

# **BBVA** in 2021



In 2021 the world started to emerge from the pandemic and found its way back to growth. At BBVA, we posted our best recurring profit of the past decade,  $\in$ 5.07 billion, nearly doubling the figure from 2020, and we ended the year with a solid CET1 capital ratio of 12.75%.



Thanks to these results and our strong capital position, we have increased the distributions to our shareholders significantly. Taking into account the share buyback program and dividends, this amounts to a total of  $\notin$  5.5 billion.

We had a great year in a complex environment, and we look to 2022, confident in our strengths. We will continue accompanying our customers, supporting families and businesses to have a positive impact on society and strengthen profitable growth.

Carlos Torres Vila. BBVA Chair



<sup>56</sup> In 2021, BBVA posted its best recurring profit of the past decade, thanks to the excellent evolution of recurring revenues and lower provisions, including for the impairment of financial assets. Additionally, the Group's important strengths, such as our leading franchises in attractive markets, our leadership in digitization and sustainability and having the best team, have allowed us to make progress toward our goals. They include being a larger and more profitable bank, a different bank for our customers and clients, having a unique value proposition, and continuing to be leaders in efficiency.

Onur Genç. BBVA Chief Executive Officer

#### **Organizational Chart**

CHIEF EXECUTIVE OFFICER Onur Genç		CHAIR Carlos Torres Vila			
BUSINESS UNITS	GLOBAL FUNCTIONS	TRANSFORMATION	STRATEGY	LEGAL AND CONTROL	
Corporate & Investment Banking Luisa Gómez Bravo Client Solutions David Puente Sustainability Javier Rodríguez Soler Country Monitoring <sup>(1)</sup> Jorge Sáenz-Azcúnaga	Finance Rafael Salinas Global Risk Management Jaime Sáenz de Tejada	Engineering José Luis Elechiguerra Talent & Culture Carlos Casas Data Ricardo Martín Manjón	Strategy & M&A Victoria del Castillo Communications Paul G. Tobin Senior Advisor to the Chair Juan Asúa	Legal María Jesús Arribas General Secretariat Domingo Armengo Regulation & Internal Control <sup>(2)</sup> Ana Fernández Manrique Internal Audit <sup>(2)</sup> Joaquín Gortari	
Country Manager Spain Peio Belausteguigoitia Country Manager Mexico Eduardo Osuna Country Manager Turkey					

Reporting channel to CEO for Argentina, Colombia, Peru, Venezuela and Uruguay, as well as monitoring of all countries, including Spain, Mexico and Turkey.
 Reporting to the Board of Directors.

#### **BBVA** in brief

BBVA is a global financial group founded in 1857, with an extensive international presence and leading franchises in very attractive markets. BBVA has a leadership position in the Spanish market, is the largest financial institution in Mexico, and has leading franchises in Turkey and South America.



Data at the end of December 2021. Those countries in which BBVA has no legal entity or the volume of activity is not significant, are not included.

BBVA has a differential way of doing banking based on the **Purpose to bring the age of opportunity to everyone**, always acting in line with its corporate values and with the goal of having a positive impact on the lives of people, businesses and society as a whole.



BBVA has an exceptional group of talented, motivated people with strong values, which is why the team is at the core of the Group's strategic priorities. BBVA is strongly committed to the training and development of people to work together and advance in the achievement of the Group's goals and contribute decisively to deliver upon its Purpose.



## Helping our clients in their transition towards a sustainable future:

a great opportunity



(1) These sectors account for 60% of global CO2 emissions worldwide (Source: "IEA and UNEP"). (2) In 2030 for developed countries and in 2040 for emerging countries. (3) According to the Dow Jones Sustainability Index 2021, sharing #1 position in ranking.

### Leading digital transformation and investing in innovation as key for growth

The Group will continue to invest in technology and data to introduce new services as well as enhance existing ones, to help our clients make better decisions and continue to lead the digital transformation.



#### Increasing shareholder's distribution significantly



(1) To be proposed for the consideration of the Governing Bodies. (2) Pay-out percentage calculated taking into account the following: (i) 2021 Results, including the results from the United States business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructuring process; and (ii) considering outstanding shares cum dividend as of March 3, 2022. (3) Considering executed share business sold to PNC and the net impact of the restructure of th

#### BBVA Group main data

Consolidated figures	31-12-21	Δ%	31-12-20	31-12-19
Balance sheet (millions of euros)				
Total assets	662,885	(9.7)	733,797	695,471
Loans and advances to customers (gross) <sup>(1)</sup>	330,055	2.1	323,252	337,388
Deposits from customers (1)	349,761	2.1	342,661	320,589
Total customer funds (1)	465,529	4.5	445,608	428,392
Total equity	48,760	(2.5)	50,020	54,925
Income statement (millions of euros)				
Net interest income	14,686	0.6	14,592	15,789
Gross income	21,066	4.5	20,166	21,522
Operating income	11,536	4.1	11,079	11,368
Net attributable profit (loss)	4,653	256.6	1,305	3,512
Net attributable profit (loss) excluding non-recurring impacts <sup>(2)</sup>	5,069	85.7	2,729	4,270
The BBVA share and share performance ratios				
Number of shares issued (million)	6,668	-	6,668	6,668
Share price (euros)	5.25	30.1	4.04	4.98
Adjusted earning (loss) per share (euros) <sup>(3)</sup>	0.71	101.4	0.35	0.58
Earning (loss) per share (euros) <sup>(3)(4)</sup>	0.67	n.s.	0.14	0.4
Book value per share (euros) <sup>(3)(4)</sup>	6.86	2.5	6.70	7.32
Tangible book value per share (euros) <sup>(3)(4)</sup>	6.52	7.8	6.05	6.2
Market capitalization (millions of euros)	35,006	30.1	26,905	33,226
Yield (dividend/price; %) <sup>(5)</sup>	2.6		4.0	5.2
Significant ratios (%)				
Adjusted ROE (net attributable profit (loss)/average shareholders' funds +/- average accumulated other comprehensive income) <sup>(2)</sup>	11.4		6.1	8.7
Adjusted ROTE (net attributable profit (loss)/average shareholders' funds excluding average intangible assets +/- average accumulated other comprehensive income) <sup>(2)</sup>	12.0		6.5	9.3
Adjusted ROA (Profit (loss) for the year/average total assets) $^{\scriptscriptstyle (2)}$	0.94		0.54	0.84
Adjusted RORWA (Profit (loss) for the year/average risk-weighted assets - RWA) $^{\scriptscriptstyle (2)}$	2.01		1.16	1.69
Efficiency ratio	45.2		45.1	47.2
Cost of risk (1)	0.93		1.55	1.04
NPL Ratio (1)	4.1		4.2	4.2
NPL coverage ratio (1)	75		82	75
Capital adequacy ratios (%)				
CET1 fully-loaded	12.75		11.73	11.74
CET1 phased-in <sup>(6)</sup>	12.98		12.15	11.98
Total ratio phased-in <sup>(6)</sup>	17.24		16.46	15.92
Other information				
Number of clients (million) (7)	81.7	4.2	78.4	75.6
Number of shareholders	826,835	(6.0)	879,226	874,148
Number of employees	110,432	(10.3)	123,174	126,973
Number of branches	6,083	(18.2)	7,432	7,744
Number of ATMs	29,148	(6.0)	31,000	32,658

(1) Excluding BBVA USA and the rest of the companies in the United States sold to PNC on June 1, 2021.

(2) Non-recurring impacts include: (I) the results generated by BBVA USA and the rest of the companies in the United States sold to PNC; (II) the net costs related to the restructuring process as of 31-12-21; and (III) the net capital gain from the bancassurance operation with Allianz as of 31-12-20.

(3) For the adjusted earning (loss) per share and earning (loss) per share calculation the additional Tier 1 instrument remuneration is adjusted. As of 31-12-21, 112 million shares acquired within the share buyback program in 2021 were considered.

(4) The estimated number of shares pending from buyback as of December 31, 2021 of the first tranche approved by the BBVA Board of Directors in October 2021 (€1,500m), in process at the end of the year 2021, was included.

(5) Calculated by dividing shareholder remuneration over the last twelve months by the closing price of the period.

(6) Phased-in ratios include the temporary treatment on the impact of IFRS 9, calculated in accordance with Article 473 bis amendments of the Capital Requirements Regulation (CRR), introduced by the Regulation (EU) 2020/873.

(7) Excluding BBVA USA and the rest of the companies in the United States sold to PNC on June 1, 2021 and BBVA Paraguay.

# The highest recurrent results in the past 10 years

Thanks to the recovery in activity, with an excellent evolution of recurring income (+9.1% at constant exchange rates) and lower requirements for provisions in the year.





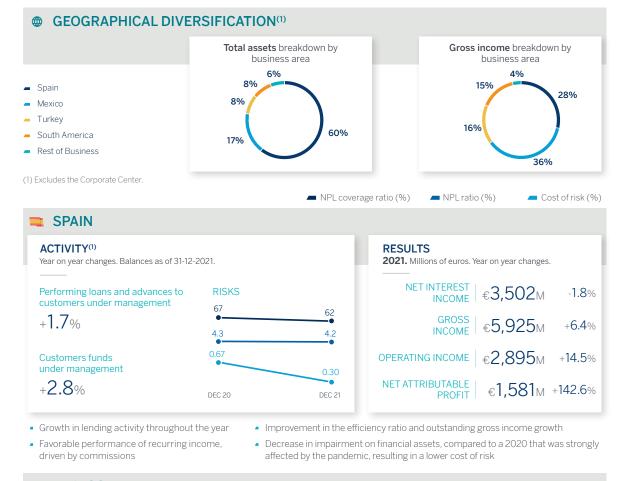
(1) Net interest income + Commissions

(1) Excludes (I) the results generated by BBVA USA and the rest of the companies in the United States sold to PNC on June 1, 2021 for the periods 2021 and 2020; (II) the net cost related to the restructuring process in 2021; and (III) the net capital gain from the bancassurance operation with Allianz in 2020.

CONSOLIDATED INCOME STATEMENT (Millions of euros)	2021	۵%	∆ % at constant exchange rates	2020
Net interest income	14,686	0.6	6.1	14,592
Net fees and commissions	4,765	15.6	19.8	4,123
Net trading income	1,910	23.5	30.5	1,546
Other operating income and expenses	(295)	210.6	222.4	(95)
Gross income	21,066	4.5	9.7	20,166
Operating expenses	(9,530)	4.9	8.5	(9,088)
Operating income	11,536	4.1	10.8	11,079
Impairment on financial assets not measured at fair value through profit or loss	(3,034)	(41.4)	(38.7)	(5,179)
Provisions or reversal of provisions and other gains (losses)	(262)	(75.9)	(75.1)	(1,087)
Profit (loss) before tax	8,240	71.2	86.8	4,813
Income tax	(2,207)	66.2	80.0	(1,328)
Profit (loss) for the year	6,034	73.1	89.3	3,485
Non-controlling interests	(965)	27.7	62.6	(756)
Net attributable profit (loss) excluding non-recurring impacts	5,069	85.7	95.5	2,729
Non-recurring impacts (1)	(416)	(70.8)	(71.0)	(1,424)
Net attributable profit (loss)	4,653	256.6	n.s.	1,305

(1) Non-recurring impacts include: (I) the results generated, until June 1, 2021, by BBVA USA and the rest of the companies in the United States sold to PNC; (II) the net costs related to the restructuring process for the period 2021; and (III) the net capital gain from the bancassurance operation with Allianz for the period 2020.

#### **Business** areas



#### MEXICO

ACTIVITY <sup>(1)</sup> Year on year changes at constant exchange	rate. Balances as of 3	31-12-2021.	<b>RESULTS</b> <b>2021.</b> Millions of euros. Year on year changes at constant exchange rate.
Performing loans and advances to customers under management +5.1%	RISKS 122	106	NET INTEREST INCOME   €5,836M
+3.1%	4.02	•	GROSS INCOME   €7,603M
Customers funds under management	3.3	2.67	OPERATING INCOME $ _{\text{C}4,944_M}$
+11.6%	DEC 20	DEC 21	NET ATTRIBUTABLE PROFIT   €2,568m +

- Growth in lending activity in the year driven by the continued acceleration in the retail segment since the second quarter of 2021

• Increase in demand deposits and therefore improvement in the funding mix

ACTIVITY <sup>(1)</sup> Year on year changes at constant exchange	rate. Balances as of 31	-12-2021.	RESULTAD 2021. Millions constant excha
Performing loans and advances to customers under management +39.7%	RISKS 80	75	NET IN II
	6.6	7.1	I
Customers funds under management	2.13	1.33	OPERATING II
+65.0%	DEC 20	DEC 21	NET ATTRIBU

· Activity driven by Turkish lira loans and deposits

Year-on-year growth in recurring income and NTI

NET INTEREST INCOME   €5,836M	+5.4%
GROSS INCOME €7,603M	+5.8%
OPERATING INCOME $ _{\text{C}4,944_M}$	+3.3%
NET ATTRIBUTABLE PROFIT   €2,568M	+42.6%

- Growth in recurring income and strength of operating income throughout the year
- Better performance of impairment on financial assets in 2021

RESULTADOS 2021. Millions of euros. Year on year changes at constant exchange rate.				
NET INTEREST INCOME   €2,370M	+11.2%			
GROSS INCOME €3,422M	+25.0%			
OPERATING INCOME $  \in 2,414$ M	+23.8%			
NET ATTRIBUTABLE PROFIT €740M	+71.4%			

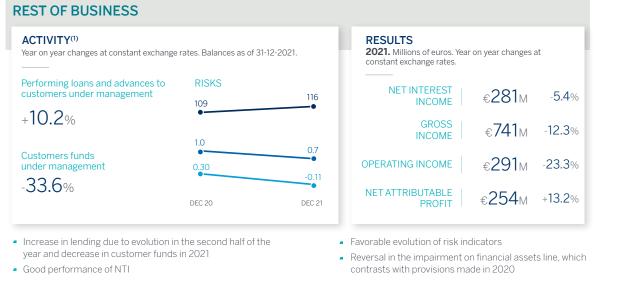
· Year-on-year decrease in the cost of risk

• Net attributable profit growth driven by higher

revenues and lower impairment on financial assets

- NPL coverage ratio (%)
  NPL ratio (%)
  Cost of risk (%) **© SOUTH AMERICA** ACTIVITY<sup>(1)</sup> RESULTS **2021.** Millions of euros. Year on year changes at constant exchange rates excluding BBVA Paraguay. Year on year changes at constant exchange rates excluding BBVA Paraguay. Balances as of 31-12-2021. NET INTEREST INCOME Performing loans and advances to **RISKS** €2,859м +18.1% customers under management 110 99 +10.3% €3.162м +10.6% INCOME 44 4.5 Customers funds under management €1.661м **OPERATING INCOME** +2.0% 165 +5.7% NET ATTRIBUTABLE €491<sub>M</sub> +30.3% DEC 20 DEC 21 PROFIT
  - Increase in lending activity in 2021, with growth in both retail and commercial segments
- Reduction in higher-cost customer funds

- Favorable year-on-year evolution of recurring income and higher adjustment for inflation in Argentina • Reduction in the impairment on financial assets line as
- 2020 was affected by the outbreak of the pandemic



OTHER INFORMATION: CORPORATE & INVESTMENT BANKING					
ACTIVITY <sup>(1)</sup> Year on year changes at constant exchange	rates. Balances as of 31-12-2021.	<b>RESULTS</b> <b>2021.</b> Millions of euros. Year on year changes at constant exchange rates.			
Performing loans and advances to customers under management +11.3%	Client's revenue Millions of euros. Year on year changes at constant exchange rates. €2,921M	GROSS INCOME €3,235M +16.7%			
Customers funds under management	+9% Wholesale banking recurrent	OPERATING INCOME $  \in 2,248$ H +20.6%			
-9.0%	business <sup>(2)</sup> 90% of revenues given by our relations with clients	$\begin{array}{c} \text{NET ATTRIBUTABLE} \\ \text{PROFIT} \end{array} \mid \ \  1,248_M  +45.3\%$			

• Recovery of lending activity, which was above prepandemic levels, and reduction of customer funds

- Growth of recurring income and good performance of NTI

- Efficiency ratio remains at low levels thanks to the good performance of revenue items and management of discretionary expenses
- Significant reduction in the impairment on financial assets line, compared to 2020 which was strongly affected by the effects of the pandemic

#### (1) Excluding repos. (2) Clilent's revenue / Gross income.



More Information:

Shareholder's line +34 912 249 821

accionistas@bbva.com

https://shareholdersandinvestors.bbva.com

Shareholder office: Ciudad BBVA. Calle Azul, 4. 28050 Madrid (Spain)