing new Derivative-Linked Bonds (DLB) or Equity-Linked Bonds (ELB).

Trust Balance

(KRW trillion, %)

Market Share
Balance



Launch of IBK My Will Living Trust (May 2024)

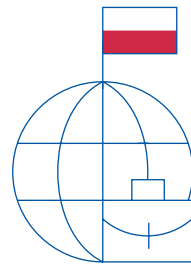


IBK actively explores global markets in collaboration with SMEs.

Jung Sung Jin
Executive Vice President, Head of Global & Capital Markets Group

IBK expands its overseas network, provides tailored financial solutions, and actively supports the global growth of SMEs. As of the end of December 2024, the bank had 60 overseas networks in 13 countries, assisting SMEs in overcoming financial difficulties and settling in the local market.

GLOBAL & CAPITAL MARKETS GROUP



FUNDING

IBK pursues to expand financial support for SMEs through stable funding amidst global financial market volatility. IBK also promotes ESG finance and strengthens policy finance.

Supporting SMEs with Stable Funding

Amid the growing volatility in the global financial markets, IBK has implemented an aggressive funding strategy to strengthen financial support for SMEs. In March and October 2024, the bank issued hybrid securities and subordinated bonds on two occasions to improve its capital ratio and secure stable funding. In March, the bank issued hybrid securities worth KRW 400 billion at the lowest interest rate in the banking sector, reducing funding costs and improving the BIS Ratio by 0.17%p. In October, despite increased volatility in the financial market, the bank successfully issued subordinated bonds worth KRW 500 billion, further improving the BIS Ratio by 0.20%p.



Largest Issuance of ESG Bonds among Korean Banks
(KRW trillion)

8.62
(Market Share: 69.7%)

IBK has supplied KRW 8.62 trillion in ESG bonds, accounting for 69.7% of the total ESG bond issuance in the domestic banking sector. This marks the fourth consecutive year that IBK has set the record for the largest ESG Bond issuance among Korean banks. IBK also expanded the supply of short-term SME bonds (less than one year) to stabilize the financial market, and was recognized for its international competitiveness by receiving the Global Finance Magazine's Best Institution for Supplying Short-Term Investment Products Award.

Strengthening Competitiveness in the International Financial Market

IBK has pursued proactive strategies to expand its presence in the global financial market and secure stable foreign currency funding. In 2024, the bank issued a USD 800 million global ESG (Social) bond at the lowest spread ever, attracting high-quality investors. The bank also issued Asia's first D&I (Diversity & Inclusion) social bond to expand Inclusive Finance for supporting multicultural families, socially disadvantaged groups, and local communities. In addition, the bank strengthened its collaboration with Mizuho Bank in Japan by newly establishing a JPY 30 billion Won-Yen Committed Line, securing an emergency source of foreign currency. Through these efforts, IBK has further enhanced its stability in the global financial market and strengthened its international financial network.

Expanding the Role of a Policy Bank

IBK has actively participated in the government's major financial policies and public financial projects, fulfilling its role as a policy bank. In 2024, IBK issued KRW 200 billion of KOFR-FRN (KOFR-linked floating rate notes) for the first time in Korea, contributing to the activation of KOFR-based financial products led by financial



IBK signs a comprehensive Memorandum of Understanding (MOU) with Mizuho Bank (November 2024)

authorities. Additionally, to strengthen financial support for key national industries, the bank purchased KRW 70 billion in supply chain stabilization fund bonds for industries such as semiconductors and secondary batteries, which accounted for 18% of the total issuance amount of KRW 400 billion. This purchase enabled the provision of stable industrial resources. Furthermore, as part of its microfinance support initiatives, IBK has purchased KRW 100 billion in Mortgage-Backed Securities (MBS) backed by Special Bo-geumjari Loan as underlying assets, securing loan resources and continuing policy-driven support to alleviate interest burdens for low-income borrowers.

TRADING

IBK has enhanced its competitiveness in the financial market through foreign exchange trading platform innovation and foreign exchange risk management support. By expanding non-face-to-face transaction environments, the bank helps SMEs manage exchange rate stability and respond effectively to market fluctuations.

Innovation in Foreign Exchange Trading Platform and Support for Non-Face-to-Face Transactions

IBK has launched a new foreign exchange trading platform, IBK FXON, to enhance customer convenience and maximize the efficiency of foreign exchange transactions. The platform forms a fast and efficient trading environment, where customers can conduct spot and forward transactions at market exchange rates directly. As of December 2024, the proportion of non-face-to-face forward transactions through IBK FXON accounted for 75.1% by number of transactions and 58.2% by amount, achieving significant reductions in branch workload and improvements in operational efficiency.

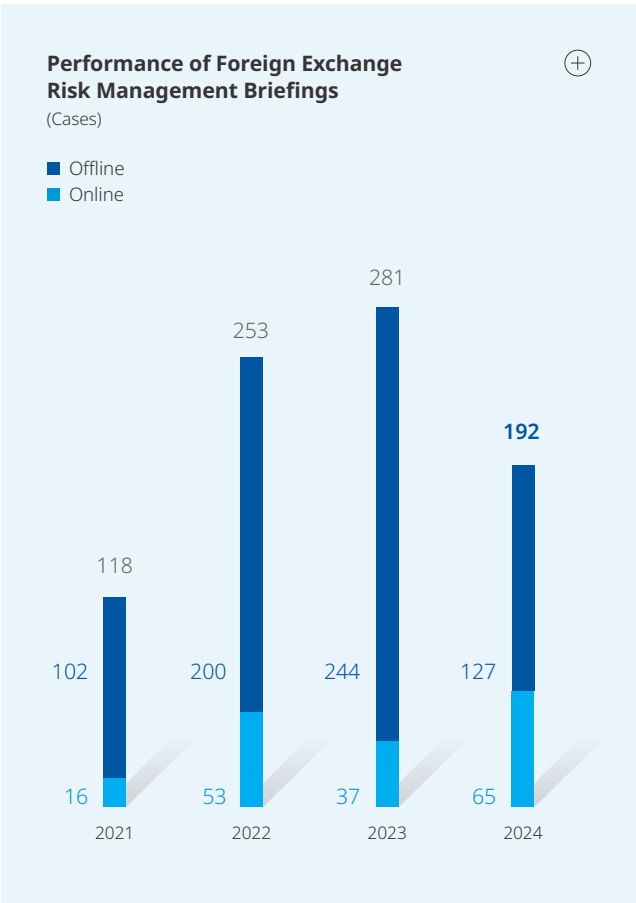


Launch of IBK FXON Foreign Exchange Trading Platform (June 2024)

Support for Foreign Exchange Risk Management for SMEs

Amidst increasing exchange rate volatility, IBK has conducted various seminars and briefings to support foreign exchange risk management for SME importers and exporters. The bank has conducted customized briefings for foreign exchange risk management and held seminars in collaboration with regional headquarters to provide information on exchange rate trends, foreign exchange risk management methods, and hedging products. Additionally, the bank has actively promoted online briefing sessions to expand practical financial support without the constraints of time and space, making it easier for companies located in regional areas to access.

Moreover, IBK operates the IBK Currency Market Conditions Service to provide SMEs with prompt and accurate financial market information. The bank provides updates on currency market trends and the latest financial market developments twice daily via text alerts and emails through the IBK Currency Market Conditions Service, helping customers understand real-time financial market changes and effectively manage exchange rate risks.



GLOBAL BUSINESS

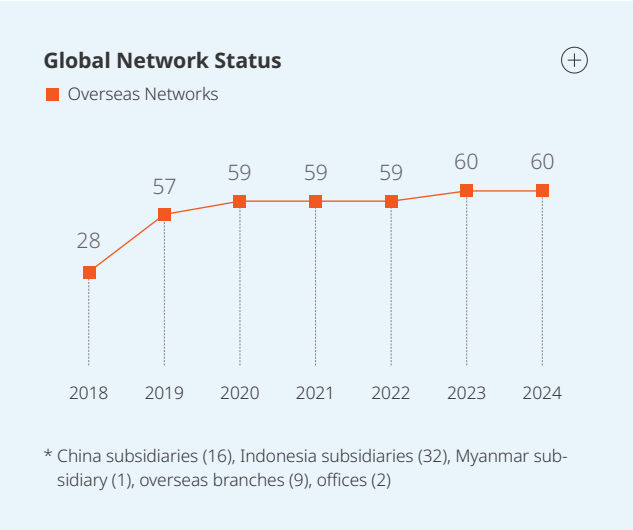
As a specialized bank for SMEs, IBK has fulfilled its policy role of alleviating financial difficulties and supporting the growth of SMEs even overseas. As of the end of December 2024, IBK operated a total of 60 overseas networks in 13 countries, and in regions where it had no direct network, it collaborated with 16 local financial institutions to provide financial and non-financial services necessary for the overseas business of SMEs.

Pursuing a Global Strategy to Support Enterprise Overseas Expansion

IBK has established a global business strategy in response to changes in the business environment, such as the reorganization of the global supply chain and the spread of digital finance. It has also pursued tailored strategies for developed countries and emerging countries separately based on the characteristics of each country. In emerging countries, IBK seeks to strengthen market competitiveness through full localization, while in developed countries, it strives to expand its business into high value-added sectors such as investment banking (IB) and fund brokerage. All these efforts demonstrate IBK's strong commitment to providing optimized financial services for each country and supporting the global market entry of SMEs.

Expansion of Global Network

In response to changes in the global supply chain, IBK is establishing its subsidiaries in Poland and Vietnam to be new production hubs. The bank also plans to establish a second branch in the United States and India, and to enhance its network within the Southeast Asia region. In November 2024, the bank obtained approval to establish a subsidiary in Poland (IBK Bank Polska SA) for the first time as a Korean bank, achieving the result just eight months after applying for establishment in March.



While it typically takes about 1.5 years to obtain approval for corporate establishment, but with the proactive efforts of IBK's management and the Task Force Team (TFT), IBK successfully obtained approval in a short period. Following the launch of the subsidiary in 2025, IBK will establish additional branches in major European manufacturing centers such as the Czech Republic and Hungary to serve as financial support hubs for SMEs that have entered Europe. As of 2024, IBK operated 60 overseas networks in 13 countries, with 16 subsidiaries in China, 32 in Indonesia, 1 in Myanmar, as well as 9 overseas branches and 2 offices.

Supporting SMEs in Overseas Expansion

IBK, through its 60 networks in 13 countries, provides not only financial support for overseas business operations but also local insights on regulatory requirements, property acquisition, administrative procedures, and other critical information that may be difficult for companies expanding broad to access. Additionally, the bank operates the Global Biz BOX platform, a non-face-to-face comprehensive financial consultation system, through which the bank provides information on country-specific expansion, global business support programs, and overseas investment reporting procedures, as well as offer local financial consultation services in connection with overseas branches. These efforts underline IBK's extensive support for SMEs preparing for global markets.

Identifying Promising New Growth Areas

In 2023, IBK resumed the dispatch of Global Regional Experts which had been suspended since 2016, to identify new markets with high growth potential and to train specialized personnel for regions planned for entry. Mongolia, Hungary, Australia, and Thailand were selected as priority dispatch regions, where market research and networking with relevant institutions were conducted. The data collected through these activities is being used to assess the feasibility of new market entries. Leveraging the data, IBK plans to expand support opportunities for SMEs in high-growth countries and further strengthen its global network.

Operation of the Knowledge Sharing Program for SME Finance

IBK has implemented the Knowledge Sharing Program (KSP) for SME Finance to promote the excellence of SME Finance overseas and share its know-how on SME Finance with government agencies in emerging countries. Additionally, in collaboration with the KDI School of Public Policy and Management, the bank has operated scholarship programs for local officials; since 2017, the bank has been continuously providing scholarships and conducting invitational training, fostering cooperation with overseas institutions. Furthermore, the bank participated in the Asia Mid-level Officials (July) and Senior Officials (November) Invitational Training Program organized by the Ministry of Economy and Finance.

Broadening Overseas Institutional Cooperation

IBK has served as a focal point for overseas cooperation projects and continuously expanded its collaboration with global banks, in addition to the 16 prominent foreign banks with which it has already signed MOUs. In February 2024, IBK signed a comprehensive MOU with the Industrial and Commercial Bank of China (ICBC) to support the overseas expansion of companies from both countries and to strengthen cooperation in the global market. Additionally, IBK has expanded the scope of cooperation by sharing expertise in products, services, and policy finance for SMEs and by providing liquidity through the establishment of mutual committed lines. Both IBK and ICBC possess significant strengths as policy banks specialized in corporate finance. Therefore, the agreement between the two banks is expected to create synergies in the global market.



Strengthening Competitiveness in the Global Financial Market
IBK continues to expand its overseas business and strengthen its competitiveness despite the volatility of the global financial market and economic uncertainties. In 2024, through strategic asset management, the bank achieved a net increase of USD 600 million in overseas income-generating assets, and expanded securities trading in four countries to secure a diversified portfolio and establish a foundation for new revenue generation.

IBK's performance of overseas branches was also remarkable; By expanding non-interest income and optimizing fund transactions between branches, IBK achieved a total operating profit of USD 137.1 million. Notably, IBK China Ltd. ranked first in net income among local Korean banks, and PT Bank IBK Indonesia Tbk achieved a record high net income of USD 13.2 million, marking the highest performance ever.

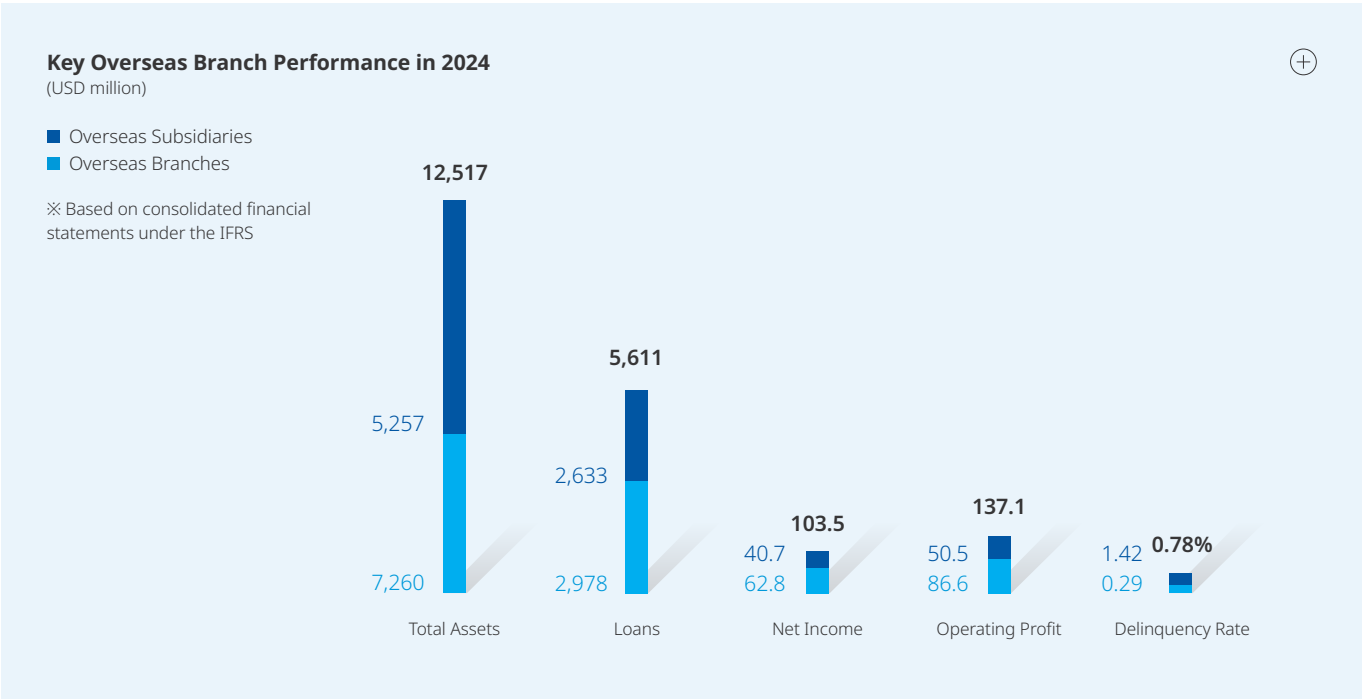
IBK China Ltd. and PT Bank IBK Indonesia Tbk are focused on enhancing digital finance services to expand the sales of non-face-to-face products and improve platform competitiveness. In China, IBK China Ltd. has collaborated with Xiaomi Technology Co. Ltd. to launch new financial products and create risk diversification, while in Indonesia, PT Bank IBK Indonesia Tbk has introduced QR-based easy payment and non-face-to-face account opening services to enhance customer accessibility. Additionally, in

Vietnam and Cambodia, IBK has expanding digital finance services through QR payments, biometric authentication, and the activation of debit cards, maximizing customer convenience.

IBK has achieved results through tailored strategies for each region. In developed markets, the bank secured new IB loans amounting to USD 410 million through portfolio diversification and the discovery of high-quality large-scale loans. In emerging markets, it has recorded an increase of USD 86 million in loans by strengthening support for local SMEs.

Especially in Indonesia, PT Bank IBK Indonesia Tbk has enhanced its market competitiveness by operating locally tailored financial programs. For example, to enhance loan interest rate competitiveness, the bank has operated a loan fund amounting to IDR 700 billion and introduced a referral incentive system to stimulate the acquisition of new customers. Additionally, the bank has signed MOUs with industrial complexes with high growth potential and expanded local financial support by establishing a business model that provides loans to resident companies.

Going forward, IBK plans to continuously strengthen its global business with the aim of expanding overseas financial markets and diversifying revenue sources. Through digital finance innovation and regionally tailored growth strategies, IBK will actively support the overseas expansion of SMEs and further enhance global competitiveness.

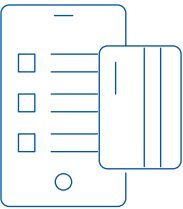


IBK enhances the competitiveness of its credit card and annuity businesses, providing customer-centric financial services.

Lee Seungeun
Executive Vice President, Head of Card & Annuity Business Group

IBK's Card & Annuity Business Group offers customized card services and annuity solutions, expanding customer convenience and financial accessibility. The credit card business leverages its strengths in corporate membership to expand the individual market, while the annuity business supports the retirement preparation of SMEs and individual customers by strengthening retirement pension management.

CARD & ANNUITY BUSINESS GROUP

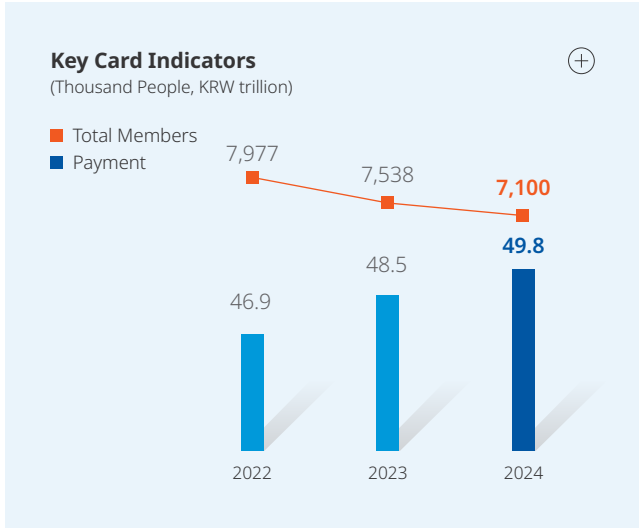


CREDIT CARD BUSINESS

IBK promotes sustainable growth in the credit card business by expanding the individual member market, accelerating digital transformation, and launching policy products, based on its strengths centered on corporate members.

Growth and Soundness Management of the Credit Card Business
In 2024, IBK achieved a record-high credit card payment of KRW 50 trillion and attracted over 850,000 new members, continuing its growth trajectory. Also, through systematic risk management, the bank maintains a delinquency rate of 3.85%, operating a stable credit card portfolio. IBK will continue to pursue digital innovation and sound management to ensure the sustained growth of its credit card business, further strengthening customer-centric financial services.

Establishment of a Card Brand System and Launch of New Products
IBK has introduced a customized card brand system for retail, corporate, and premium customers, and is continuously launching new products. In the retail credit card (I: Individuals) segment, IBK has introduced specialized products for transportation, pets, eco-friendly consumption, and airline mileage. In the business credit card (B: Business) segment, it has strengthened corporate-tailored services such as company point accumulation and airline mileage support. It also provides specialized benefits for VIP customers through premium cards (K: Korea), thereby expanding its customer base further.



Key Services of the IBK Card App

An easy and fast app accessible to everyone

- Sign up of customers with no transactions at the bank
- Easy and simple login
- Latest trend UI/UX

Industry-leading IBK Point benefits

- Point cards with maximum accumulation rate
- Point activation marketing
- Additional point benefits

Customer-tailored card service management

- Prepaid cards for minors
- Customized services for sole proprietors
- Customized events and notification dispatch

Transformation of the Credit Card Business through Digital Innovation

IBK launched the IBK Card App in December 2024 to accelerate the digitalization of its credit card business and enhance customer convenience. Minors, sole proprietors, and customers without existing transactions can easily sign up on the app, and the bank plans to offer industry-leading point accumulation benefits and customized card services.

Moreover, the card issuance process has been innovated with the introduction of the ONE-STOP LMS Issuance and QR Issuance Service. Customers can easily apply for and instantly receive a card via QR code, regardless of time and place, enabling faster and more convenient card usage. IBK will strengthen its competitiveness in the credit card business through such digital innovations and will continue to expand its differentiated financial services.

IBK Credit Card

I Card

- I-ALL**
Discount at all merchants (retail credit/debit card)
- K-Pass**
Public transportation specialized (retail credit/debit card)
- I-PET**
Pet products and services specialized (retail credit card)
- I-Anywhere Green Card**
Eco-friendly consumption specialized (retail credit card)
- I-Mileage**
Airline mileage specialized (retail credit card)

B Card

- B-Point**
Corporate point specialized (business credit/debit card)
- B-Mileage**
Airline mileage specialized (business credit card)

K Card

- K-22**
Premium service specialized (sole proprietors credit card)

ANNUITY BUSINESS

IBK continues to strengthen its competitiveness in the retirement pension market, expand customer-centric pension management services, and improve the profitability of pension products. It strives to maximize customer convenience by accelerating the digital transformation of the annuity business and support SMEs and individual customers in preparing for a stable post-retirement future.

Establishment and Expansion of Retirement Pension Fee Reduction System

IBK has established and expanded the retirement pension fee reduction system to alleviate the financial burden on SMEs and microbusinesses and to support the stable management of retirement pension assets. The system provides differentiated fee reduction benefits to startups, strong SMEs, and social enterprises, promotes the introduction of pensions by SMEs, and assists workers in preparing for a stable post-retirement future. Benefits for Individual Retirement Pension (IRP) customers have also been enhanced. A new policy has been introduced to reduce fees by up to 0.05%p if the default option's operating profit falls short of the benchmark (the one-year average return of the retirement pension fund). Also, a 50% reduction in the management fees has been implemented for pension-receiving customers. For customers who subscribed to IRP non-face-to-face, the fees are fully waived to minimize customer burden.

IBK Pension Easy: Customer-Centric Digital Pension Management Platform

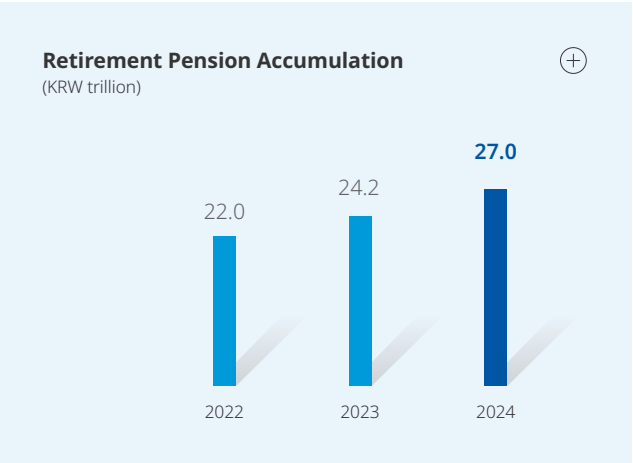
IBK has introduced the digital pension management platform “IBK Pension Easy” to maximize convenience for retirement pension customers. Customers can view their pension assets in real time on i-ONE Bank and receive customized portfolio recommendations.

- Presenting optimal individual management strategies through AI-based asset allocation design
- Providing a service to subscribe to the latest financial market information

- Introducing the first easy purchase and sale function for pension products in the banking sector, enhancing customer convenience in pension management
- With the platform, IBK is accelerating the digitalization of pension asset management, supporting customers to manage their pensions more easily and efficiently.

Enhancing Returns through Strategic Product Supply

IBK has been expanding the supply of high-interest principal and interest-guaranteed products to strengthen competitiveness in returns in the IRP market. As a result of focusing on supplying high-interest products from IBK Securities since the fourth quarter of 2023, it recorded the highest yield on principal and interest-guaranteed products in the banking sector in 2024, further solidifying its position in the retirement pension market. Additionally, the scale of retirement pension accumulation continued to grow, reaching KRW 26.95 trillion by the end of 2024, thereby establishing a stable asset management base. IBK will continue to strengthen its leadership in the pension market by improving retirement pension yields, expanding support for SMEs and individual customers, and innovating pension management digitally, thereby providing more competitive pension services.



Retirement Pension Fee Reduction System			
Category	Target	Content	Note
Enhancing sales competitiveness	Startup companies	(Target expanded) 3 years of operation → 7 years Year 1: 100%, Year 2: 70%, Year 3: 30%	Expanded
	Small giant companies	Year 1: 50%, Year 2: 30%, Year 3: 20%	Newly established
Social responsibility	Microbusinesses	Year 1: 100%, Year 2: 70%, Year 3: 30%	Newly established
Government policy implementation	SMEs	5% discount on management and wealth management fees	Newly established
	Social enterprises	(Discount expanded) 50% → minimum fee rate	Expanded

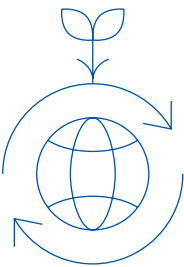


IBK expands green finance to achieve sustainable finance.

Kim Tai Hyung
 Executive Vice President, Head of Business Strategy Group

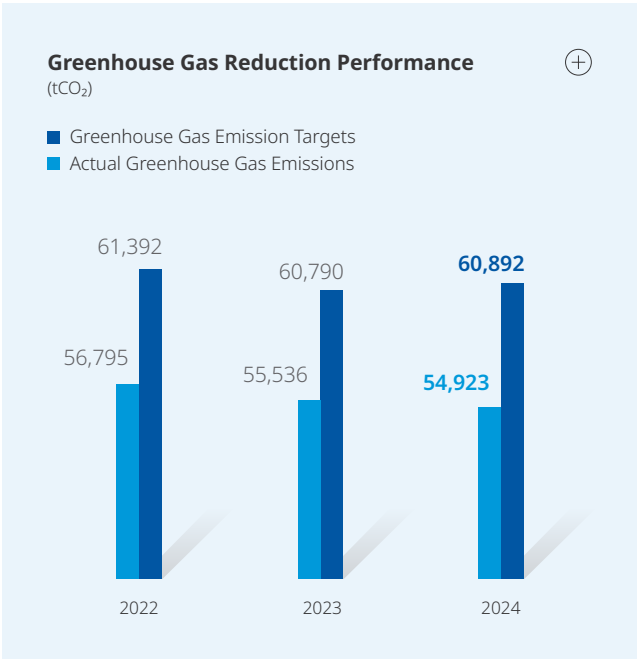
IBK's Business Strategy Group has formulated ESG and green finance strategies to support climate change response and the green transition of SMEs. It complies with global ESG disclosure standards, promotes policies for creating a sustainable financial environment, and leads the strengthening of ESG Governance in the financial industry.

BUSINESS STRATEGY GROUP



GREEN FINANCE STRATEGY

IBK has established an ESG and Green Finance Promotion Strategy to actively support the response to the climate crisis and the green transition of SMEs. In accordance with Global ESG Disclosure Standards (such as ISSB), IBK Financial Group has conducted integrated ESG disclosures and achieved results exceeding government allocation in the Greenhouse Gas Reduction Target Management System for seven consecutive years.

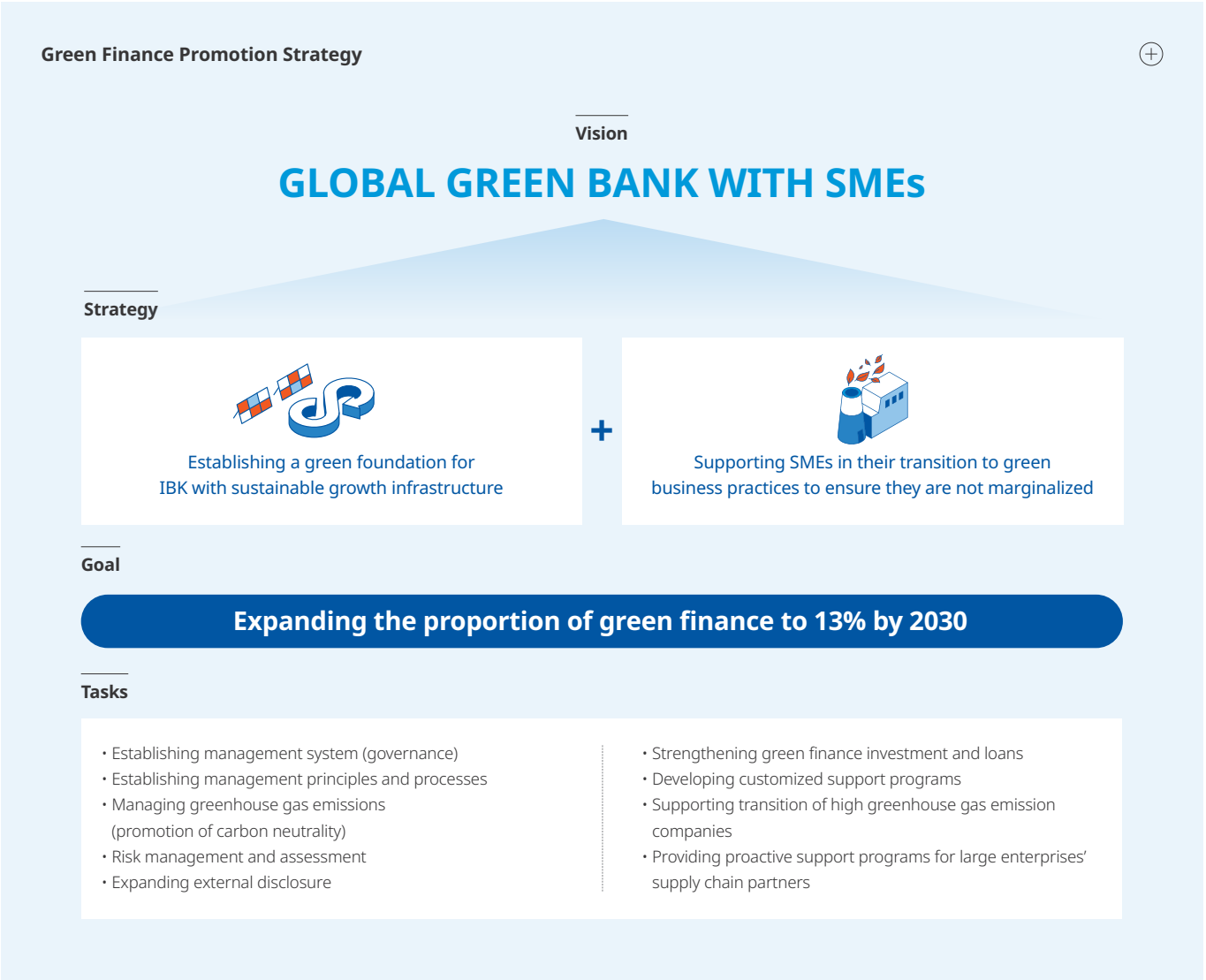


2024 ESG EVALUATION AND AWARDS ACHIEVEMENTS

IBK adheres to international standards by joining various international ESG initiatives such as the UN Principles for Responsible Banking (PRB), Partnership for Carbon Accounting Financials (PCAF), Net-Zero Banking Alliance (NZBA), and Taskforce on Nature-related Financial Disclosures (TNFD). In 2024, the bank strengthened its domestic and international ESG cooperation framework by newly joining TNFD and Korea Social Investment Forum (KoSIF). It will continue to actively participate in global alliances for a sustainable society.

In 2024, IBK was recognized for its global ESG competitiveness by being included in the FTSE4Good Index for two consecutive years, receiving an A rating in the MSCI ESG evaluation, maintaining an

A rating for four consecutive years in the Korea Institute of Corporate Governance and Sustainability (KCGS) evaluation, and being selected as the top domestic financial institution in the Financial Times' climate response excellence. Additionally, IBK has externally demonstrated the achievements of its ESG management practices by receiving the Presidential Commendation from the Ministry of Environment for Contribution to Eco-friendly Technology Promotion and Consumption, the Minister of Environment Award for Outstanding Green Finance Company, and the Minister of Land, Infrastructure and Transport Award for Outstanding Greenhouse Gas Reduction Company. IBK will continue its efforts to support the sustainable growth of SMEs, expand green finance, and address climate change. It will also play a leading role in establishing ESG Governance in the financial industry and complying with global ESG standards.



BRAND STRATEGY DEPT.

IBK Concert

IBK strengthens cultural communication with its customers by organizing unique performances and collaborations with top-tier artists to enhance customer satisfaction. At the IBK Concert held in 2024, approximately 12,000 customers were invited to enjoy a special collaboration featuring world-renowned soprano Jo Su-mi, violinist Danny Koo, and saxophonist Brandon Choi. Additionally, the bank hosted a distinguished outdoor event, the IBK Festival, which is designed to deepen engagement with customers in their 20s and 30s. The festival attracted 13,752 attendees, marking the largest turnout ever for a single IBK event.

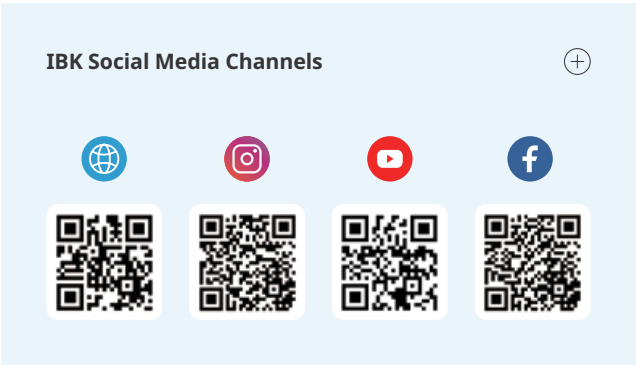
TV Advertising Campaign Featuring Value Finance

IBK instills pride in entrepreneurs through a TV advertising campaign that highlights the growth of SMEs driving South Korea’s economy. Under the slogan “Empowering Korea’s Unstoppable Great Companies—IBK by Your Side,” the campaign conveys the message of “MADE IN KOREA” becoming a symbol of innovation, emphasizing IBK’s corporate philosophy.

IBK Design for Hope Initiative:
Design Improvement Project for Microbusiness Owners

Since 2016, IBK has been running the IBK Design for Hope initiative, a program dedicated to improving the business environments of microbusiness owners. In 2024, IBK carried out an environmental improvement project at the Chungbuk Industrial Material Distribution Complex in Cheongju, Chungcheongbuk-do, improving the signage and exterior walls of a total of 157 stores the largest support case in the program’s history.

Additionally, IBK has continued post-management for previously supported commercial districts, such as Seoul’s Yeomcheon Shoe Street and Daegu’s Daesin Sock Alley, contributing to the sustainable growth of microbusinesses and the revitalization of local economies through ongoing environmental improvements. Going forward, IBK remains committed to supporting the growth of SMEs and microbusiness owners, while expanding its brand strategies and social contribution initiatives to realize Value-Creating Finance in collaboration with the local communities.



CORPORATE SOCIAL RESPONSIBILITY DEPT.

Social Contribution Initiatives for SME Workers

IBK has conducted various social contribution initiatives to enhance the welfare of SME workers and to promote local community development. In March 2006, the bank established IBK Foundation with the aim of improving the welfare of SME workers and their families, and has contributed a total of KRW 95.8 billion to date. By 2024, the Foundation provided KRW 23.7 billion in scholarships to 13,161 children of SME workers with excellent academic performance, and KRW 17.5 billion in medical expenses to about 4,100 family members of workers with rare and severe diseases. The Foundation also implemented the IBK Mentoring Program, where university student mentors provide online learning mentoring to the children of SME workers, with a total of 14,063 individuals receiving support by 2024.

Moreover, to support the work-life balance of SME workers, the Foundation established the first dedicated daycare centers in the financial sector, opening them in Namdong Industrial Complex (2018) and Gumi Industrial Complex (2019). To date, the children of workers from 78 SMEs have used these facilities.

Support for the Underprivileged and
Realization of Social Value

IBK has operated various projects to support the underprivileged in the community. Since 2023, IBK has been conducting the IBK Wings for Hope project in partnership with the Ministry of Health and Welfare, providing KRW 5 million annually in scholarships, financial education, mentoring, and legal counseling to 200 young adults preparing for independence. In addition, to help the stable settlement of multicultural families, IBK has operated comprehensive support programs including living assistance, capacity development, and expanded opportunities for cultural and artistic enjoyment, providing a total of KRW 4.6 billion.

IBK has also conducted a blood donation campaign to alleviate blood supply shortages and provided treatment cost support for leukemia and pediatric cancer patients, as well as actively participated in recovery support during domestic and international disasters. IBK’s Good Love Meal Truck program, operating in 30 regions nationwide, has provided free meals to the marginalized and the elderly living alone.

Environmental Protection and Global Social Contribution

For a sustainable future, IBK has promoted the IBK Greening Project and created green spaces within urban areas. The bank has continued to expand its environmental protection initiatives using funds raised through the Step Donation Campaign, in which its executives and employees actively participate. Additionally, as part of its global ESG efforts, IBK has dispatched over 200 volunteers to Mongolia and Vietnam. In Mongolia, the team has planted trees to reduce fine dust and built gers (traditional houses) for low-income families. In Vietnam, volunteers have carried out projects to improve living conditions, demonstrating IBK’s commitment to social responsibilities on an international scale.

Cultural and Artistic Sponsorships including
Non-Mainstream Sports

IBK has promoted a distinctive cultural and artistic social contribution initiative, supporting SMEs, emerging artists, children from multicultural families, and artists with disabilities. Additionally, by sponsoring women’s Baduk tournaments, Taekwondo, weightlifting, wrestling, and other non-mainstream sports, IBK has contributed to the foundation for national athletes’ achievements in international competitions.

IBK will continue supporting the growth of SMEs and local communities, while expanding its social role as a corporate citizen.



2024 Global Volunteer Corps Inauguration Ceremony

2024 Major ESG Evaluation Results

European Representative ESG Index
Included in FTSE4Good for
two consecutive years



Global Leading ESG Index
MSCI overall A rating



KCGS
Overall A rating for
4 consecutive years



Financial Times
Selected as an outstanding
company for climate response
in the Asia-Pacific Region



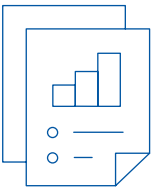


IBK strengthens credit risk management and expands financial support for SMEs.

Paek Sang Hyeon
Executive Vice President, Head of Credit Management Group

IBK's Credit Management Group enhances the financial accessibility of SMEs and strengthens credit risk management through the advancement of credit evaluation models and the selection of companies showing signs of insolvency. Also, it creates a stable financial environment for SMEs by expanding the monitoring of high-risk industries and the support of policy funds.

CREDIT MANAGEMENT GROUP



STRENGTHENING THE ROLE OF FINANCIAL SAFETY NET FOR SMEs

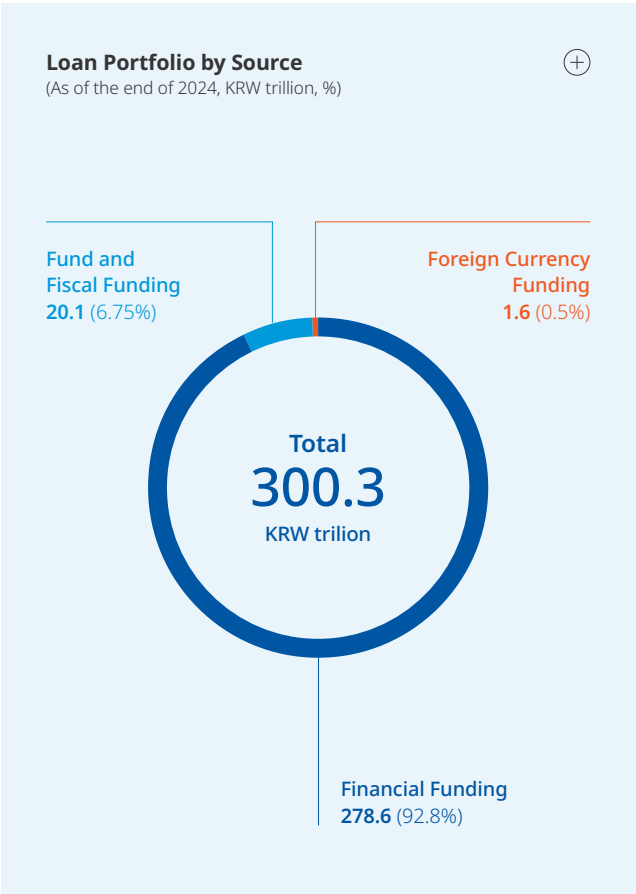
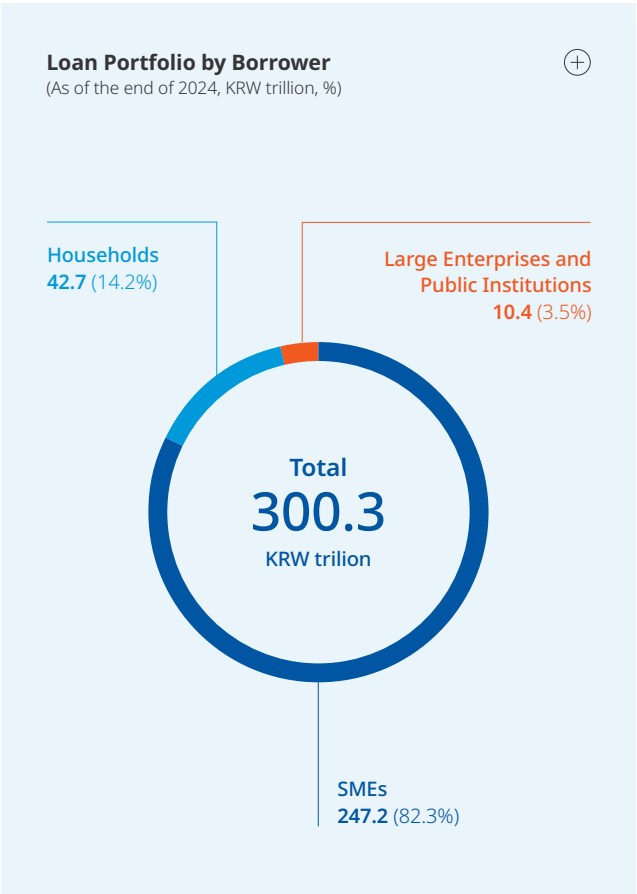
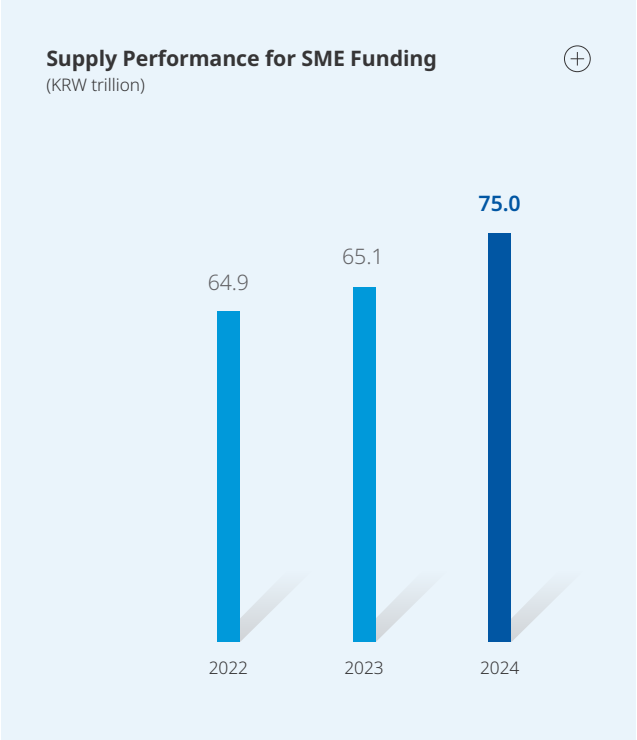
IBK has actively expanded financial support to SMEs even amidst challenging financial conditions such as rising interest rates, economic slowdown, and real estate market instability, while fulfilling its role in responding to economic crises and compensating for the limitations of private financial institutions' capital supply.

In 2024, IBK's performance of SME loan supply reached KRW 75.0 trillion, exceeding the supply target (KRW 60 trillion) by KRW 15.0 trillion, and achieving an increase of KRW 9.9 trillion compared to the same period last year (KRW 65.1 trillion). Notably, it has exceeded targets in various sectors, including local SMEs (KRW 21 trillion), innovation growth companies (KRW 15 trillion), materials, parts, and equipment companies (KRW 22 trillion), and startups (KRW 20 trillion), continuously expanding financial support for SMEs. Going forward, IBK plans to actively support the sustainable growth of SMEs through customized financial support, expansion of policy finance, and strengthening of industry-specific financial solutions, while further enhancing their capacity to respond to economic crises.



SME Loan Supply Performance
(KRW trillion)

75.0



Supporting SMEs through customized financial support, expanded policy finance, and industry-specific financial solutions

EXPANSION OF POLICY FINANCE AND FISCAL FUND SUPPORT

IBK operates various policy funds and fiscal funds to support the sustainable growth and financial stability of SMEs. Through customized policy finance programs such as on-lending funds, the SME establishment and promotion fund, and the industrial accident prevention facility fund, it supports the financing of SMEs and provides financial solutions to enhance industrial competitiveness. In 2024, its outstanding balance of fund and fiscal fund loans recorded KRW 20.1 trillion, with KRW 6.2 trillion (31.0%) in on-lending funds, KRW 4.7 trillion (23.4%) in the establishment and promotion fund, and KRW 3.8 trillion (18.9%) in the overseas on-lending fund. It has actively supported the growth of SMEs and their entry into

global markets. Additionally, it operated KRW 1.5 trillion (7.7%) in the regional restructuring fund, KRW 0.9 trillion (4.4%) in the industrial accident prevention facility fund, and KRW 0.9 trillion (4.3%) in the energy use rationalization fund, contributing to the revitalization of the regional economy and the enhancement of industrial safety.

IBK remains committed to continuously expanding financial support for the sustainable growth of SMEs by providing tailored financial support, strengthening its role in policy finance, and expanding support for new industries and innovative growth. Through this expansion of policy finance, IBK will continue to alleviate the funding burden on SMEs and strengthen financial support for future growth industries.

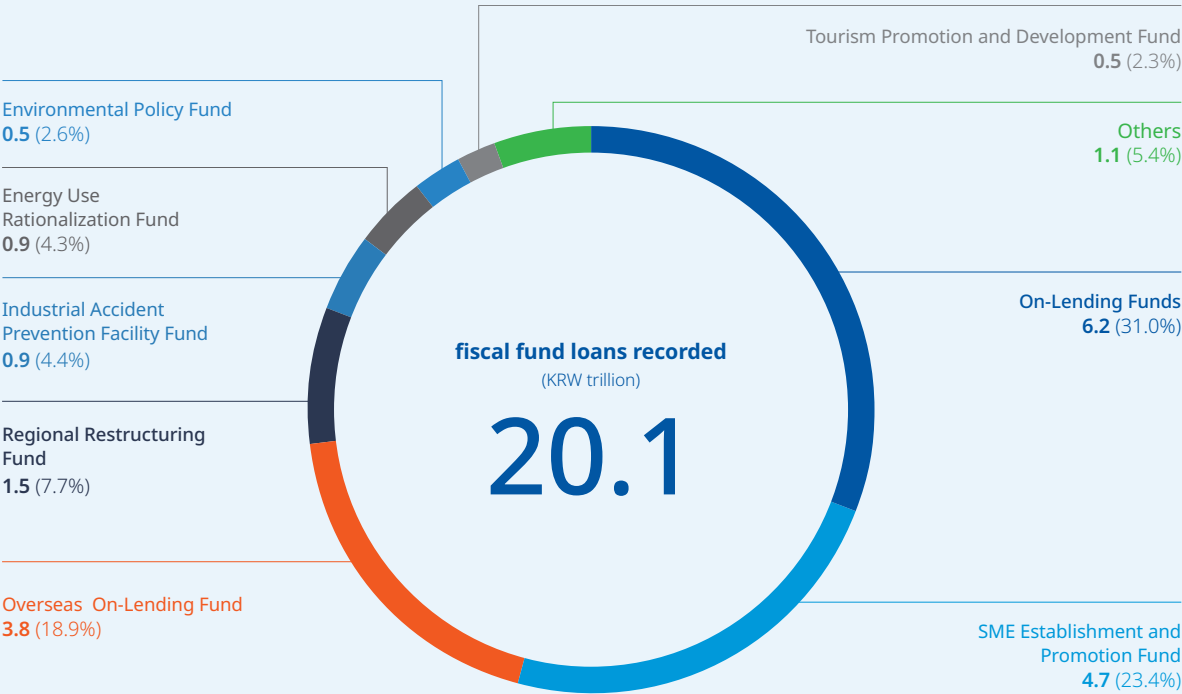
CUSTOMIZED CORPORATE FINANCE SUPPORT AND EXPANSION OF INDUSTRY-SPECIFIC CAPITAL SUPPLY

IBK has promoted customized financial support reflecting the management conditions and industry characteristics of each company, and operated various financial programs to strengthen the value chain, improve industrial structure, and support new growth industries in line with the growth stages and capital needs of SMEs.

In 2024, the total capital supply for policy tasks actively promoted in cooperation with banks and policy financial institutions amounted to KRW 75.9 trillion, of which IBK provided KRW 13.0 trillion. IBK has strengthened financial support for advanced industries, innovative growth, mid-sized company scale-up, supply chain stabilization, and expansion of financial support for export compa-

nies, while continuously expanding customized financial support to alleviate high interest rate burdens and resolve liquidity crises. As of the end of 2024, IBK exceeded the support limit for value chain enhancement and industrial structure improvement (KRW 6.1 trillion) by supplying KRW 12.3 trillion, continuously expanding customized financial support for SMEs. Additionally, financial support to alleviate high interest rate burdens and resolve management difficulties was expanded to KRW 10.4 trillion compared to the KRW 6.9 trillion limit. Likewise, IBK has actively promoted the resolution of liquidity crises and recovery support for SMEs. IBK will continuously support sustainable growth by expanding customized financial support for SMEs, fostering new growth industries, and strengthening policy finance, providing proactive financial solutions to ensure SMEs can grow in a stable financial environment.

Fund and Fiscal Funds Loan Performance
(As of the end of 2024, KRW trillion, %)



Funding Supply Scale by Policy Task
(KRW trillion)

Category	Policy Tasks	Supply Scale	IBK Support
Support for new industries, innovative growth, and advanced industries	① Supply chain stabilization fund ② Support for super gap key industries ③ Low-interest loan program for mid-sized companies	26.0	-
Support for value chain enhancement and industrial structure improvement	① Dedicated fund for new industry support for mid-sized companies ② Preferential treatment for SMEs entering new industries ③ Support for preferential funding for SMEs ④ Support for utilization of funding procurement methods for mid-sized companies ⑤ Growth stage guarantee support program	30.6	6.1
Support for resolving management difficulties such as high interest rates and business recovery	① High-interest burden relief program ② Support for liquidity-deficient companies ③ Support for re-startup companies	19.3	6.9
Total		75.9	13.0

Performance of Value Chain Enhancement and Support for Industrial Structure Improvement

(As of the end of 2024, KRW billion, Cases)



Category	Support Details	Number of Cases	Support Performance
<div> FINANCIAL SUPPORT FOR SMEs (LIMIT OF KRW 6.1 TRILLION)</div>			
Special financial support for promising SMEs	<ul style="list-style-type: none">Innovative companies, including those engaged in innovative products and companies with superior technologyWorking capital & investment, 1.5%p reduction	5,084	7,896.7
Fostering New Growth 4.0 strategy sectors and export companies	<ul style="list-style-type: none">Companies meeting KIBO's technology guarantee requirements (export, startup ecosystem, sustainable growth)Working capital, preferential treatment for guarantee ratio, support for guarantee fees	1,606	367.1
Financial support for companies operating in the five key strategic areas	<ul style="list-style-type: none">Companies operating in the “five key strategic areas” selected by the Policy Finance CouncilWorking capital, preferential treatment for guarantee ratio, support for guarantee fees	55	32.4
Special fund for Republic of Korea's great transition	<ul style="list-style-type: none">Support for future key power industry, innovation sector, etc.Working capital & investment, 1.3%p reduction	2,686	1,742.5
Turn Up Business Support Loan	<ul style="list-style-type: none">Innovation new business entry, digital transformation companies, etc.Working capital & investment, 1.3%p reduction	1,065	1,107.2
Innovative Startup Financial Support Program	<ul style="list-style-type: none">IBK Changgong, prospective unicorn companies, and companies engaged in innovative growth, etc.Working capital & investment, 1.3%p reduction	1,246	859.3
IBK Innovation Startup Loan	<ul style="list-style-type: none">Innovative startups that have received a Korea Credit Guarantee Fund certificate, etc.(Special) 1.3%p, (General) 1.0%p reduction	279	144.8
IP Commercialization Fund Loan	<ul style="list-style-type: none">SMEs with excellent IP	190	102.6
IBK Venture Loan	<ul style="list-style-type: none">VC·AC invested companies, IBK's invested companies, and IBK Changgong companies, etc.	106	94.3
Total		12,317	12,346.9

Performance in Alleviating Management Difficulties (High Interest Rates, etc.) and Supporting Recovery

(As of the end of 2024, KRW billion, Cases)



Category	Support Details	Number of Cases	Support Performance
<div> HIGH INTEREST BURDEN RELIEF PROGRAM (LIMIT OF KRW 6.4 TRILLION)</div>			
Special program for reducing financial costs for SMEs	<ul style="list-style-type: none">SMEs engaged in normal transactions verified through credit rating and financial informationFor loans with an interest rate exceeding 5%, the loan interest rate will be reduced to 5% for up to one year.	2,058	1,012.0
Safe Fixed Rate Special Loan	<ul style="list-style-type: none">Companies with demand for fixed rate loansWorking capital & investment, 1.0%p reduction	5,788	4,040.7
Interest Repayment Burden Relief Program	<ul style="list-style-type: none">Companies struggling with interest repayment due to sustained high interest ratesDeferred payment of additional interest and installment repayment support	184	167.6
Special support program for small corporations	<ul style="list-style-type: none">Small corporations with decreased sales and newly establishedInterest rate reduction up to 1.0%p	288	61.6
Raw Materials Crisis Overcoming Loan	<ul style="list-style-type: none">Companies affected by raw material price increasesInterest rate reduction up to 1.0%p	110	32.5
Special loan for financial cost reduction	<ul style="list-style-type: none">Newly established companies after 2021Automatic reduction of 1.5%p for the first 3 years	260	54.5
Supply Chain Payment Credit Support Program	<ul style="list-style-type: none">Companies facing difficulties due to rising raw materials and exchange rates, and the restructuring of global supply chainsWorking capital, 1.3%p reduction	19,704	1,972.9
Medium to long-term interest rate stabilization loan	<ul style="list-style-type: none">Companies with medium to long-term funding demandWorking capital, 1.0%p reduction	1,086	477.5
Support loans for alleviating raw material price burdens	<ul style="list-style-type: none">Companies operating in industries with rising cost of sales and high Producer Price Index (PPI)Working capital, 1.0%p reduction	1,153	502.2
<div> SUPPORT FOR LIQUIDITY DEFICIENT COMPANIES (LIMIT OF KRW 0.5 TRILLION)</div>			
EASY Corporate Restructuring Program	<ul style="list-style-type: none">Companies showing signs of insolvency or liquidity shortageDebt repayment deferral, interest rate reduction	593	1,815.4
Banking Sector Joint Rapid Support Program	<ul style="list-style-type: none">SMEs temporarily lacking liquidity among normal companiesDebt repayment deferral, interest rate reduction	66	229.2
Total		31,290	10,366.1



IBK strengthens corporate competitiveness through talent acquisition and organizational culture innovation.

Park, Bong-kyu
Executive Vice President, Head of Business Support Group

IBK's Business Support Group supports the acquisition of outstanding talent, career development, and welfare enhancement while continuously improving the work environment. In 2024, the Group expanded the recruitment of digital and IT talent and improved systems for employees' healthy work-life balance to create an inclusive working environment.

BUSINESS SUPPORT GROUP



TALENT ACQUISITION AND ORGANIZATIONAL COMPETITIVENESS ENHANCEMENT

IBK has revamped its recruitment process to secure outstanding talent and expanded the hiring of digital and IT professionals. The preferential hiring system for master's and doctoral degree holders, previously applied only to financial and global sectors, has been extended to the digital and IT fields as well to attract top talent. The bank has also introduced a permanent recruitment system for specialists in AI modeling, data engineering, cybersecurity, and UX/UI design.

Furthermore, to respond to the evolving digital finance environment, IBK has established specialized roles for digital finance and retail/SOHO banking and deployed specialists to relevant departments and branches, providing more specialized financial services.

ORGANIZATIONAL CULTURE INNOVATION AND HR SYSTEM IMPROVEMENT

IBK operates various HR systems to encourage employees to take on new challenges with passion. In the regular personnel reshuffle for the first half of 2024, IBK utilized remote work scores to shorten employee transfer periods. Additionally, the bank strengthened reward systems by prioritizing placement at desired work locations, offering special incentives, and expanding access to resort facilities. To further motivate employees, IBK introduced a special promotion system, selecting approximately 50 outstanding employees annually for promotions.

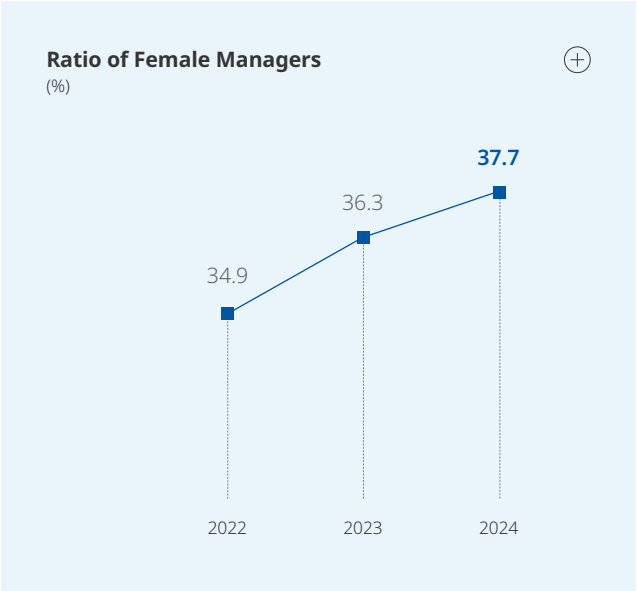
The bank is also committed to healthy work-life balance initiatives, expanding the criteria for recognizing seniority during parental leave for employees with multiple children and operating a reduced working hours policy for employees with children under five. Furthermore, IBK has expanded the eligibility for infertility leave from legally married employees to those in common-law marriages, creating a more inclusive working environment. The bank has actively promoted healthy work-life balance for employees by enforcing Family Day (Wednesday) and Happy Day (Friday) on-time leave campaigns.

To build an inclusive and sustainable organization, IBK has expanded the recruitment of female managers, personnel with disabilities, and veterans. Over the past three years, the ratio of female managers increased from 34.9% to 37.7%, with an emphasis on increasing the proportion of female personnel in Digital and IT fields to enhance diversity and inclusiveness within the organization.



Ratio of Female Managers (%)

37.7



INNOVATION IN TALENT DEVELOPMENT AND ENHANCEMENT OF JOB COMPETENCIES

IBK has introduced the skill-based talent development system for the first time in the domestic banking sector, establishing growth roadmaps for employees by job category and career stage. This system has enabled employees to meet their career development needs through self-directed learning and the bank to create an environment to systematically nurture key talents. Additionally, to support structured job training, IBK has introduced a Skill Index to quantify and manage individual learning progress, and developed a Skill Roadmap to outline comprehensive training programs for jobs such as lending, deposits, and foreign exchange.

*Skill: Refers to the knowledge and techniques necessary for job performance, which can be acquired and measured through learning.

FIELD-ORIENTED HR MANAGEMENT THROUGH ACTIVE COMMUNICATION

IBK operates various channels to enhance communication with employees. In 2024, the bank formed a task force for HR system improvement to actively incorporate employees' feedback into policy reforms, and expanded one-on-one personalized career consultations with senior executives to address employees' concerns. IBK also established a new counseling channel for childcare and family matters to provide more professional and timely counseling services.

EFFORTS TO PREVENT INCIDENTS AND STRENGTHEN INTERNAL CONTROL

IBK has restructured its internal control system and conducted discipline inspections to enhance reliability and transparency, preventing financial incidents and creating a safe working environment.

IBK has conducted on-site surprise inspections to detect violations related to bribery, workplace ethics, and security regulations, and revamped the task assignment system to prevent duplicate registrations of tasks with a high likelihood of incidents by the same individual. For example, the system restricts the same individual from performing both the responsibilities of the chief cashier and the cash handling tasks to ensure effective internal control. Additionally, the bank has established a system to block external email registration in personal HR information, preemptively preventing information leakage. Going forward, IBK will continue to improve its internal control system to create a safer and more reliable financial environment.

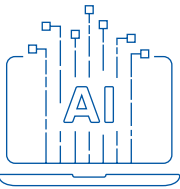


IBK leads digital financial innovation and expands a customer-centric digital ecosystem.

Kim Hyungil
Deputy CEO / Head of Digital Group

IBK's Digital Group establishes digital strategies and promotes business automation and service innovation using advanced technologies such as AI, RPA, and OCR. The Group operates the IBK 1st LAB to test new technologies and support commercialization, creating a customer-centric financial environment through the expansion of digital infrastructure.

DIGITAL GROUP



STRENGTHENING DIGITAL FINANCIAL COMPETITIVENESS

In line with its vision “Easy, quick, and secure—Digital IBK,” IBK is working hard on digital transformation and innovation to achieve three specific goals: customer satisfaction, work efficiency, and revenue generation. As part of this effort, IBK has implemented various digital strategies such as operating digital key performance indicators (KPIs), Business Automation 2.0, IBK 1st LAB, and CBDC testing.

Through digital KPIs, the bank has promoted qualitative growth in digital transformation; by introducing Business Automation 2.0, it has maximized organizational efficiency based on five key strategies including standardization, computerization, personalization, and robotization. Most notably, the bank has significantly improved work convenience by utilizing the RPA system and the robotic assistant, R Dae-ri. Also, the bank has tested and commercialized new technologies—such as AI-based property valuation, unstructured data assetization, and IBK GPT establishment—through IBK 1st LAB. The bank is continuously expanding customer-centric innovative financial solutions in collaboration with selected companies in the 6th cycle. Additionally, the bank is rebuilding its open API platform with the goal of launching it in May 2025 to enhance the flexibility of new business initiatives and to promote external collaboration.

Furthermore, IBK has participated in CBDC usability tests to build a financial infrastructure for the digital currency era. IBK is now developing a CBDC issuance and payment system through i-ONE Bank, planning to establish a foundation for customer use in real life by the first half of 2025. All these strategies for digital transformation and innovation are expected to strengthen IBK's competitiveness in financial services and further solidify its position as a digital finance leader.

IBK 1st LAB 6th Cycle Initiatives and Participating Companies

CG Inside

Analysis model for the impact of new and revised legislation on banks

CUBIG

Monitoring virtual account usage and detecting suspicious transactions

PYLER

Enhancing video advertisement targeting using AI

GNE Tech Holdings

AI-based investment and asset management

GMISSION

Automating custody service processes through document and image recognition

INNOVATION IN DIGITAL CUSTOMER EXPERIENCE

IBK has enhanced its digital financial competitiveness and provided customer-centric innovative financial services by promoting UI/UX improvements, AI technology adoption, and digital customer services expansion. Through these efforts, IBK has increased customer satisfaction and created a more convenient financial environment.

UI/UX Improvement and Data-Driven Customer Journey Analysis

By operating the IBK Standard UI/UX Guide (IBK Design System, IDS), IBK has maintained consistency across digital channels and created a user-friendly environment. This system optimizes the bank-wide digital experience, enhancing user accessibility and convenience. Additionally, IBK has implemented a customer journey solution that analyzes customer behavior data in real time to detect irregular behaviors (such as unnecessary navigation and drop-offs). By identifying areas for improvement, IBK enhances the intuitiveness of digital services and provides a more personalized financial experience.

Financial Innovation through the Adoption of AI Technology

IBK has established the IBK Gen AI Platform and introduced “IBK GPT” for the first time in the financial sector, supporting employees in experiencing a smarter work environment based on AI. IBK has also operated an AI-based policy business recommendation service, which automatically collects and analyzes policy finance information and provides recommendations on customized support programs for each company. The bank has introduced an AI Sales Secretary and Support Secretary for branch and headquarters staff to assist with financial consulting and decision-making. Additionally, the bank has strengthened the prevention of financial incidents by establishing an AI financial fraud detection model that detects voice phishing and fraudulent accounts in advance.

Enhancement of Digital Customer Service

The IBK Customer Center has achieved the distinction of being selected as Korea's Excellent Customer Center for 18 consecutive years. The Center has continued its efforts to reduce customer waiting times and improve consultation quality through flexible workforce management and the establishment of a Hot-Line system. Furthermore, the Center offers a Branch Visit Reservation Service through i-ONE BANK and Naver, a leading online platform in Korea, expanding its coverage to SOHO (Small Office/Home Office) customers to further enhance customer convenience.

IBK has operated the IBK MVNO (Mobile Virtual Network Operator) Rate Plan to help its customers reduce communication expenses. In 2024, the bank expanded its plan lineup by launching the IBK Nara Sarang Plan for IBK Nara Sarang Card holders and the IBK Foreigners Plan for foreign customers. In addition to that, the bank has increased service awareness and customer satisfaction through joint promotions with partner telecommunications companies. Going forward, IBK will strive to accelerate digital transformation, create synergies between financial and non-financial digital businesses, and provide innovative, customer-centric digital financial services.



Selected as Korea's Excellent Customer Center (May 2024)

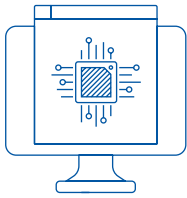


IBK enhances digital competitiveness through innovation in financial IT infrastructure.

Hyun Kwon-ik
Executive Vice President, Head of IT Group

IBK's IT Group ensures the stability and scalability of financial services through IT system optimization, infrastructure innovation, and expanded research and development. In 2024, the Group completed 470 IT development projects to strengthen business automation, and relocated the Hanam Data Center to enhance security and efficiency.

IT GROUP



ENHANCING WORK EFFICIENCY AND ACCELERATING DIGITAL TRANSFORMATION

IBK has maximized work productivity by optimizing IT systems and expanding business automation. Throughout 2024, IBK completed a total of 470 IT development projects, reducing manual tasks and simplifying procedures. Additionally, by upgrading PCs at head-quarters and branches to high-specification models and improving the work environment through IT equipment inspections and on-site services, IBK achieved a 98% employee satisfaction rate. Furthermore, by decommissioning unnecessary systems and optimizing IT resources, the bank has maximized efficiency and achieved a budget saving of approximately KRW 5.3 billion.

STRENGTHENING GLOBAL IT COMPETITIVENESS

IBK has built customized IT systems that align with the financial regulations and guidelines of supervisory authorities in each country to expand its global financial network. In 2024, IBK successfully implemented an IT system to support the commencement of operations for the Poland subsidiary, and accelerated digital transformation in key markets such as Vietnam, Manila, Phnom Penh, and New Delhi through various IT projects. Additionally, to provide IT support tailored to local financial environments, IBK dispatches staff to each country for the stable management of IT operations, thereby steadily strengthening its global competitiveness.



2024
Establishment of IT System for the
Subsidiary in Poland

Major IT Projects by Country



Poland
Establishment of Corporate IT System



Vietnam
Introduction of QR Payment System and e-KYC



Manila
Automation of Central Bank Reporting System



Phnom Penh
Establishment of Remote Account Opening Function



New Delhi
Automation of IC Card New Registration Process

EXPANSION OF FINANCIAL IT SPECIALIST TRAINING AND RESEARCH & DEVELOPMENT

IBK has actively promoted the training of specialists and research & development (R&D) to enhance its financial IT competitiveness. In 2024, a total of 210 IBK employees completed IT training and strengthened their practical skills, with a satisfaction rate exceeding 90%. Additionally, IBK's generative AI research derived seven innovative ideas, with one project advancing into a highly feasible plan. The project was recognized as an excellent case of CoP (Community of Practice), serving as a catalyst for further digital innovation within the organization. Moving forward, IBK will continue to drive IT-based digital financial innovation and build its competitive IT infrastructure in the global financial landscape.



IT Group's best CoP practices presentation

RELOCATION OF THE HANAM DATA CENTER:
Innovation in Financial IT Infrastructure



Hanam Data Center

IBK is undertaking the Hanam Data Center relocation project to ensure the stability and scalability of its financial services. The relocation process began in February 2024, and currently, 4 out of the total 8 phases have been successfully completed.

The relocation of the Data Center will bring in the latest IT infrastructure and further enhance security and stability, positioning the Center as IBK's core IT hub. The bank aims to complete the relocation by May 2025, looking forward to establishing a foundation for more innovative digital financial services.



IBK enhances financial stability by managing financial risks in an integrated manner.

Kim Hak Pil
Executive Vice President, Head of Risk Management Group

IBK's Risk Management Group comprehensively manages credit, market, interest rate, liquidity, and operational risks, as well as enhancing the precision of credit rating by utilizing an AI-based default prediction model. Also, it maintains financial soundness by improving the market risk management system in accordance with Basel III standards and establishing climate risk management.

RISK MANAGEMENT GROUP

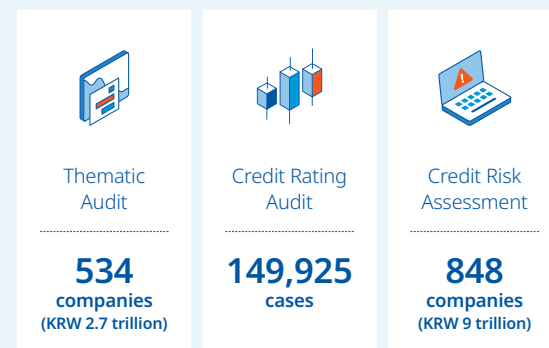


REDUCTION OF LOAN LOSS PROVISIONS THROUGH STRENGTHENED SOUNDNESS MANAGEMENT

IBK has operated a systematic credit soundness strategy to manage the credit loss ratio in the medium to long-term, and actively pursued the reduction of loan loss provisions through semi-annual inspections. Through this, it effectively manages credit risk and ensures financial stability.

The bank has strengthened preemptive soundness management by expanding credit rating audits and thematic audits, and refining credit risk assessments by introducing specialized indicators for vulnerable industries such as construction. With these efforts, IBK identifies SMEs showing signs of insolvency early and induces restructuring to enhance their financial soundness.

2024 Credit Risk Management Performance



INTRODUCTION OF BIG DATA-BASED DEFAULT PREDICTION MODEL

IBK has enhanced the accuracy of credit evaluations and advanced the default prediction model by integrating financial and non-financial data. Through this, it has successfully addressed the limitations of traditional evaluation methods (focused on financial statements), resolving information asymmetry, and conducting more rapid and precise risk assessments.

Big Data-Based Default Prediction Model

Financial Information

Salary Transfer Record, Delinquency History, etc.



Non-Financial Information

Business

ESG Certification, Yellow Umbrella Deduction Payment Performance, etc.

Retail

Micro-payment, Automatic Transfer Usage Information, etc.



Big Data Model

Approximately 80 Items Reflected
→ Final 10-grade Classification

BIS RATIO MANAGEMENT IN PREPARATION FOR STRENGTHENED CAPITAL REGULATIONS

IBK has thoroughly managed Risk-Weighted Assets (RWA) in preparation for the financial authorities' strengthened capital regulations and secured a stable capital buffer through additional capital procurement. It has ensured that there is no disruption in the execution of policy finance; the BIS ratio for 2024 was recorded at 14.75%, maintaining a level above the regulatory standard of 11.5%.

IMPROVEMENT OF MARKET RISK AND OPERATIONAL RISK MANAGEMENT SYSTEMS

IBK has applied the new standard methodology for the calculation market risk regulatory capital under Basel III to its internal capital calculation, resolving discrepancies in calculation methods and improving efficiency. Additionally, to enable rapid response during increased market volatility, it has established a daily market crisis management system to implement portfolio adjustments. Alongside regulatory compliance with financial authorities, IBK has enhanced the operational risk management system to effectively manage emerging risks.

Operational Risk Management System

1

Strengthening of Management System

Strengthening the roles of the Board of Directors and Management, and enhancing the three-tier control system



2

Establishment and Revision of Internal Regulations

Incorporating new business areas into internal regulations and manuals, including Risk Management Regulations



3

Establishment of Response System

Establishment of Emerging Risk Response System including ICT, third-party, change management, and Insurance Contract Management



4

System Improvement

Applying improvements collected during the actual operation of the management system to the system



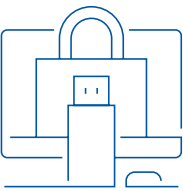
ESTABLISHMENT OF A CLIMATE RISK MANAGEMENT SYSTEM

IBK has established a climate risk management system to proactively recognize and respond to financial risks arising from climate change. In 2024, it developed a climate risk assessment model to calculate financial emissions per borrower and introduced a monitoring system to refine the management of high-carbon borrowers. Additionally, it enhanced the climate risk stress testing system

to analyze the impact of climate change on the bank's financial and non-financial elements. Based on these improvements, IBK has closely evaluated the impact of climate change on financial stability and further strengthened its risk management system. Moving forward, IBK plans to quantify climate risk in the same manner as traditional banking risks and incorporate it into the internal capital management system, while continuously developing financial support and risk management strategies to address climate change.



CONSUMER PROTECTION GROUP



STRENGTHENING FINANCIAL CONSUMER PROTECTION

IBK has strengthened its internal inspections to ensure compliance with the Act on the Protection of Financial Consumers to protect the rights of financial consumers. The bank expanded the number of inspection items from 26 to 120, allowing for more thorough monitoring of the entire process of financial product sales and customer management. Based on these efforts, the bank has promoted six key tasks, including strengthening the management of consignment sales and expanding customers' right to know, continuously enhancing the level of financial consumer protection. In addition, to alleviate the inconvenience of financial consumers, IBK operates a preemptive response team for complaints with the Financial Supervisory Service, a 080 telephone complaint system, and a potential complaint system, enhancing the speed of complaint response. Furthermore, IBK has established regular working-level exchange meetings with subsidiaries within the IBK Financial Group to share know-how on responding to financial fraud and managing complaints, thereby further strengthening the financial consumer protection system.



Real-time Monitoring System

24/7



IBK strengthens financial consumer protection and provides trustworthy financial services.

Kim Gysup
 Executive Vice President, Head of Consumer Protection Group

IBK's Consumer Protection Group thoroughly inspects the sale and post-management of financial products, and works on preventing financial fraud, managing complaints, and improving consumer satisfaction. The Group creates a consumer-centric financial environment through the improvement of consultation systems and tailored financial education.

PREVENTION AND RESPONSE TO FINANCIAL FRAUD

To prevent financial fraud, IBK operates a 24/7 real-time monitoring system that ensures rapid response by deploying dedicated monitoring personnel even during nights and weekends. In line with the amendment to the Special Act on the Prevention of Loss caused by Telecommunications-Based Financial Fraud and Refund for Loss, effective from August 2024, IBK has established an information-sharing system between financial companies and prepaid service providers and conducted regular inspections of transactions suspected of voice phishing. Additionally, the bank has established the Non-Face-to-Face Financial Incident Liability Sharing Standards to ensure that financial consumers can receive partial compensation if they suffer losses in non-face-to-face financial transactions, and has implemented additional protective measures to prevent similar incidents.

As part of its commitment to protecting financial consumers, IBK has strengthened education on preventing voice phishing. Throughout the year 2024, the bank conducted customized financial fraud prevention education for a total of 3,118 customers, and operated tailored education programs for military personnel, multicultural families, foreign workers, employees of client companies, and elderly consumers. Additionally, in collaboration with the Korea Welfare Services and the Senior Financial Education Council, the bank has educated financially vulnerable groups on types of voice phishing scams and methods of prevention and response. IBK has also actively promoted public awareness activities for financial fraud prevention, continuing its efforts to prevent voice phishing through YouTube and social media campaigns, branch promotions, and the distribution of content to raise awareness of financial scams.



Appreciation by Seoul Namdaemun Police Chief for Voice Phishing Prevention (July 2024)

ENHANCING RISK MANAGEMENT OF FINANCIAL PRODUCTS AND CUSTOMER SATISFACTION SERVICES

IBK operates the Investment Product Risk Response Standard, which classifies the risk levels of financial products into four stages to systematically manage the risks of financial products and minimize the possibility of principal loss in investment products. Based on the Standard, IBK quickly responds to the volatility of the financial market and strengthens the management of investment products with a priority on customer protection.

IBK has implemented the Voice of Customer (VOC) Assetization project to improve its financial services by reflecting customer opinions, and thereby systematically manage the improvement of products and services. In 2024, the bank received 365 customer complaints and successfully resolved 290 cases of inconvenience, which accounts for 79%. Additionally, by expanding CS training, the bank conducted 14 face-to-face role-playing-based training sessions for a total of 626 participants, and improved customer service quality through CS meetings and consulting to enhance communication between customers and staff.

Notably, IBK has achieved the highest rating of “Excellent” in the Korean Consumer Protection Index (KCPI), a rating system designed to enhance financial consumer protection competitiveness. This achievement has publicly recognized the bank’s efforts to protect financial consumers.



CS meeting (14 sessions implemented in 2024)

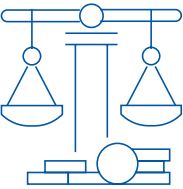


IBK creates a trusted financial environment by preventing financial incidents and strengthening internal controls.

LEE Jangseob
Chief Compliance Officer

IBK’s Chief Compliance Officer operates various systems to strengthen internal controls, prioritizing compliance with financial regulations and the prevention of financial incidents. The Officer has expanded anti-corruption and legal risk prevention training, established an internal control body, and strengthened proactive measures to prevent financial incidents.

CHIEF COMPLIANCE OFFICER



ESTABLISHMENT OF INTERNAL CONTROL SYSTEM

IBK proactively introduced the Responsibilities Map in line with the amendment to the Act on Corporate Governance of Financial Companies (effective January 2, 2024), and actively participated in the pilot operation organized by the Financial Supervisory Service in November to December 2024. To strengthen internal control, the bank has established a three-tier internal control body, reviewing the handling of employee family loans, PF (Project Finance) fund execution, and the appropriateness of job separation implementation, while taking proactive measures to prevent financial incidents.

Three-Tier Internal Control Body (+)



Internal Control Practical Council
(Chair: Chief Compliance Officer)
Sharing changes in the Responsibilities Map and checking internal control management duties



Internal Control Council
(Chair: Chairman & CEO)
Supporting the execution of overall internal control management duties



Internal Control Committee
(Chair: Outside Director)
Reviewing important matters related to internal control and inspecting the execution of internal control management duties by executives

STRENGTHENING INTERNAL CONTROLS TO PREVENT FINANCIAL INCIDENTS

IBK has strengthened its internal control functions to prevent financial incidents and improved its internal control system based on the analysis of financial sector incident cases. In 2024, IBK implemented the Internal Control Innovation Plan led by the Financial Supervisory Service early, strengthening internal controls such as management of long-term employees, enhancement of fund execution supervision, improvement of job separation standards, and strengthening of KPI management. Additionally, through the “Responsible Approval” system, which reviews the appropriateness of large financial transactions, IBK has enhanced security by utilizing a vein recognition and employee authentication app in addition to password authentication.

Internal Control Enhancement Programs

- **Blocking unauthorized transactions**
Establishment of an electronic blocking system to prevent foreign exchange financial incidents
- **Strengthening job separation electronic controls**
System integration to prevent job duplication by the same individual
- **Improvement of deposit withdrawal services**
Simplification of seal verification procedures to prevent unauthorized use of seals
- **Enhancement of high-risk transaction incident prevention SMS**
Improvement of customer notification procedures and strengthening of approval authority



IBK Financial Group's Chief Compliance Officer meeting

SPREAD OF COMPLIANCE CULTURE

IBK has continuously expanded education for the prevention of financial incidents and compliance with regulations.

Compliance and Financial Incident Prevention Education Programs

- **Internal control and incident prevention field exchange**
Conducting internal control education for regional headquarters and branch managers
- **Thematic education for preemptive legal risk prevention**
Providing tailored education on financial product advertising, Chinese Wall compliance, etc.
- **Anti-corruption and integrity education**
Conducting anti-corruption education and improvement activities for all employees
- **Operation of on-site internal control inspection system**
Diagnosis and improvement support for internal control adequacy through branch visit consulting

ENHANCEMENT OF COMPLIANCE MANAGEMENT AND LEGAL COMPLIANCE SYSTEM

IBK has revised relevant internal regulations to strengthen its legal compliance and internal control capabilities. With the revision of the Internal Control Regulations, IBK has introduced a Responsibilities Map, strengthened the board’s role in internal control oversight, and incorporated the Internal Control Committee into the board. Also, through the revision of the Operational Manual, the bank has established a new provision for the reduction of loan principal and interest in accordance with the implementation of the Personal Debtor Protection Act.

In addition, to enhance the synergy of internal control within the IBK Financial Group, the bank held the “IBK Financial Group Chief Compliance Officer meeting” four times, where chief compliance officers shared the status of internal control operations and key issues, further strengthening the internal control cooperation system. IBK will continue to improve its internal control system, prioritizing compliance with regulations and the prevention of financial incidents to create a trustworthy financial environment.

SPECIALIZED DEPARTMENTS

IBK ECONOMIC RESEARCH INSTITUTE



The IBK Economic Research Institute forecasts domestic and international economic conditions and the business climate for SMEs, analyzes changes in the banking industry's management environment, and supports the establishment of management strategies and sector-specific business plans for IBK. It also conducts economic outlook lectures for employees to enhance strategic decision-making capabilities and contributes to improving customer consultation skills.

Providing Strategic Direction through Timely Research and Studies

The IBK Economic Research Institute conducts various studies to enhance responsiveness to changes in the financial market and economic environment. For example, the institute analyzes major economic issues through studies such as "Causes and Concerns Regarding Changes in Korea-China and Korea-U.S. Trade Structures" and "Economic Policy Changes and Impact Forecast in the Event of Trump's Victory in the U.S. Presidential Election." Moreover, the institute suggests strategic directions for the financial industry through works like "Growth of Domestic Family Offices and Implications for IBK" and "Shrinkonomics Era: The Future of Banking." The institute also continuously monitors the volatility of the global financial market, conducting studies such as "Development Patterns of the Global Four Major Geopolitical Risks After the U.S. Presidential Election" and "Prospects for Korea-U.S. Monetary Policy Shifts" to comprehensively assess their impact on the financial market from multiple perspectives.

Providing Information to Support Sales Field and Headquarters Departments

The IBK Economic Research Institute promptly provides the latest economic and financial issues to support the operations of sales fields and headquarters departments. The institute publishes reports such as "Korean Peninsula Sketch: North," "Economic News

Behind," "Virtual Assets Made Easy," "Economic Brief," "Key Point Economics and Finance," and "Book of the Month," analyzing information in various fields such as international politics, economy, culture, and IT to support decision-making in practical departments.

Promoting Sustainable Finance for SMEs through OECD and Global Research Collaboration

IBK served as a co-chair of the OECD Platform on Financing SMEs for Sustainability in 2022, collaborating with major policy banks—such as those in the UK and Canada—to lead the promotion of green transition and sustainable finance for SMEs. In 2024, IBK participated in the G20 Sustainable Finance Working Group (G20 SFWG) policy report, working on the standardization of ESG disclosure and reporting criteria for SMEs and conducting research on sustainable finance. IBK also presented its cases of sustainable finance and ESG support at OECD-hosted international events, further strengthening its position as a global ESG-leading bank.

Additionally, the Montreal Group, a global SME finance consortium, selected IBK as a joint research institution, and published the report "Unlocking the Decarbonization of SMEs" including IBK's cases. IBK plans to continue expanding joint research with international organizations and further strengthen its global network to promote green transition and sustainable finance for SMEs.

Policy Research and Provision of Basic Statistics through the Survey on the Financial Conditions of SMEs

As a specialized policy financial institution for SMEs, IBK has been publishing the "Survey on the Financial Conditions of SMEs," which analyzes the funding and operational status of domestic SMEs, annually since 2015. In 2024, the publication period was shortened by three months to facilitate the more rapid establishment of financial policies, thereby deepening policy research aimed at improving financial accessibility and enhancing the competitiveness of SMEs. IBK plans to enhance the credibility of SME policy research through continuous research and data analysis, and strengthen its role in providing foundational data to academia and policy institutions.

CHIEF INFORMATION SECURITY OFFICER



IBK is committed to proactively responding to cyber threats by continuously enhancing its financial security capabilities, providing secure financial services, and protecting customer information.

Enhancing Cyber Threat Response Capabilities and Preventing Security Incidents

IBK operates a 24/7 security monitoring system, achieving a 13-year record of zero incidents. The bank has proactively responded to the increasing threat of cyber attacks deriving from global instability. Additionally, the bank has strengthened its public website hacking prevention system and regularized unexpected malicious email response training continuously to improve the security incident response capabilities of its employees.

To enhance the security awareness of IT outsourcing staff, IBK has produced its own security training videos and broadcasted them through the TV at the development office, striving to create a safe development environment.

Providing a Secure Financial Environment through a Robust Information Protection Management System

Along with its expanding digital finance services, IBK has provided close support for the security review of digital businesses and established a vulnerability assessment system to prevent open-source security threats, creating a secure digital environment.

Additionally, the bank has conducted high-risk business site and thematic inspections to improve the security inspection system and established an information protection control system to enhance user behavior analysis and anomaly detection capabilities.

Enhancing the Level of Personal Information Management for Secure Customer Information Utilization

IBK has received an S grade (highest) for four consecutive years in the Financial Services Commission's regular evaluation of personal credit information utilization and management. The bank has maintained international certifications related to information protection and personal information protection (ISO 27001) as well as domestic certifications (ISMS, ISMS-P).

To enhance customer information protection, IBK has implemented the Credit Transaction Safe Blocking Service and conducting Mock Training for Personal Information Leakage regularly to prevent information leakage and identity theft. Additionally, the bank continuously performs adequacy checks on Personal Information Consent Forms, abolishes unnecessary consent forms, and implements improvement measures to further enhance the safety of personal information usage.

INTERNAL AUDIT DEPT.



IBK continuously improves its audit and inspection systems to prevent financial incidents and strengthen internal controls, striving to create a more trustworthy financial environment.

Expansion of Audits for the Prevention of Financial Incidents

IBK has expanded audits of branches and headquarters departments to prevent financial accidents and strengthen internal controls. To prevent embezzlement incidents, IBK restored the comprehensive branch audits to pre-COVID-19 levels in 2024, conducting them 83 times annually. The bank also strengthened audits related to the management of donations and contributions, training system operations, and internal control-related tasks through management audits of headquarters departments.

Additionally, the bank conducted proactive audits to prevent incidents related to real estate project financing (PF) and financial investment products, thereby enhancing its financial incident prevention capabilities.

Improvement of Risk Transaction Pattern Inspection System

IBK operates a Risk Transaction Pattern Inspection system to strengthen the inspection of high-risk transactions. The bank has introduced a system that quantifies the patterns of risky transactions by analyzing embezzlement cases over the past 10 years, thereby establishing a bidirectional inspection system between branches and the Audit Department.

The bank has added items with a high likelihood of incidents among the main tasks of branches to the inspection targets, promoting the digitization of audit tasks and strengthening the capability to prevent financial incidents. As of the end of October 2024, IBK completed 15,034 inspections, based on which it has continuously improved its internal control system.

Conducting Surprise Cross-Audit and Special Inspection

IBK has conducted surprise cross-audits on 597 branches to strengthen internal controls. These audits led to establishing a system where nearby branch managers check each other's cash and important documents, enhancing the effectiveness of the audits. From 2024, the timing of audits has been distributed between the first and second half of the year to further enhance the unpredictability of audits. Additionally, to prevent embezzlement incidents, IBK has conducted a special cash inspection across all branches, and disseminated detailed inspection guidelines to allow supervisors to regularly check cash to prevent the recurrence of similar financial incidents.

Implementation of Branch Incident Prevention Training

IBK has significantly strengthened employee training for the prevention of financial incidents. Inspectors visited 200 nationwide branches to educate on financial incident cases and audit findings by task. Also, the bank maximized the effectiveness of training by converting existing non-face-to-face education into face-to-face methods. Additionally, the bank conducted customized financial incident prevention training by rank, including Pre-CEO, level 3 and 4 managers, and new employees, educating a total of 1,462 employees on key precautions to prevent financial incidents. In particular, to prevent types of financial incidents such as embezzlement and private monetary transactions, IBK has continuously promoted incident prevention activities by notifying all employees of prevention advisories a total of three times.

Risk Transaction Pattern Inspection Process

1

Internal System

Provision of risk transaction pattern extraction inspection specifications

2

Branch

Conducting self-inspection of inspection targets

3

Audit Department

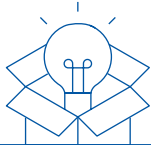
Conduct double-check on inspection targets

4

Suspicious Transaction

Conduct on-site audit

VALUE MANAGEMENT DEPT.



IBK has performed various roles such as spreading a culture of challenge and innovation, supporting communication management, improving organizational culture, and conducting on-site monitoring and inspection. Through this, IBK is leading changes within the bank and taking the lead in creating an organizational culture where members can work with pride.

Full-scale Promotion of Challenge & Innovation RISE IBK

IBK has actively promoted Challenge & Innovation RISE IBK to foster a spirit of challenge and innovation among its members and enhance organizational vitality. This project consists of three key focus areas: strengthening communication, building a smart work environment, and restoring challenge and passion, with 12 tasks in total. In 2024, 10 tasks are set to be completed, while two tasks requiring mid- to long-term system development are targeted for implementation in the first half of 2025.

Activation of CEO Communication Management

IBK has strengthened the CEO's communication management to directly listen to voices from the field and enhance communication with employees. To this end, the CEO has visited remote and underperforming branches in person as well as outstanding branches to listen to employees' concerns and is operating various programs to promote communication within the organization.

In 2024, a total of 21 on-site visits were conducted, visiting 50 branches, interviewing 708 employees, and visiting 5 companies to directly gather opinions from the field.

Additionally, the Thematic Communication Program was operated 9 times to encourage voluntary participation from employees, strengthening the bond between management and employees and ensuring that diverse opinions are reflected in management decision-making.

IBK plans to continue expanding field-oriented communication management to actively reflect employees' opinions and create a better organizational culture and work environment.

CEO Communication & Engagement Activities



On-site Meetings



Thematic Communication

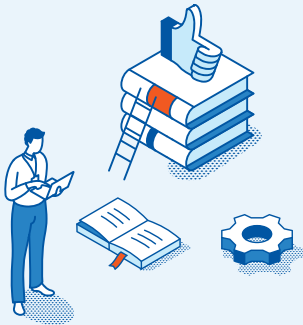


On-site Visits

Organizational Culture Innovation and Job Value Enhancement

IBK continues to enhance the growth and pride of IBK members through ongoing innovation and organizational culture improvement, fostering a more vibrant corporate culture.

To innovate organizational culture, IBK has published leadership and followership guidebooks to help all employees internalize the correct organizational culture and work practices. Additionally, IBK analyzes areas needing improvement through organizational culture diagnostics and conduct organizational culture campaigns reflecting these insights. In 2024, IBK produced and distributed video content highlighting the daily lives of IBK People from the perspectives of “Customer, Colleague, Family, and Past Self,” and launched the Job Value Enhancement Campaign to boost employees’ sense of purpose in their work and pride in the organization.



Challenge & Innovation IBK Transition (Re:Innovation)

Key Area 1

Enhancing Vibrant and Free Communication (Interactive)



- 1 Implementation of the Pride IBK Project
- 2 Promoting Desirable Leadership and Followership
- 3 Operation of the IBK Challenge Program
- 4 Establishment of IBK Communication Platform and Program

Key Area 2

Building a Smart Work Environment (Smart)



- 5 Elimination of Unnecessary Tasks (Re:Move)
- 6 Promotion of Organization-wide Business Automation
- 7 Establishment of a Fast and Accurate Employee Consultation System

Key Area 3

Restoring the Spirit of Challenge and Passion with Increased Motivation (Energetic)



- 8 Introduction of Challenge and Innovation Mileage
- 9 Strengthening the Commercialization of Innovative Ideas
- 10 Establishment of Competency Index
- 11 Implementation of Bold Personnel Rewards for Outstanding Talent
- 12 Development of Rational Strategies for Employee Competency Improvement



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MANAGEMENT DISCUSSION AND ANALYSIS

OPERATING RESULTS

Condensed Income Statement (Unit: KRW 100 million, %)

	2024	2023	YoY
Net interest income	78,919	79,266	Δ0.44%
Non-interest income	2,421	6,487	Δ62.68%
Total income	81,340	85,753	Δ5.15%
Labor expenses	16,388	15,570	5.25%
SG&A expenses	11,746	11,286	4.08%
Provisions	17,265	24,574	Δ29.74%
(Provisions for credit losses)	16,558	22,151	Δ25.25%
Operating income	35,941	34,323	4.71%
Non-operating income	Δ266	607	Δ143.82%
Income before taxes	35,675	34,930	2.13%
Income taxes	9,132	8,178	11.67%
Consolidated net income	26,543	26,752	Δ0.78%
Controlling interest	26,445	26,697	Δ0.94%
Non-controlling interests	98	55	78.18%

In 2024, IBK's consolidated net income decreased by 0.78% year on year to KRW 2,654.3 billion. Net interest income decreased by 0.44% from the previous year to KRW 7,891.9 billion, driven by an increase in loan interest and securities interest, as well as an increase in interest expenses such as medium-term bond interest. Non-interest income also decreased by 62.68% year on year to KRW 242.1 billion due to losses on securities. Provisions for credit losses decreased by 25.25% to KRW 1,655.8 billion compared to the previous year, as the bank proactively accumulated provisions. Additionally, provisions dropped by 29.74% year on year to KRW 1,726.5 billion, influenced by the provisions related to the financial support for people's livelihood (interest cashback) jointly implemented by the banking sector in the previous year.

Interest Income (Unit: KRW 100 million, %)

	2024	2023	YoY
Interest revenue	189,549	183,641	3.22%
Interest on loan assets	160,036	158,146	1.20%
Interest on securities	24,906	20,818	19.64%
Other interest revenue	4,607	4,677	Δ1.50%
Interest expenses	110,630	104,375	5.99%
Interest on deposit liabilities	21,617	22,276	Δ2.96%
Interest on debentures	70,848	64,723	9.46%
Interest on borrowings	12,911	12,863	0.37%
Insurance finance expenses arising on insurance contracts	2,720	2,755	Δ1.27%
Other interest expenses	5,254	4,513	16.42%
Net interest income	78,919	79,266	Δ0.44%

In the case of interest revenue, due to the increase in interest-earning assets and the rise in market interest rates leading to an increase in NIM, interest on loan assets increased by KRW 590.8 billion (3.22%) compared to the previous year to KRW 18,954.9 billion. Interest expenses increased by 5.99% year on year due to a decrease of KRW 65.9 billion in interest on deposit liabilities and an increase of KRW 612.5 billion in interest on debentures. Net interest income increased by 0.44% compared to the previous year to KRW 7,891.9 billion, mainly due to the increase in securities yield and the rise in interest expenses on SME financial bonds.

Non-Interest Income (Unit: KRW 100 million, %)

	2024	2023	YoY
Fee income	8,637	8,523	1.34%
Gains/Losses on F/X derivatives	Δ1,076	1,234	Δ187.20%
Trust income	1,616	1,506	7.30%
Gains/Losses on securities	7,319	8,737	Δ16.23%
Gains/Losses on disposal of loan assets	1,598	2,168	Δ26.29%
Other non-interest expenses (Δ)	15,673	15,681	Δ0.05%
Net non-interest income	2,421	6,487	Δ62.68%

Due to a significant decline in gains on F/X derivatives, net non-interest income decreased by 62.68% compared to the previous year, amounting to KRW 242.1 billion.

Labor and SG&A Expenses (Unit: KRW 100 million, %)

	2024	2023	YoY
Salaries	15,012	14,474	3.72%
Retirement benefits	1,363	1,090	25.05%
Special severance benefits	13	6	116.67%
Total labor expenses	16,388	15,570	5.25%
Welfare expenses	1,377	1,389	Δ0.86%
Depreciation	3,037	2,832	7.24%
Taxes and dues	2,001	1,909	4.82%
Advertising and marketing expenses	703	664	5.87%
Computers & Software	788	730	7.95%
Service fees	1,198	1,036	15.64%
Rents	268	246	8.94%
Communications expenses	425	391	8.70%
Others	1,949	2,089	Δ6.70%
Total SG&A expenses	11,746	11,286	4.08%

Labor expenses increased by 5.25% year on year, amounting to KRW 1,638.8 billion. SG&A expenses increased by 4.08% compared to the previous year due to the increase in depreciation expenses following the completion of the Hanam Data Center (December 2024) and the increase in computer & software expenses arising from digital transformation.

Non-Operating Gains/Losses (Unit: KRW 100 million, %)

	2024	2023	YoY
Gains/Losses on valuation of investments in associates	759	1,063	Δ28.60%
Gains/Losses on disposal of investments in associates	Δ8	188	Δ104.26%
Gains on disposal of tangible assets	23	281	Δ91.81%
Gains from real estate assets	20	21	Δ4.76%
Donations (Δ)	760	370	105.41%
Impairment losses on equipment & tangible assets (Δ)	11	52	Δ78.85%
Legal proceedings provisions (Δ)	14	2	600.00%
Others	Δ275	Δ522	47.32%
Non-operating gains/losses	Δ266	607	Δ143.82%

Non-operating gains decreased by KRW 87.3 billion from the previous year, due to a decrease of KRW 30.4 billion in the valuation of investments in associates and a decrease of KRW 19.6 billion in the disposal of investments in associates.

FINANCIAL POSITIONS

Condensed Statements of Financial Position (Unit: KRW 100 million, %)

	2024	2023	YoY
Cash & Deposits	180,830	280,388	Δ35.51%
Securities	899,353	839,215	7.17%
Loan assets	3,439,004	3,158,829	8.87%
Tangible assets	25,659	23,312	10.07%
Other assets	177,352	182,529	Δ2.84%
Total assets	4,722,198	4,484,273	5.31%
Deposit liabilities	1,582,557	1,540,450	2.73%
Borrowings	447,771	412,392	8.58%
Debentures	1,931,508	1,819,918	6.13%
Other liabilities	418,051	393,345	6.28%
Total liabilities	4,379,887	4,166,105	5.13%
Equity attributable to controlling interest	339,467	316,567	7.23%
Paid-in capital	42,114	42,114	-
Hybrid Tier 1	43,132	41,335	4.35%
Capital surplus	11,703	11,782	Δ0.67%
Capital adjustment	Δ3	Δ3	-
Retained earnings	235,931	218,899	7.78%
Accumulated other comprehensive income	6,590	2,440	170.08%
Non-controlling interest	2,844	1,601	77.64%
Total shareholders' equity	342,311	318,168	7.59%
Total liabilities & shareholders' equity	4,722,198	4,484,273	5.31%

In 2024, IBK remained steadfast to its founding purpose of supporting SMEs and made every effort to assist microbusiness owners and SMEs in overcoming crises amid uncertain external environments and challenging business conditions, resulting in the outstanding balance of the bank's SME loans exceeding KRW 240 trillion.

With an increase in securities by KRW 6,013.8 billion and loan assets by KRW 28,017.5 billion, the total assets increased by 5.31% compared to the previous year. In terms of fund sources, borrowings increased by 8.58% compared to the previous year to KRW 44,777.1 billion, and debentures rose by 6.13% YoY to reach KRW 193,150.8 billion by the end of 2024. Breaking down total shareholders' equity, the KRW 179.7 billion YoY increase in capital came from additional issuance of hybrid Tier 1 securities. However, the bank incurred a KRW 300 million loss from the early redemption of KRW 200 billion of hybrid securities issued in 2019. Retained earnings increased by KRW 1,703.2 billion year on year, reaching KRW 23,593.1 billion.

Loan Assets (Unit: KRW 100 million, %)

	2024	2023	YoY
Won-denominated loans	3,128,276	2,987,263	4.72%
Corporate loans	2,684,419	2,550,884	5.23%
Retail loans	436,416	428,417	1.87%
Public funds	7,441	7,962	Δ6.54%
Foreign currency-denominated loans	88,633	76,743	15.49%
Others	222,095	94,823	134.22%
Total loan assets	3,439,004	3,158,829	8.87%

IBK continued its commitment to the financial support of SMEs and microbusinesses impacted by the prolonged pandemic. Consequently, the corporate loan balance rose by 5.23% YoY to reach KRW 268,441.9 billion, including the KRW 300,312.1 billion in SME loan balance.

Deposit Liabilities (Unit: KRW 100 million, %)

	2024	2023	YoY
Won-denominated deposits	1,347,328	1,285,117	4.84%
Demand deposits	562,128	545,553	3.04%
Savings deposits	759,561	715,489	6.16%
Mutual installment deposits	25,639	24,075	6.50%
Foreign currency-denominated deposits	217,154	210,799	3.01%
Certificates of deposits	18,062	44,524	Δ59.43%
Others	13	10	30.00%
Total deposit liabilities	1,582,557	1,540,450	2.73%

Total deposit liabilities increased by 2.73% YoY to KRW 158,255.7 billion, as won-denominated deposits increased by 4.84% YoY to KRW 134,732.8 billion due to a contracting balance of core deposits.

Key Financial Indicators (Unit: %)

	2024	2023	YoY
ROA	0.58	0.61	Δ4.92%
ROE	8.07	9.00	Δ10.35%
NIM*	1.70	1.79	Δ5.03%

* NIM is for IBK on a separate basis.

Return on assets (ROA) declined by 4.92% YoY to 0.58%, and return on equity (ROE) also decreased by 10.35% year on year to 8.07%. Due to the increase in the won-denominated NIS resulting from rising market interest rates, the bank's NIM decreased by 0.09 basis point year on year to 1.70%.

SEPARATE FINANCIAL STATEMENTS

INDEPENDENT AUDITOR’S REPORT

(English Translation of a Report Originally Issued in Korean)

TO THE SHAREHOLDERS AND BOARD OF DIRECTORS OF INDUSTRIAL BANK OF KOREA

Opinion

We have audited the separate financial statements of Industrial Bank of Korea (the Bank), which comprise the separate statement of financial position as at December 31, 2024, and the separate statement of comprehensive income, separate statement of changes in equity and separate statement of cash flows for the year then ended, and notes to the separate financial statements, including material accounting policy information.

In our opinion, the accompanying separate financial statements present fairly, in all material respects, the separate financial position of the Bank as at December 31, 2024, and its separate financial performance and its separate cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the Republic of Korea (Korean IFRS). We also have audited, in accordance with Korean Standards on Auditing, the Bank's Internal Control over Financial Reporting as of December 31, 2024, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting, and our report dated March 7, 2025 expressed an unqualified opinion.

Basis for Opinion

We conducted our audit in accordance with Korean Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Bank in accordance with the ethical requirements of the Republic of Korea that are relevant to our audit of the financial statements and we have fulfilled our other ethical responsibilities in accordance with the ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the separate financial statements of the current period. These matters were addressed in the context of our audit of the separate financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Allowance for Expected Credit Losses on Loans Measured at Amortized Cost

Reason why the matter was determined to be a Key Audit Matter:

The impairment guidance under Korean IFRS No.1109 Financial Instruments requires the determination of significant increases in credit risk and measurement of expected credit losses using forward-looking information and others. Accordingly, the Bank developed a new measurement model utilizing various types of information, which requires a higher level of management's interpretation and judgment.

The Bank measures expected credit losses on loans measured at amortized cost based on individual or collective assessment. Both assessments of expected credit losses are performed based on estimates of future forecast cash flow and involve various and complex inputs and assumptions that require management's estimates and judgments.

Due to these facts, expected credit losses of loans measured at amortized costs are determined as a key audit matter. As described in Note 7, loans measured at amortized cost subject to individual or collective assessments amount to ₩329,015,351 million, with allowances for credit losses of ₩4,812,097 million as of December 31, 2024.

How our audit addressed the Key Audit Matter:

(1) Assessment of expected credit losses on an individual basis

We obtained an understanding and validated the processes and controls relating to the assessment of expected credit losses on an individual basis. In particular, we focused on the reasonableness of the assumptions used in estimating future cash flows. We evaluated whether management's estimation on the key assumptions in the cash flow projection and collateral valuation was reasonable and thoroughly reviewed. As part of these procedures, we assessed whether sales growth rate, operating income ratio, and assumptions on investment activities used in estimating the future cash flow were consistent with historical operating performance and current market conditions.

Furthermore, we assessed the appropriateness of collateral valuation by conducting our own research on recent property prices and engaged independent appraisal specialists in assessing reasonableness of appraisal reports, models and methodologies used by management.

(2) Assessment of expected credit losses on a collective basis

We obtained an understanding and validated the processes and controls relating to management's calculation of expected credit losses on a collective basis in accordance with impairment requirements under Korean IFRS No.1109 Financial Instruments. Based on the management's credit ratings assessment, lifetime expected credit losses are recognized for loans with significant increase in credit risk and impaired loans. Other than these cases, management recognizes 12-months of expected credit losses. To calculate all expected credit losses, management has applied estimates on the basis of various assumptions including forward-looking information, possible multiple scenarios, probability of default and loss given default through its established processes and controls.

We verified that relevant control procedures were implemented for the credit ratings results to reasonably reflect the qualitative and quantitative information considered in the management assessment of credit ratings. Our testing over the accuracy and reliability of the information included agreeing qualitative and quantitative information with relevant evidence.

We reviewed the appropriateness of Bank's accounting policies to determine significant increases in credit risk, and tested reasonableness of expected credit loss model applied by each of the three stages (Stage 1, 2 and 3) depending on the significance of increase in credit risk.

We engaged risk specialists in verifying the reasonableness and probability of forward-looking information and multiple scenarios produced by management. Risk specialists were also engaged in statistical analysis of the correlation between forward-looking information and probability of default and loss given default. Based on this, we assessed the appropriateness of methodologies adjusting the probability of default and loss given default to reflect forward-looking information in estimating the expected credit losses. We further tested the reasonableness and mathematical accuracy of the information through recalculation and inspection of supporting evidence.

We reviewed the methodologies used by management to verify that probability of default and loss given default were calibrated using sufficient and reasonable historical data. We determined that the default and loss data used were appropriately gathered and applied in accordance with internal control procedures. In addition, we assessed the reasonableness and accuracy of probability of default and loss given default through procedures including recalculation, and validated the accuracy of calculations regarding default and loss data used by management through agreeing them with relevant evidence.

Other Matters

The separate financial statements of the Bank for the year ended December 31, 2023, were audited by EY Hanyoung who expressed an unqualified opinion on those statements on March 7, 2024. Auditing standards and their application in practice vary among countries. The procedures and practices used in the Republic of Korea to audit such consolidated financial statements may differ from those generally accepted and applied in other countries.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the separate financial statements in accordance with Korean IFRS, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations. Those charged with governance are responsible for overseeing the Bank's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Korean Standards on Auditing will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Korean Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is Sun-Geun Jin, Certified Public Accountant.


Samil PricewaterhouseCoopers
Seoul, Korea
March 7, 2025

This report is effective as of March 7, 2025, the audit report date. Certain subsequent events or circumstances, which may occur between the audit report date and the time of reading this report, could have a material impact on the accompanying separate financial statements and notes thereto. Accordingly, the readers of the audit report should understand that there is a possibility that the above audit report may have to be revised to reflect the impact of such subsequent events or circumstances, if any.

INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

(English Translation of a Report Originally Issued in Korean)

TO THE BOARD OF DIRECTORS AND SHAREHOLDERS OF INDUSTRIAL BANK OF KOREA

Opinion on Internal Control over Financial Reporting

We have audited Industrial Bank of Korea's (the Bank) Internal Control over Financial Reporting as at December 31, 2024, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting.

In our opinion, the Bank maintained, in all material respects, effective internal control over financial reporting as at December 31, 2024, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting.

We also have audited, in accordance with Korean Standards on Auditing, the separate financial statements of the Bank, which comprise the separate statement of financial position as at December 31, 2024, and the separate statement of comprehensive income, separate statement of changes in equity and separate statement of cash flow for the year then ended, and notes to the separate financial statements including material accounting policy information, and our report dated March 7, 2025 expressed an unqualified opinion thereon.

Basis for Opinion on Internal Control over Financial Reporting

We conducted our audit in accordance with Korean Standards on Auditing. Our responsibilities under these standards are further described in the Auditor's Responsibilities for the Audit of Internal Control over Financial Reporting section of our report. We are independent of the Bank in accordance with the ethical requirements of the Republic of Korea that are relevant to our audit of internal control over financial reporting and we have fulfilled our other ethical responsibilities in accordance with the ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management and Those Charged with Governance for Internal Control over Financial Reporting

Management is responsible for designing, implementing and maintaining effective internal control over financial reporting, and for its assessment about the effectiveness of internal control over financial reporting, included in the accompanying management's

report on the effectiveness of Internal Control over Financial Reporting ("ICFR Operating Status Report") Those charged with governance have the responsibilities for overseeing internal control over financial reporting.

Auditor's Responsibilities for the Audit of Internal Control over Financial Reporting

Our responsibility is to express an opinion on the Bank's internal control over financial reporting based on our audit. We conducted the audit in accordance with Korean Standards on Auditing. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects.

An audit of internal control over financial reporting involves performing procedures to obtain audit evidence about whether a material weakness exists. The procedures selected depend on the auditor's judgment, including the assessment of the risks that a material weakness exists. An audit includes obtaining an understanding of internal control over financial reporting and testing and evaluating the design and operating effectiveness of internal control over financial reporting based on the assessed risk.

Definition and Inherent Limitations of Internal Control over Financial Reporting

An entity's internal control over financial reporting is a process effected by those charged with governance, management, and other personnel, designed to provide reasonable assurance regarding the preparation of reliable financial statements in accordance with International Financial Reporting Standards as adopted by the Republic of Korea. An entity's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the entity; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with International Financial Reporting Standards as adopted by the Republic of Korea, and that receipts and expenditures of the entity are being made only in accordance with authorizations of management and directors of the entity; and (3) provide reasonable assurance regarding prevention, or timely detection and correction of unauthorized acquisition, use, or disposition of the entity's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent, or detect and correct, misstatements. Also, projections of any assessment of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

The engagement partner on the audit resulting in this independent auditor's report is Sun-Geun Jin, Certified Public Accountant.

Samil PricewaterhouseCoopers

Samil PricewaterhouseCoopers
Seoul, Korea
March 7, 2025

This report is effective as of March 7, 2025, the audit report date. Certain subsequent events or circumstances, which may occur between the audit report date and the time of reading this report, could have a material impact on the Bank's internal control over financial reporting thereto. Accordingly, the readers of the audit report should understand that there is a possibility that the above audit report may have to be revised to reflect the impact of such subsequent events or circumstances, if any.

ICFR OPERATING STATUS REPORT

TO THE SHAREHOLDERS, BOARD OF DIRECTORS, AND AUDITOR OF INDUSTRIAL BANK OF KOREA

We, as the Chief Executive Officer and the Internal Accounting Manager of Industrial Bank of Korea ("the Bank"), assessed operating status of the Bank's Internal Control over Financial Reporting("ICFR") for the year ending December 31, 2024.

Design and operation of ICFR is the responsibility of the Bank's management, including the Chief Executive Officer and the Internal Accounting Manager (collectively, "We", "Our" or "Us").

We evaluated whether the Bank effectively designed and operated its ICFR to prevent and detect errors or frauds which may cause a misstatement in financial statements to ensure preparation and disclosure of reliable financial information.

We used the 'Conceptual Framework for Designing and Operating Internal Control over Financial Reporting' established by the Operating Committee of Internal Control over Financial Reporting in Korea (the "ICFR Committee") as the criteria for design and operation of the Bank's ICFR. And we conducted an evaluation of ICFR based on the 'Management Guideline of Evaluating and Reporting Effectiveness of Internal Control over Financial Reporting' established by the ICFR Committee.

Based on our assessment, we concluded that the Bank's ICFR is designed and operated effectively as of December 31, 2024, in all material respects, in accordance with the 'Conceptual Framework for Designing and Operating Internal Control over Financial Reporting'.

We certify that this report does not contain any untrue statement of a fact, or omit to state a fact necessary to be presented herein. We also certify that this report does not contain or present any statements which might cause material misunderstandings of the readers, and we have reviewed and verified this report with sufficient care.

February 27, 2025.

Kim Sung-tae
Chief Executive Officer

Kim Tai Hyung
Internal Accounting Manager



SEPARATE STATEMENTS OF FINANCIAL POSITION

AS OF DECEMBER 31, 2024 AND 2023

(Korean won in millions)	2024	2023
Assets		
Cash and due from banks	15,900,295	25,800,403
Financial assets at fair value through profit or loss	15,576,217	11,625,071
Financial assets at fair value through other comprehensive income	25,277,195	23,345,723
Securities at amortized cost, net	33,487,156	34,409,613
Loans receivables at amortized cost, net	324,891,656	298,346,224
Derivative financial assets for hedge accounting	71,809	74,817
Investments in subsidiaries and associates	3,655,006	3,332,786
Investment properties, net	67,368	63,909
Property and equipment, net	2,410,591	2,199,353
Intangible assets, net	204,688	172,088
Net defined benefit assets	23,153	163,272
Deferred tax assets	2,066	2,483
Other assets	9,711,252	13,159,538
Total assets	431,278,452	412,695,280
Liabilities		
Financial liabilities at fair value through profit or loss	3,861,344	1,706,753
Deposit liabilities	151,140,888	148,542,549
Borrowings	38,130,259	36,294,445
Debentures	183,967,602	172,850,616
Derivative financial liabilities for hedge accounting	178,810	201,714
Provisions	875,034	994,874
Deferred tax liabilities	457,913	284,933
Other liabilities	21,252,081	22,334,944
Total liabilities	399,863,931	383,210,828
Equity		
Issued capital	4,211,365	4,211,365
Hybrid capital instruments	4,313,231	4,133,457
Capital surplus	1,161,597	1,161,597
Capital adjustment	(275)	(309)
Accumulated other comprehensive income	832,425	561,101
Retained earnings	20,896,178	19,417,241
Regulatory reserve for credit loss (December 31, 2024: ₩ 3,155,910 million) (December 31, 2023: ₩ 3,098,079 million)		
Regulatory reserve for credit loss estimated to be appropriated (December 31, 2024: ₩ 237,340 million) (December 31, 2023: ₩ 57,831 million)		
Total equity	31,414,521	29,484,452
Total liabilities and equity	431,278,452	412,695,280

SEPARATE STATEMENTS OF COMPREHENSIVE INCOME

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

(Korean won in millions)	2024	2023
Interest income:	17,287,025	16,827,179
Interest income on financial assets at fair value through profit or loss	142,523	103,716
Interest income on financial assets at fair value through other comprehensive income and at amortized cost	17,144,502	16,723,463
Interest expenses	(10,010,935)	(9,360,454)
Net interest income	7,276,090	7,466,725
Fee and commission income	679,417	654,289
Fee and commission expense	(344,077)	(323,626)
Net fee and commission income	335,340	330,663
Net gains on financial instruments at fair value through profit or loss	283,706	419,885
Net gains on derivative financial instruments for hedge accounting	13,203	33,475
Gains on disposal of financial assets at amortized cost	150,110	223,596
Net gains on financial assets at fair value through other comprehensive income	124,690	116,436
Net gains on foreign currency transactions	40,103	93,479
Gross operating profit	8,223,242	8,684,259
Impairment losses on financial assets	(1,588,634)	(1,931,989)
Net operating profit	6,634,608	6,752,270
General and administrative expenses	(2,642,574)	(2,519,401)
Other operating income	250,224	153,108
Other operating expenses	(953,233)	(1,244,712)
Operating profit	3,289,025	3,141,265
Non-operating income	(41,166)	81,950
Profit before income tax	3,247,859	3,223,215
Income tax expense	(819,776)	(811,740)
Profit for the year	2,428,083	2,411,475
(Adjusted profit after provision of regulatory reserve for credit losses December 31, 2024 : ₩2,190,743 million) December 31, 2023 : ₩2,353,644 million)		
Other comprehensive income		
<i>Items that will not be subsequently reclassified to profit or loss:</i>		
Changes in valuation of equity securities at fair value through other comprehensive income	161,709	(26,872)
Remeasurements of net defined benefit liabilities (assets)	(91,013)	(95,990)
<i>Items that may be subsequently reclassified to profit or loss:</i>		
Changes in valuation of debt securities at fair value through other comprehensive income	150,873	361,761
Exchange differences on translation of foreign operations	96,991	10,690
Changes in valuation of hedges of net investment in foreign operations	(43,641)	(5,068)
Other comprehensive income (loss) for the year, net of tax	274,919	244,521
Total comprehensive income for the year	2,703,002	2,655,996
Earnings per share (Korean won)		
Basic earnings per share	2,835	2,838
Diluted earnings per share	2,835	2,838

SEPARATE STATEMENTS OF CHANGES IN EQUITY

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

(Korean won in millions)	Issued capital	Hybrid capital instruments	Capital surplus	Capital adjustment	Accumulated other comprehensive income	Retained earnings	Total equity
Balance as of January 1, 2023	4,211,365	3,614,677	1,161,597	(40,627)	316,617	17,960,000	27,223,629
Comprehensive income							
Profit for the year		-	-	-	-	2,411,475	2,411,475
Other comprehensive income for the year							
Gain on valuation of debt securities at fair value through other comprehensive income		-	-	-	361,761	-	361,761
Exchange differences on translation of foreign operations		-	-	-	10,690	-	10,690
Changes in valuation of hedges of net investment in foreign operations		-	-	-	(5,068)	-	(5,068)
Changes in valuation of equity securities at fair value through other comprehensive income		-	-	-	(26,872)	-	(26,872)
Transfer of realized gains or losses on equity investment at fair value through other comprehensive income		-	-	-	(37)	37	-
Remeasurement of the net defined benefit assets		-	-	-	(95,990)	-	(95,990)
Total comprehensive income		-	-	-	244,484	2,411,512	2,655,996
Transactions with owners							
Cash dividends		-	-	-	-	(765,529)	(765,529)
Dividends for hybrid capital instruments		-	-	-	-	(148,115)	(148,115)
Issuance of hybrid capital instruments		998,360	-	-	-	-	998,360
Repayment of hybrid capital instruments		(479,580)	-	(309)	-	-	(479,889)
Others		-	-	40,627	-	(40,627)	-
Total transactions with owners		518,780	-	40,318	-	(954,271)	(395,173)
Balance as of December 31, 2023	4,211,365	4,133,457	1,161,597	(309)	561,101	19,417,241	29,484,452

(Korean won in millions)	Issued capital	Hybrid capital instruments	Capital surplus	Capital adjustment	Accumulated other comprehensive income	Retained earnings	Total equity
Balance as of January 1, 2024	4,211,365	4,133,457	1,161,597	(309)	561,101	19,417,241	29,484,452
Comprehensive income							
Profit for the year		-	-	-	-	2,428,083	2,428,083
Other comprehensive income for the year							
Gain on valuation of debt securities at fair value through other comprehensive income		-	-	-	150,873	-	150,873
Exchange differences on translation of foreign operations		-	-	-	96,991	-	96,991
Changes in valuation of hedges of net investment in foreign operations		-	-	-	(43,641)	-	(43,641)
Changes in valuation of equity securities at fair value through other comprehensive income		-	-	-	161,709	-	161,709
Transfer of realized gains or losses on equity investment at fair value through other comprehensive income		-	-	-	(3,595)	3,595	-
Remeasurement of the net defined benefit assets		-	-	-	(91,013)	-	(91,013)
Total comprehensive income		-	-	-	271,324	2,431,678	2,703,002
Transactions with owners							
Cash dividends		-	-	-	-	(784,667)	(784,667)
Dividends for hybrid capital instruments		-	-	-	-	(167,765)	(167,765)
Issuance of hybrid capital instruments		399,400	-	-	-	-	399,400
Repayment of hybrid capital instruments		(219,626)	-	(275)	-	-	(219,901)
Others		-	-	309	-	(309)	-
Total transactions with owners	-	179,774	-	34	-	(952,741)	(772,933)
Balance as of December 31, 2024	4,211,365	4,313,231	1,161,597	(275)	832,425	20,896,178	31,414,521

SEPARATE STATEMENTS OF CASH FLOWS

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

(Korean won in millions)	2024	2023
Cash flows from operating activities		
Profit for the year	2,428,083	2,411,475
Adjustments in expenses and revenues	(4,612,659)	(4,454,128)
Changes in operating assets and liabilities	(23,598,327)	(6,774,980)
Interests received	17,395,560	16,510,911
Interests paid	(9,853,555)	(8,328,676)
Dividends received	272,586	279,609
Income taxes paid	(844,119)	(1,070,626)
Net cash flows used in operating activities	(18,812,431)	(1,426,415)
Cash flows from investing activities		
Increase in financial assets at fair value through profit or loss	(47,040,173)	(35,875,683)
Decrease in financial assets at fair value through profit or loss	45,373,554	34,628,355
Increase in financial assets at fair value through other comprehensive income	(29,815,260)	(27,825,888)
Decrease in financial assets at fair value through other comprehensive income	28,398,444	26,240,384
Increase in securities at amortized cost	(11,004,962)	(9,460,037)
Decrease in securities at amortized cost	11,926,628	13,480,075
Disposal of investments in subsidiaries	48,290	37,393
Disposal of investments in associates	50,405	42,845
Acquisition of investments in subsidiaries	(161,627)	(398,039)
Acquisition of investments in associates	(235,825)	(113,640)
Disposal of property and equipment and investment properties	1,677	29,104
Acquisition of property and equipment and investmt properties	(302,470)	(181,378)
Disposal of intangible assets	1,715	2,528
Acquisition of intangible assets	(98,331)	(89,236)
Net cash flows provided by (used in) investing activities	(2,857,935)	516,783
Cash flows from financing activities		
Net increase (decrease) in borrowings	1,379,829	(9,324,491)
Increase in debentures	216,291,446	207,642,012
Decrease in debentures	(205,863,902)	(193,439,277)
Repayment of lease liabilities	(68,149)	(63,947)
Proceeds in hybrid capital instruments	399,400	998,360
Repayment of hybrid capital instruments	(219,901)	(479,889)
Payment of dividends of hybrid capital instruments	(167,564)	(145,981)
Dividends paid	(784,667)	(765,529)
Net cash flows provided by financing activities	10,966,492	4,421,258
Effects of exchange rate changes on cash and cash equivalents	746,301	2,852
Net increase (decrease) in cash and cash equivalents	(9,957,573)	3,514,478
Cash and cash equivalents at the beginning of the year	24,901,335	21,386,857
Cash and cash equivalents at the end of the year	14,943,762	24,901,335

CONSOLIDATED FINANCIAL STATEMENTS

INDEPENDENT AUDITOR’S REPORT

(English Translation of a Report Originally Issued in Korean)

TO THE SHAREHOLDERS AND BOARD OF DIRECTORS OF INDUSTRIAL BANK OF KOREA AND ITS SUBSIDIARIES

Opinion

We have audited the consolidated financial statements of Industrial Bank and its subsidiaries (collectively referred to as the “Group”), which comprise the consolidated statement of financial position as at December 31, 2024, and the consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including material accounting policy information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at December 31, 2024, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the Republic of Korea (Korean IFRS).

We also have audited, in accordance with Korean Standards on Auditing, the Group's Internal Control over Financial Reporting for consolidation purposes as of December 31, 2024, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting, and our report dated March 7, 2025 expressed an unqualified opinion.

Basis for Opinion

We conducted our audit in accordance with Korean Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the ethical requirements of the Republic of Korea that are relevant to our audit of the consolidated financial statements and we have fulfilled our other ethical responsibilities in accordance with the ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Allowance for Expected Credit Losses on Loans Measured at Amortized Cost

Reason why the matter was determined to be a Key Audit Matter:

The impairment guidance under Korean IFRS No.1109 Financial Instruments requires the determination of significant increases in credit risk and measurement of expected credit losses using forward-looking information and others. Accordingly, the Group developed a new measurement model utilizing various types of information, which requires a higher level of management's interpretation and judgment.

The Group measures expected credit losses on loans measured at amortized cost based on individual or collective assessment. Both assessments of expected credit losses are performed based on estimates of future forecast cash flow and involve various and complex inputs and assumptions that require management's estimates and judgments. Due to these facts, expected credit losses of loans measured at amortized costs are determined as a key audit matter. As described in Note 7, loans measured at amortized cost subject to individual or collective assessments amount to ₩348,298,468 million, with allowances for credit losses of ₩5,081,430 million as of December 31, 2024.

How our audit addressed the Key Audit Matter:

(1) Assessment of expected credit losses on an individual basis

We obtained an understanding and validated the processes and controls relating to the assessment of expected credit losses on an individual basis. In particular, we focused on the reasonableness of the assumptions used in estimating future cash flows.

We evaluated whether management’s estimation on the key assumptions in the cash flow projection and collateral valuation was reasonable and thoroughly reviewed. As part of these procedures, we assessed whether sales growth rate, operating income ratio, and assumptions on investment activities used in estimating the future cash flow were consistent with historical operating performance and current market conditions. Furthermore, we assessed the appropriateness of collateral valuation by conducting our own research on recent property prices and engaged independent appraisal specialists in assessing reasonableness of appraisal reports, models and methodologies used by management.

(2) Assessment of expected credit losses on a collective basis
We obtained an understanding and validated the processes and controls relating to management’s calculation of expected credit losses on a collective basis in accordance with impairment requirements under Korean IFRS No.1109 Financial Instruments. Based on the management’s credit ratings assessment, lifetime expected credit losses are recognized for loans with significant increase in credit risk and impaired loans. Other than these cases, management recognizes 12-months of expected credit losses. To calculate all expected credit losses, management has applied estimates on the basis of various assumptions including forward-looking information, possible multiple scenarios, probability of default and loss given default through its established processes and controls.

We verified that relevant control procedures were implemented for the credit ratings results to reasonably reflect the qualitative and quantitative information considered in the management assessment of credit ratings. Our testing over the accuracy and reliability of the information included agreeing qualitative and quantitative information with relevant evidence.
We reviewed the appropriateness of Group’s accounting policies to determine significant increases in credit risk, and tested reasonableness of expected credit loss model applied by each of the three stages (Stage 1, 2 and 3) depending on the significance of increase in credit risk.

We engaged risk specialists in verifying the reasonableness and probability of forward-looking information and multiple scenarios produced by management. Risk specialists were also engaged in statistical analysis of the correlation between forward-looking information and probability of default and loss given default. Based on this, we assessed the appropriateness of methodologies adjusting the probability of default and loss given default to reflect forward-looking information in estimating the expected credit losses. We further tested the reasonableness and mathematical accuracy of the information through recalculation and inspection of supporting evidence.

We reviewed the methodologies used by management to verify that probability of default and loss given default were calibrated using sufficient and reasonable historical data. We determined that the default and loss data used were appropriately gathered and applied in accordance with internal control procedures. In addition, we assessed the reasonableness and accuracy of probability of default and loss given default through procedures including recalculation, and validated the accuracy of calculations regarding default and loss data used by management through agreeing them with relevant evidence.

Other Matters
The consolidated financial statements of the Group for the year ended December 31, 2023, were audited by EY Hanyoung who expressed an unqualified opinion on those statements on March 7, 2024. Auditing standards and their application in practice vary among countries. The procedures and practices used in the Republic of Korea to audit such consolidated financial statements may differ from those generally accepted and applied in other countries.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements
Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with Korean IFRS, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error. In preparing the consolidated financial statements, management is responsible for assessing the Group’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations. Those charged with governance are responsible for overseeing the Group’s financial reporting process.

Auditor’s Responsibilities for the Audit of the Consolidated Financial Statements
Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Korean Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Korean Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management’s use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group’s ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor’s report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor’s report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.
From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor’s report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor’s report is Sun-Geun Jin, Certified Public Accountant.

Samil PricewaterhouseCoopers

Samil PricewaterhouseCoopers
Seoul, Korea
March 7, 2025

This report is effective as at March 7, 2025, the audit report date. Certain subsequent events or circumstances, which may occur between the audit report date and the time of reading this report, could have a material impact on the accompanying consolidated financial statements and notes thereto. Accordingly, the readers of the audit report should understand that there is a possibility that the above audit report may have to be revised to reflect the impact of such subsequent events or circumstances, if any.

INDEPENDENT AUDITOR’S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING FOR CONSOLIDATION PURPOSES

(English Translation of a Report Originally Issued in Korean)

TO THE BOARD OF DIRECTORS AND SHAREHOLDERS OF INDUSTRIAL BANK OF KOREA AND ITS SUBSIDIARIES

Opinion on Internal Control over Financial Reporting for Consolidation Purposes

We have audited Internal Control over Financial Reporting (ICFR) of Industrial Bank of Korea and its subsidiaries (collectively referred to as the “Group”) for consolidation purposes as at December 31, 2024, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting.

In our opinion, the Group maintained, in all material respects, effective ICFR for consolidation purposes as at December 31, 2024, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting.

We also have audited, in accordance with Korean Standards on Auditing, the consolidated financial statements of the Group, which comprise the consolidated statement of financial position as at December 31, 2024, and the consolidated statement of comprehensive, consolidated statement of changes in equity and consolidated statement of cash flow for the year then ended, and notes to the consolidated financial statements including material accounting policy information, and our report dated March 7, 2025 expressed an unqualified opinion thereon.

Basis for Opinion on Internal Control over Financial Reporting for Consolidation Purposes

We conducted our audit in accordance with Korean Standards on Auditing. Our responsibilities under these standards are further described in the Auditor’s Responsibilities for the Audit of Internal Control over Financial Reporting for consolidation purposes section of our report. We are independent of the Group in accordance with the ethical requirements of the Republic of Korea that are relevant to our audit of ICFR for consolidation purposes and we have fulfilled our other ethical responsibilities in accordance with the ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management and Those Charged with Governance for Internal Control over Financial Reporting for Consolidation Purposes

Management is responsible for designing, implementing and maintaining effective ICFR for consolidation purposes, and for its assessment about the effectiveness of ICFR for consolidation purposes, included in the accompanying management’s report on the effectiveness of Internal Control over Financial Reporting for consolidation purpose (“ICFR Operating Status Report”).

Those charged with governance have the responsibilities for overseeing ICFR for consolidation purposes.

Auditor’s Responsibilities for the Audit of Internal Control over Financial Reporting for Consolidation Purposes

Our responsibility is to express an opinion on ICFR for consolidation purposes of the Group based on our audit. We conducted the audit in accordance with Korean Standards on Auditing. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective ICFR for consolidation purposes was maintained in all material respects.

An audit of ICFR for consolidation purposes involves performing procedures to obtain audit evidence about whether a material weakness exists. The procedures selected depend on the auditor’s judgment, including the assessment of the risks that a material weakness exists. An audit includes obtaining an understanding of ICFR for consolidation purposes and testing and evaluating the design and operating effectiveness of ICFR for consolidation purposes based on the assessed risk.

Definition and Inherent Limitations of Internal Control over Financial Reporting for Consolidation Purposes

The Group’s ICFR for consolidation purposes is a process effected by those charged with governance, management, and other personnel, designed to provide reasonable assurance regarding the preparation of reliable consolidated financial statements in accordance with International Financial Reporting Standards as adopted by the Republic of Korea. The Group’s ICFR for consolidation purposes includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Group; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of consolidated

financial statements in accordance with International Financial Reporting Standards as adopted by the Republic of Korea, and that receipts and expenditures of the Group are being made only in accordance with authorizations of management and directors of the Group; and (3) provide reasonable assurance regarding prevention, or timely detection and correction of unauthorized acquisition, use, or disposition of the Group’s assets that could have a material effect on the consolidated financial statements.

Because of its inherent limitations, ICFR for consolidation purposes may not prevent, or detect and correct, misstatements. Also, projections of any assessment of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

The engagement partner on the audit resulting in this independent auditor’s report is Sun-Geun Jin, Certified Public Accountant.

This report is effective as at March 7, 2025, the audit report date. Certain subsequent events or circumstances, which may occur between the audit report date and the time of reading this report, could have a material impact on the Group’s ICFR for consolidation purposes thereto. Accordingly, the readers of the audit report should understand that there is a possibility that the above audit report may have to be revised to reflect the impact of such subsequent events or circumstances, if any.

Samil PricewaterhouseCoopers

Samil PricewaterhouseCoopers
Seoul, Korea
March 7, 2025

ICFR OPERATING STATUS REPORT

TO THE SHAREHOLDERS, BOARD OF DIRECTORS, AND AUDITOR OF INDUSTRIAL BANK OF KOREA

We, as the Chief Executive Officer and the Internal Accounting Manager of Industrial Bank of Korea (“the Bank”), assessed operating status of the Bank’s Consolidated Internal Control over Financial Reporting(“ICFR”) for the year ending December 31, 2024.

Design and operation of Consolidated ICFR is the responsibility of the Bank’s management, including the Chief Executive Officer and the Internal Accounting Manager (collectively, “We”, “Our” or “Us”).

We evaluated whether the Bank effectively designed and operated its Consolidated ICFR to prevent and detect errors or frauds which may cause a misstatement in consolidated financial statements to ensure preparation and disclosure of reliable consolidated financial information.

We used the ‘Conceptual Framework for Designing and Operating Internal Control over Financial Reporting’ established by the Operating Committee of Internal Control over Financial Reporting in Korea (the “ICFR Committee”) as the criteria for design and operation of the Bank’s Consolidated ICFR. And we conducted an evaluation of Consolidated ICFR based on the ‘Management Guideline of Evaluating and Reporting Effectiveness of Internal Control over Financial Reporting’ established by the ICFR Committee.



Based on our assessment, we concluded that the Bank’s Consolidated ICFR is designed and operated effectively as of December 31, 2024, in all material respects, in accordance with the ‘Conceptual Framework for Designing and Operating Internal Control over Financial Reporting’.

We certify that this report does not contain any untrue statement of a fact, or omit to state a fact necessary to be presented herein. We also certify that this report does not contain or present any statements which might cause material misunderstandings of the readers, and we have reviewed and verified this report with sufficient care.

February 27, 2025.

Kim Sung-tae
Chief Executive Officer

Kim Tai Hyung
Internal Accounting Manager

CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

AS OF DECEMBER 31, 2024 AND 2023

(Korean won in millions)

	2024	2023
Assets		
Cash and due from banks	18,083,041	28,038,761
Financial assets at fair value through profit or loss	26,358,446	20,347,272
Financial assets at fair value through other comprehensive income	32,923,993	29,401,005
Securities at amortized cost, net	35,423,815	36,226,185
Loans receivables at amortized cost, net	343,900,399	315,882,890
Derivative financial assets for hedge accounting	71,829	82,236
Investments in associates	2,051,729	1,748,764
Investment properties, net	85,958	82,999
Property and equipment, net	2,479,927	2,248,154
Intangible assets, net	348,175	296,184
Net defined benefit assets	32,777	178,297
Deferred tax assets	101,658	112,215
Other assets	10,358,091	13,782,317
Total assets	472,219,838	448,427,279
Liabilities		
Financial liabilities at fair value through profit or loss	5,454,844	2,876,396
Financial liabilities designated at fair value through profit or loss	1,492,476	1,246,091
Deposit liabilities	158,255,737	154,044,994
Borrowings	44,777,136	41,239,201
Debentures	193,150,753	181,991,789
Derivative financial liabilities for hedge accounting	294,848	230,242
Insurance contract liabilities	7,853,354	7,336,963
Provisions	902,199	1,021,228
Deferred tax liabilities	455,690	288,792
Other liabilities	25,351,710	26,334,822
Total liabilities	437,988,747	416,610,518
Equity		
Equity attributable to owners of the parent		
Issued capital	4,211,365	4,211,365
Hybrid capital instruments	4,313,231	4,133,457
Capital surplus	1,170,257	1,178,177
Capital adjustment	(275)	(309)
Accumulated other comprehensive income (loss)	659,019	243,950
Retained earnings	23,593,122	21,889,945
Regulatory reserve for credit loss (December 31, 2024: ₩ 3,343,810 million) (December 31, 2023: ₩ 3,269,778 million)		
Regulatory reserve for credit loss estimated to be appropriated (December 31, 2024: ₩ 223,463 million) (December 31, 2023: ₩ 74,032 million)		
	33,946,719	31,656,585
Non-controlling interests	284,372	160,176
Total equity	34,231,091	31,816,761
Total liabilities and equity	472,219,838	448,427,279

CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

(Korean won in millions)	2024	2023
Interest income:	18,954,860	18,364,055
Interest income on financial assets at fair value through profit or loss	396,480	287,686
Interest income on financial assets at fair value through other comprehensive income and at amortized cost	18,558,380	18,076,369
Interest expenses	(11,062,971)	(10,437,491)
Interest expense on finance instruments	(10,790,963)	(10,161,976)
Interest expense on insurance	(272,008)	(275,515)
Net interest income	7,891,889	7,926,564
Fee and commission income	863,661	852,249
Fee and commission expense	(391,606)	(375,277)
Net fee and commission income	472,055	476,972
Net gains on financial instruments at fair value through profit or loss	448,656	828,667
Net gains (losses) on financial instruments designated at fair value through profit or loss	(75,719)	(63,052)
Net gains (losses) on derivative financial instruments for hedge accounting	(133,620)	8,278
Gains on disposal of financial assets at amortized cost	160,405	217,036
Net gains on financial assets at fair value through other comprehensive income	132,222	104,694
Insurance gains and losses	29,554	35,342
Insurance income	93,466	83,550
Insurance expense	(63,912)	(48,208)
Net gains on foreign currency transactions	269,583	132,157
Gross operating profit	9,195,025	9,666,658
Impairment losses on financial assets	(1,720,064)	(2,076,147)
Net operating profit	7,474,961	7,590,511
General and administrative expenses	(2,813,350)	(2,685,598)
Other operating income	328,767	196,338
Other operating expenses	(1,396,291)	(1,668,970)
Operating profit	3,594,087	3,432,281
Non-operating income (expenses)	(26,584)	60,756
Profit before income tax	3,567,503	3,493,037
Income tax expense	(913,165)	(817,849)
Profit for the year	2,654,338	2,675,188
(Adjusted profit after provision of regulatory reserve for credit losses December 31, 2024 : ₩2,430,875 million December 31, 2023 : ₩2,601,156 million)		

(Korean won in millions)	2024	2023
Other comprehensive income		
Items that will not be subsequently reclassified to profit or loss:		
Changes in valuation of financial liabilities designated at fair value through profit or loss	(47)	-
Changes in valuation of equity securities at fair value through other comprehensive income	161,195	(134,939)
Remeasurements of net defined benefit liabilities	(97,091)	(101,777)
Items that may be subsequently reclassified to profit or loss:		
Changes in valuation of debt securities at fair value through other comprehensive income	226,209	648,303
Changes in shares of other comprehensive loss of associates	-	(1,333)
Exchange differences on translation of foreign operations	254,210	38,315
Changes in valuation of cash flow hedge	(9,410)	11,782
Changes in valuation of hedges of net investment in foreign operations	(70,225)	(8,689)
Insurance finance income and expenses	(43,607)	(159,949)
Other comprehensive loss for the year, net of tax	421,234	291,713
Total comprehensive income for the year	3,075,572	2,966,901
Profit attributable to:		
Owners of the parent	2,644,524	2,669,685
Non-controlling interests	9,814	5,503
	2,654,338	2,675,188
Total comprehensive income attributable to:		
Owners of the parent	3,063,188	2,960,320
Non-controlling interests	12,384	6,581
	3,075,572	2,966,901
Earnings per share (Korean won)		
Basic earnings per share	3,106	3,162
Diluted earnings per share	3,106	3,162

CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

(Korean won in millions)	Issued capital	Hybrid capital instruments	Capital surplus	Capital adjustment	Accumulated other comprehensive income (loss)	Retained earnings	Non-controlling interests	Total equity
Balance as of January 1, 2023	4,211,365	3,614,677	1,174,836	(40,627)	(46,648)	20,180,222	162,104	29,255,929
Change in accounting policy	-	-	-	-	-	(5,039)	-	(5,039)
Balance as of January 1, 2023	4,211,365	3,614,677	1,174,836	(40,627)	(46,648)	20,175,183	162,104	29,250,890
Comprehensive income	-	-	-					
Profit for the year	-	-	-	-	-	2,669,685	5,503	2,675,188
Other comprehensive income for the year								
Gain on valuation of debt securities at fair value through other comprehensive income	-	-	-	-	648,274	-	29	648,303
Changes in share of other comprehensive income of associates	-	-	-	-	(1,333)	-	-	(1,333)
Exchange differences on translation of foreign operations	-	-	-	-	36,854	-	1,461	38,315
Changes in valuation of cash flow hedge	-	-	-	-	11,782	-	-	11,782
Changes in valuation of hedges of net investment in foreign operations	-	-	-	-	(8,689)	-	-	(8,689)
Insurance finance income and expenses	-	-	-	-	(159,949)	-	-	(159,949)
Changes in financial liabilities designated at fair value through profit or loss	-	-	-	-	(9)	-	9	-
Changes in valuation of equity securities at fair value through other comprehensive income	-	-	-	-	(134,939)	-	-	(134,939)
Replacement in realised gains and losses of equity securities at fair value through other comprehensive income	-	-	-	-	(37)	37	-	-
Remeasurement of net defined benefit assets	-	-	-	-	(101,356)	-	(421)	(101,777)
Total comprehensive income for the year	-	-	-	-	290,598	2,669,722	6,581	2,966,901
Transactions with owners								
Cash dividends	-	-	-	-	-	(765,529)	(1,250)	(766,779)
Changes in treasury stocks of a subsidiary	-	-	-	-	-	-	(2,462)	(2,462)
Dividends for hybrid capital instruments	-	-	-	-	-	(148,115)	-	(148,115)
Issuance of hybrid capital instruments	-	998,360	-	-	-	-	-	998,360
Repayment of hybrid capital instruments	-	(479,580)	-	(309)	-	-	-	(479,889)
Changes in ownership interest of a subsidiary	-	-	-	-	-	-	(3,140)	(3,140)
Others	-	-	3,341	40,627	-	(41,316)	(1,657)	995
	-	518,780	3,341	40,318	-	(954,960)	(8,509)	(401,030)
Balance as of December 31, 2023	4,211,365	4,133,457	1,178,177	(309)	243,950	21,889,945	160,176	31,816,761

CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

(Korean won in millions)	Issued capital	Hybrid capital instruments	Capital surplus	Capital adjustment	Accumulated other comprehensive income (loss)	Retained earnings	Non-controlling interests	Total equity
Balance as of January 1, 2024	4,211,365	4,133,457	1,178,177	(309)	243,950	21,889,945	160,176	31,816,761
Comprehensive income								
Profit for the year	-	-	-	-	-	2,644,524	9,814	2,654,338
Other comprehensive income for the year								
Gain on valuation of debt securities at fair value through other comprehensive income	-	-	-	-	226,296	-	(87)	226,209
Exchange differences on translation of foreign operations	-	-	-	-	251,023	-	3,187	254,210
Changes in valuation of cash flow hedge	-	-	-	-	(9,410)	-	-	(9,410)
Changes in valuation of hedges of net investment in foreign operations	-	-	-	-	(70,225)	-	-	(70,225)
Insurance finance income and expenses	-	-	-	-	(43,607)	-	-	(43,607)
Changes in financial liabilities designated at fair value through profit or loss	-	-	-	-	(41)	-	(6)	(47)
Changes in valuation of equity securities at fair value through other comprehensive income	-	-	-	-	161,195	-	-	161,195
Replacement in realised gains and losses of equity securities at fair value through other comprehensive income	-	-	-	-	(3,595)	3,595	-	-
Remeasurement of net defined benefit assets	-	-	-	-	(96,567)	-	(524)	(97,091)
Total comprehensive income for the year	-	-	-	-	415,069	2,648,119	12,384	3,075,572
Transactions with owners								
Cash dividends	-	-	-	-	-	(784,667)	(1,071)	(785,738)
Dividends for hybrid capital instruments	-	-	-	-	-	(167,765)	(2,705)	(170,470)
Issuance of hybrid capital instruments	-	399,400	-	-	-	-	99,977	499,377
Repayment of hybrid capital instruments	-	(219,626)	-	(275)	-	-	-	(219,901)
Others	-	-	(7,920)	309	-	7,490	15,611	15,490
	-	179,774	(7,920)	34	-	(944,942)	111,812	(661,242)
Balance as of December 31, 2024	4,211,365	4,313,231	1,170,257	(275)	659,019	23,593,122	284,372	34,231,091

CONSOLIDATED STATEMENTS OF CASH FLOWS

FOR THE YEARS ENDED DECEMBER 31, 2024 AND 2023

	2024	2023
(Korean won in millions)		
Cash flows from operating activities		
Profit for the year	2,654,338	2,675,188
Adjustments in expenses and revenues	(5,150,795)	(5,049,328)
Changes in operating assets and liabilities	(24,732,924)	(7,720,295)
Interests received	18,977,998	17,974,975
Interests paid	(10,869,411)	(9,309,330)
Dividends received	327,711	310,849
Income taxes paid	(924,349)	(1,202,009)
Net cash flows used in operating activities	(19,717,432)	(2,319,950)
Cash flows from investing activities		
Increase in financial assets at fair value through profit or loss	(49,943,498)	(37,654,317)
Decrease in financial assets at fair value through profit or loss	48,255,072	36,628,577
Increase in financial assets at fair value through other comprehensive income	(34,048,685)	(32,527,319)
Decrease in financial assets at fair value through other comprehensive income	31,454,376	29,148,753
Increase in securities at amortized cost	(11,641,526)	(9,829,978)
Decrease in securities at amortized cost	12,425,888	13,971,307
Proceeds from disposal of investments in associates	273,394	193,631
Acquisition of investments in associates	(501,273)	(300,218)
Proceeds from disposal of property and equipment and investment properties	5,992	30,169
Acquisition of property and equipment and investment properties	(322,866)	(192,407)
Disposal of intangible assets	4,571	6,016
Acquisition of intangible assets	(130,322)	(109,994)
Net cash flows used in investing activities	(4,168,877)	(635,780)
Cash flows from financing activities		
Net increase (decrease) in borrowings	3,176,324	(8,348,574)
Increase in debentures	220,871,487	212,487,409
Decrease in debentures	(210,438,959)	(197,259,291)
Repayment of lease liabilities	(82,477)	(80,693)
Proceeds from issuance of hybrid capital instruments	499,377	998,360
Repayment of hybrid capital instruments	(219,901)	(479,889)
Payment of dividends of hybrid capital instruments	(170,269)	(145,981)
Payment of dividends	(785,738)	(766,779)
Net cash flows provided by financing activities	12,849,844	6,404,562
Effects of exchange rate changes on cash and cash equivalents	819,806	11,260
Net increase (decrease) in cash and cash equivalents	(10,216,659)	3,460,092
Cash and cash equivalents at the beginning of the year	26,711,282	23,251,190
Cash and cash equivalents at the end of the year	16,494,623	26,711,282

APPENDIX

144 Organizational Chart

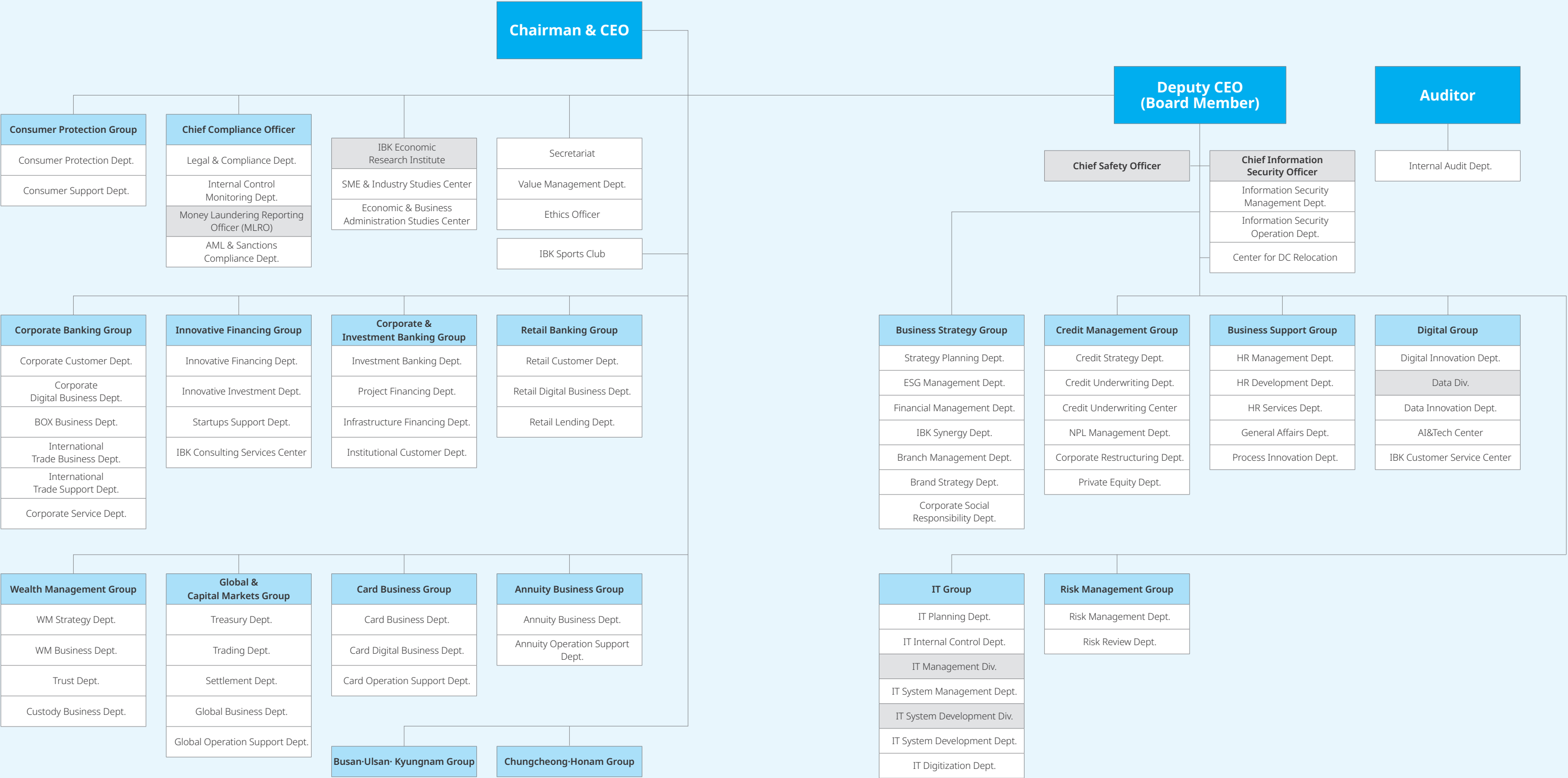
146 Subsidiaries

150 Milestones

152 Global Network & Contact Information

ORGANIZATIONAL CHART

17 Groups, 1 Research Institute, 3 Divisions, and 73 Departments (including centers and club)
(As of the end of January 2025)



SUBSIDIARIES

The IBK Financial Group network provides differentiated financial and non-financial services in various fields, continuously strengthening its competitiveness. Each subsidiary maximizes synergy within the group based on its expertise, thereby providing customer-centric customized financial solutions.



<div>IBK Capital</div> <div>100%</div>	<div>IBK Securities</div> <div>87.78%</div>	<div>IBK Insurance</div> <div>100%</div>
<div>IBK Asset Management</div> <div>100%</div>	<div>IBK Savings Bank</div> <div>100%</div>	<div>IBK Venture Investment</div> <div>100%</div>
<div>IBK Systems</div> <div>55.63%</div>	<div>IBK Credit Information</div> <div>100%</div>	<div>IBK Service</div> <div>100%</div>
<div>IBK China</div> <div>100%</div>	<div>PT Bank IBK Indonesia</div> <div>91.49%</div>	<div>IBK Myanmar</div> <div>100%</div>

(As of the end of December 2024)

IBK Capital

Since its establishment in 1986, IBK Capital has been focusing on continuous growth and enhanced profitability by providing new technology finance, installment finance, lease finance, factoring, and corporate finance. In 2024, its financial assets recorded KRW 10.9461 trillion, and its net income was KRW 214.2 billion, with a maintained low delinquency rate (0.22%) and a low ratio of substandard loans (0.73%), which proved its solid management.

In 2025, under the slogan “Valuable Growth, the First Year of Future Leap,” IBK Capital plans to pursue a qualitative growth strategy, strengthen risk management, and expand synergies with IBK Financial Group to become the leading capital company in Korea. Additionally, under the vision of “New Finance,” it will continue to explore new markets and develop innovative financial products and services, focusing on achieving “happy customers” through customer-centric thinking and business innovation.



IBK Securities

Established in 2008, IBK Securities provides comprehensive financial solutions for SMEs and mid-sized companies, offering a variety of financial services including corporate advisory, acquisition finance, and asset management. In 2024, the company achieved continuous growth by advancing its digital platform (revamping MTS and providing generative AI-based investment information), expanding the NPL business, and increasing ESG finance. Additionally, it strengthened its financial soundness through the issuance of hybrid securities and achieved significant results in the ESG finance sector by signing business agreements for eco-friendly power development projects and the expansion of hydrogen transportation.

In 2025, based on the “Value-up IBKS through Digital and ESG Management Expansion” strategy, IBK Securities will accelerate digital innovation, strengthen the competitiveness of new and existing businesses, and enhance productivity to become a leading financial investment company in the industry.



IBK Insurance

Established in 2010, IBK Insurance is the first pension-specialized insurance company in Korea. It provides personal and retirement pension products to support stable retirement preparation for financially vulnerable groups, including SME workers. In 2024, based on stable management principles, the company pursued innovation in product and sale channels, achieved solid financial performance, and completely rebuilt its computer systems to lay the foundation for future growth.

In 2025, IBK Insurance plans to improve its management system in response to strengthened insurance regulations and financial market uncertainties, and enhance its capabilities for sustainable growth. Additionally, in collaboration with IBK, it will establish itself as an insurance company specialized in SMEs, providing differentiated pension and insurance services, thereby further strengthening its competitiveness in the pension market.



IBK Asset Management

Established in 2004, IBK Asset Management offers a variety of asset management products, including equity-, hybrid-, and bond-type funds, fund of funds, derivatives, money market funds (MMFs), real estate funds, and infrastructure funds. In 2024, the company achieved solid performance with assets under management of KRW 28.8 trillion and a net income of KRW 8.99 billion. Through the management of the IBK Small-and-Mid-Cap Korea Fund, it expanded investments in SMEs and mid-sized companies, and supported the innovative growth of small venture companies through P-CBO asset management and the Bond Market Stabilization Fund, actively fulfilling its role in policy finance.

In 2025, IBK Asset Management aims to grow its flagship funds, expand assets under management, and enhance profitability as its top priorities. It also plans to diversify its portfolio by including more ETFs and overseas investment fund options, and to secure a foundation for sustainable growth and stable income.



IBK Savings Bank

Established in 2013, IBK Savings Bank provides financial services to support regionally based SMEs and microfinance services, operating six branches in Seoul, Busan, and Ulsan, including its headquarters in Busan. In 2024, the company strengthened the management of high-risk assets and secured growth and soundness by launching new microfinance products and establishing a dedicated department for project finance (PF) loans. Additionally, the company has maintained the industry's highest credit rating (A rating) for seven consecutive years and enhanced its competitiveness by expanding synergies with the IBK Financial Group.

In 2025, IBK Savings Bank will focus on the following initiatives: stable growth through asset and liability optimization and reduction of credit loss costs, advancement of the credit evaluation system and maintenance of solid capital adequacy, expansion of financial inclusivity through the development of specialized microfinance products, and realization of accident-free management through strengthened internal controls. Through these efforts, IBK Savings Bank is committed to ensuring sustainable growth in a changing financial environment.

 www.ibksb.co.kr

IBK Venture Investment

Established in December 2023, IBK Venture Investment has fulfilled its role as a policy-driven venture capital (VC) investing in government-promoted industries, while strategically investing in companies with new technologies to drive the future industrial ecosystem.

In 2024, the company established a total of KRW 100 billion in venture funds (two funds of KRW 50 billion each) and executed investments totaling KRW 6 billion in four companies.

In 2025, IBK Venture Investment will set the strategic direction of Principled Value Investment, Straight Venture Capital", aiming to balance policy roles by supporting the overcoming of the Death Valley through investment and nurturing of early-stage companies, and achieving high returns through the creation of strategic funds. Additionally, it will advance as an innovative venture capital by establishing industry-leading internal control and innovation systems, strengthening risk management and information protection, and implementing digital management and efficient process structures.

 <http://ibkvc.kr>

IBK Service

IBK Service was established in 2018 as the first fully funded initiative by IBK among policy banks to implement the national agenda of converting non-regular workers in the public sector to regular positions. The company is responsible for facility management, security, cleaning, and administrative support within the IBK Financial Group. In 2024, the company recorded sales of KRW 78.5 billion, establishing a stable growth foundation and continuing efforts to improve service quality. Additionally, the company has established a stable workplace culture by converting all employees to regular employment and operated various programs to improve the working environment and enhance service levels.

In 2025, IBK Service plans to focus on improving service quality to create a more pleasant and safe environment, and it is committed to do its utmost to maximize the satisfaction of visiting customers.

 www.ibkservice.co.kr

IBK China

IBK China was founded in June 2009 by integrating IBK's five branches including its Tianjin office that was opened in 1995. Since then, the company has opened branches in Tianjin, Shenyang, Qingdao, and other cities where South Korean companies had already entered. This brought its total to sixteen networks consisting of eight branches and eight sub-branches as of December 2024. While enjoying a stable operating base, the company is consistently promoting localization for its sustainable growth. It has added to its local customer base by developing locally customized products and increased both on-line and mobile channels.

 www.ibkcn.com

IBK Systems

Established in 1991, IBK Systems is responsible for the IT services of IBK Financial Group, enhancing financial IT competitiveness. In 2024, it demonstrated external competitiveness by securing a next-generation project worth KRW 40 billion from KDB Capital, successfully executing core businesses of IBK Financial Group and strengthening IT operational stability. Additionally, the company has continuously pursued quality improvements such as security and failure prevention, actively supporting the digital transformation of IBK Financial Group by utilizing its self-developed business solutions.

In 2025, based on the strategy of being "a reliable partner for IT synergy and digital innovation of IBK Financial Group," IBK Systems will support successful data center relocation, strengthen system operational stability, expand digital new technology businesses, and advance innovative technologies, aiming to become a leading company in IT innovation.

 www.ibksystem.co.kr

IBK Credit Information

Established in 2000, IBK Credit Information conducts credit evaluations for individuals and companies, manages signs of insolvency, and recovers non-performing loans, contributing to the stability of the financial market. In 2024, the company recorded sales of KRW 33.7 billion and a profit of KRW 3.8 billion, maintaining stable growth, and successfully secured new business in asset management, expanding its business foundation. Additionally, by successfully bidding for contracts with large public and financial institutions and signing an MOU with the Korea Federation of Small and Medium Business (KBIZ), the company actively attracted new clients and strengthened its market competitiveness.

In 2025, IBK Credit Information plans to support the financial soundness of SMEs and microbusiness owners, expand asset management operations, and strengthen sales targeting financial and public institutions to pursue balanced growth. Additionally, it will enhance its risk management capabilities through the adoption of automation technology and the advancement of RegTech, creating a transparent and trustworthy financial environment.

 www.ibkcredit.co.kr

PT Bank IBK Indonesia

PT Bank IBK Indonesia was launched in September 2019 after receiving an approval from the country's authorities regarding the merger and acquisition of two local banks, PT Bank Agris Tbk and PT Bank Mitraniaga Tbk. PT Bank IBK Indonesia is now working to stabilize its operations, such as achieving the highest loan growth rate among the various foreign-based banks that have advanced into the country and adopting a two-track marketing strategy targeting South Korean and local companies.

 www.ibk.co.id

IBK Myanmar

IBK Myanmar obtained its license as a local subsidiary from the Central Bank of Myanmar (CBM) in December 2020. Its first branch commenced operations in Yangon on January 21, 2021. Its service priorities are supporting Korean companies in Myanmar and offering financial/non-financial support to Korean SMEs pursuing opportunities in the local market. It also aims to discover and grow prime SME businesses in the local market.

 www.ibkmm.com

MILESTONES

1961~2019

- Aug. 01, 1961 Established as Small and Medium-sized Business Bank
- Mar. 01, 1962 Commenced SME counseling services
- Mar. 09, 1967 Commenced SME credit guarantee services
- June 01, 1967 Commenced foreign exchange services
- Sep. 01, 1982 Commenced SME bond issuance services
- Dec. 01, 1987 Renamed IBK (Industrial Bank of Korea)
- Dec. 03, 1987 Relocated head office building to 50, Euljiro-2ga, Jung-gu, Seoul
- Nov. 30, 1994 Listed on KOSDAQ
- Dec. 24, 2003 Transferred listing to KOSPI
- Mar. 30, 2012 Reached KRW 100 trillion in SME loan balance
- Nov. 29, 2016 Completed the second headquarters, IBK Finance Tower
- Aug. 01, 2017 Proclaimed IBK Companion Finance
- Dec. 19, 2017 Opened first startup incubator, IBK Changgong, in Mapo, Seoul
- Aug. 01, 2019 Launched BOX digital platform to support SME business management operations

2020

- Apr. 06, 2020 Implemented super-low interest special loans for microbusinesses
- July 27, 2020 Proclaimed Innovative Management
- Dec. 17, 2020 Received Presidential Citation at 25th Small and Medium Venture Business Financial Support Award

2021

- Jan. 21, 2021 Launched IBK Myanmar Co., Ltd.
- June 11, 2021 Established the ESG Committee under the BOD
- July 01, 2021 Ranked 88th in The Banker's Top 1000 World Banks list
- Aug. 31, 2021 SME financing balance exceeded KRW 200 trillion, a first in Korea's financial industry
- Sep. 07, 2021 Signed a strategic partnership agreement with Kingdom of Saudi Arabia on establishing a Saudi SME Bank

2022

- Feb. 08, 2022 Net income exceeded KRW 2 trillion
- Feb. 18, 2022 CEO was appointed co-chair of the OECD Platform on Financing SMEs for Sustainability
- July 11, 2022 Adopted the IBK Auto-Evaluation System to reflect the future growth potential of borrowers in its credit review system a first in Korea's financial sector
- Sep. 20, 2022 Received two awards SME Financier of the Year and Product Innovation at the SME Finance Forum's Global SME Finance Awards 2022, a first for any Korean financial institution
- Nov. 22, 2022 Revamped digital corporate banking channel launched
- Dec. 06, 2022 Awarded the International Chamber of Commerce's Open Innovation Challenger award at the CSS Awards 2022
- Dec. 06, 2022 Attained the highest rating in ESG assessment organization CDP (Carbon Disclosure Project) 2022's Climate Change Response Evaluation

2023

- Feb. 02, 2023 Included in the 2023 Bloomberg Gender-Equality Index's ESG Index
- Feb. 10, 2023 Received the Carbon Management Honors Club award at the 2022 CDP Korea Awards
- Apr. 28, 2023 Started promotion of the IBK SME Employee Preferential Program
- May 16, 2023 Opened the Industrial Bank of Korea Representative Office in Wroclaw, Poland
- May 30, 2023 Launched the IBK Corporate Card App 2.0, the first financial platform for domestic corporate card users
- June 02, 2023 Became the first Korean bank to serve as a financial arranger for the RE100 Fund
- June 08, 2023 Released an SME-specialized M&A financial support package
- Aug. 01, 2023 Declared a new strategic direction, IBK Value-Creating Finance
- Dec. 28, 2023 Established IBK Venture Investment

2024

- Jan. 29, 2024 Awarded 2023 Korea's Best SME Finance Bank by Global Finance and Asiamoney
- Feb. 05, 2024 Launched the company-wide project Challenge & Innovation RISE IBK
- Mar. 04, 2024 Launched Loan Assistance BOX, the first digital service in the financial sector for corporations and sole proprietors to apply for loans remotely
- Mar. 06, 2024 Awarded the Sustainable Finance Award by Global Finance, dominating in Korea, Asia, and Global categories
- Mar. 31, 2024 Awarded Korea's Best SME Bank by The Asian Banker
- May 24, 2024 IBK Foundation received the Presidential Commendation at the SME Entrepreneurs Conference
- July 05, 2024 Awarded the 2024 Retail Bank of the Year by Asia Banking & Finance
- July 17, 2024 Included in the global ESG Index FTSE-4Good (socially responsible investment index) for two consecutive years
- July 22, 2024 Awarded 2024 Korea's Best SME Finance and Inclusive Finance Bank by Euromoney
- July 31, 2024 Total assets surpassed KRW 500 trillion (Consolidated, w/ trust)
- Sep. 26, 2024 Opened new startup incubator, IBK Changgong, in Gwangju
- Sep. 10, 2024 i-ONE Bank won the Best Financial Mobile App award at the 2024 Finovate Awards
- Oct. 10, 2024 Opened IBK Changgong Europe Desk in Saarland, Germany
- Oct. 22, 2024 Awarded Best Institution for Supplying Short-Term Investment Products Award by Global Finance Magazine
- Oct. 24, 2024 Launched IBK SME Employee Preferential Savings
- Nov. 06, 2024 Completed IBK Hanam Data Center
- Nov. 27, 2024 Obtained approval for the establishment of Poland subsidiary for the first time among Korean banks
- Dec. 23, 2024 Launched IBK Card App, the digital card management platform



GLOBAL NETWORK & CONTACT INFORMATION

HEAD OFFICE

IBK Customer Service Center

79, Eulji-ro, Jung-gu, Seoul, Republic of Korea, 04541
Tel. 82-31-888-8000 (overseas),
82-1566-2566 / 1588-2588 (domestic)
Fax. 82-505-075-0727

Global Business Department

Correspondents' Banking
Tel. 82-2-2031-5614

Treasury Department

Debt Capital Market
Tel. 82-2-729-6848
Money Market Transaction
Tel. 82-2-729-7698

Trading Department

Financial Derivatives
Tel. 82-2-729-7963
Foreign Exchange Trading
Tel. 82-2-729-7945

International Trade Support Department

Import/Export
Tel. 82-2-729-7421
Letter of Credit Advising
Tel. 82-2-729-7298
Letter of Credit Issuance
Tel. 82-2-729-7241

Investment Banking Department

Securities Investment
Tel. 82-2-729-6653

Financial Management Department

Investor Relations
Tel. 82-2-751-3867

AML & Sanctions Compliance Department

Tel. 82-2-751-3767

Risk Management Department

Tel. 82-2-729-6785

OVERSEAS NETWORK

BRANCHES

New York

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